



Neighborhood MATTERS



Dayton is committed to water quality

The City of Dayton Water Department takes water safety and quality very seriously. We are committed to providing a safe, high-quality water supply. Dayton Water treats and pumps drinking water to approximately 440,000 people in Montgomery County. Our employees routinely sample and test well water and treated drinking water samples to ensure that the water complies with all drinking water standards. Our sampling protocol tests for an array of contaminants including lead, bacteria and other impurities. We are proud that the quality of water we deliver to the public consistently meets and exceeds regulatory requirements. We accomplished this by highly trained and certified water professionals along with monitoring systems that allow us to evaluate our processes and our product from start to finish.

Dayton Water utilizes a long-term strategic business plan to guide the organization's operation and infrastructure investments. We understand that our city's economic vitality and quality of life are dependent on a clean, reliable and renewable water supply. We continue to use the latest available technology to monitor and safeguard your drinking water. Dayton's widely recognized Source Water Protection Program was enacted in 1988, and since 1995 Dayton has received national recognition as a Groundwater Guardian Community. We take pride in providing high quality water and water service to you!



Pay utility bills online or at stores

Save a trip to City Hall! You can pay your City of Dayton water/waste collection bill online or at many local retail stores. Last year the Dayton City Commission voted to expand payment options to allow customers the ability to pay bills at CVS Pharmacy and Family Dollar stores. Since then, many residents have taken advantage of this convenient option. To pay at a store, locate the bar code on your printed bill (or download your barcode at paydaytonwater.com), and provide the barcode to the store cashier with your payment (payments are posted immediately). To pay online, go to paydaytonwater.com and set up your account, beginning with the account number found on your bill. Questions? Call 333-3550.

Your Dollars, Your Neighborhood

Mowing vacant lots more often, resurfacing more residential streets, improving parks, and gradually increasing the number of police officers. These neighborhood enhancements and services, plus a strategic investment in the



community's future by funding Preschool Promise, are the essential elements of the City of Dayton's Your Dollars, Your Neighborhood program. In November of 2016, Dayton voters approved Issue 9, a 0.25 percent increase in Dayton's earned income tax rate for an eight-year period. The program is funded at about \$11 million annually, with \$8.5 million committed to service enhancements and new investments. The remaining \$2.5 million is allocated toward maintaining essential public safety services and increasing the average number of police officers over six years.

Mowing: Vacant lots are mowed and cleaned by City workers throughout Dayton. In 2018, the City completed five rounds of vacant property maintenance, mowing and cleaning an average of 6,035 lots per round. During the first round, 1,106 properties required removal of bulk debris.

Your Dollars, Your Neighborhood cont. on other side

Fall 2019: Full-service leaf pickup returns

You asked, and the City of Dayton listened. Starting in October of this year, the City of Dayton will once again provide full-service curbside leaf collection. Residents will no longer be asked to place leaves in bags for collection – instead, just rake leaves to the curb, where City trucks and workers will collect them for you. Look for more information about full-service leaf collection in upcoming editions of Dayton's "Connections" newsletter (mailed quarterly to your home), at daytonohio.gov and on the City's social media channels (facebook.com/cityofdayton and @cityofdayton on Twitter).



Contact the City of Dayton

City Main Switchboard
937-333-3333

Customer Call Center
937-333-4800

Police/Fire/Ambulance
911 (emergencies only)

Police
937-333-COPS (2677)
(non-emergencies)

City Commission
937-333-3636

Water Billing
937-333-3550

Park/Shelter Rentals
937-333-6463

Tax Questions
937-333-3500

DaytonOhio.gov
cityhall@daytonohio.gov



Street Resurfacing: The City of Dayton committed to bringing all residential streets up to satisfactory condition by the end of the 8-year period, with up to 65 lane-miles resurfaced yearly. In 2018, 61.2 lane-miles were resurfaced. After two years, pavement conditions have improved in more than half of Dayton neighborhoods.

Parks: The City of Dayton made an eight-year commitment of nearly \$2 million to enhance City-owned parks. Major improvements were completed at Walnut Hills and Mallory Parks in 2017 and at Washington and Welcome Park in 2018. Additional park improvements will occur in 2019.

Police: In 2018, the Dayton Police Department averaged 358 officers on the force. The goal is to increase the number to 365 by 2022.



Preschool Promise: The 2017-18 school year was a significant turning point in the short history of the Preschool Promise program, with the number of families served increasing by 60 percent (a total of 1,353 four-year-olds enrolled across 56 preschool sites). Student achievement outcomes are improving, though there is a racial achievement gap. In the current and future years,

there will be a focus on improving outcomes among African-American pre-schoolers.

To see 2019 Your Dollars, Your Neighborhood expenditures and activities updated throughout the year, go to daytonohio.gov/yourdollarsyourneighborhood.



**Smoke Detectors:
Is your home protected?**

When supplies are available, the Dayton Fire Department will install a smoke detector in your home at no charge. For more information, call 333-4500. Did you know: The small number of American homes without smoke detectors (about six percent) account for half of the home fire deaths.



Demolition by quadrant

The City of Dayton and community partners including the Montgomery County Land Bank continue to devote resources to reducing the number of problem properties in neighborhoods. From the beginning of 2016 through October of 2018, 632 housing units were demolished in the following areas:



Apps make it easier

Are you a smartphone user? The City of Dayton offers apps to make requesting and receiving routine City services easier. "Dayton Delivers" is used for reporting potholes, streetlight problems, ordering waste and recycling containers, and much more. "Dayton Collects" keeps you updated on your waste collection schedule, with reminder notifications and special updates when holidays affect pickup dates. You can download these free apps at the Apple or Google app stores, or go daytonohio.gov/daytondelivers to daytonohio.gov/daytondelivers or daytonohio.gov/daytoncollects for a desktop version.



For customer service requests, download/use the Dayton Delivers app from the app store

