CITY OF DAYTON
HOMEOWNER SERVICE REPLACEMENT
AND
LEAD FILTER PROGRAM
WHY YOU ARE RECEIVING THIS INFORMATION

When the City of Dayton, Department of Water recently replaced the public water pipe (public main), we suspect that the water pipe (water service line) going to your house may be made of lead. This packet contains important resources and information to keep your water safe.

STEP 1: Lead Test Kit

Within the next 72 hours, we need your help to test your water for lead. We’ve included instructions on Form 1 and we can help you with collecting the sample. Call us any time at 937-333-6030 or email labservices@daytonohio.gov.

STEP 2: Water Filter Pitcher Request

Fill out Form 2 for a free water filter pitcher. You can use this filter for the next two to three months as an extra safety measure. You can also ask for a free pitcher by calling 937-333-3725 anytime, emailing waterfilterpitcher@daytonohio.gov, or selecting the Filter Pitcher option on the Dayton Delivers App under category four.

STEP 3: Private Water Pipe Help

While replacing your private water pipe (water service) is the property owner’s responsibility, we want to help you find a reputable and licensed plumber at an affordable price. Please check yes or no on Form 3 to tell us if you want our help replacing your private water pipe. Contact 937-333-3725 for more information.

STEP 4: Pipe Replacement and Lead Filter Brochure

This brochure has helpful pictures, diagrams, and information that explains lead water service lines in more detail. Our staff is available every day at any time to answer your questions or concerns. Contact 937-333-6030 or visit daytonwater.org.

The City of Dayton Department of Water is committed to providing clean, affordable water for you and your family. Thank you for working with us to improve our community’s water service pipes.

Michael Powell
Director, City of Dayton Department of Water
HOW TO FLUSH YOUR WATER

After we replace the public water pipe (public main), you may experience milky-looking water, rust, scale, sediment, or a slight discoloration. Be sure your system is flushed in four steps.

1. **Run cold water** in the bathtub for at least 10 minutes before drinking, cooking, or doing laundry.
2. Once discoloration disappears, **check the hot water** as well.
3. If the water doesn’t become clear after 15 minutes, call us at 937-333-4905.
4. We recommend repeating this process for the next 30 days.

THANK YOU FOR YOUR HELP.
When you complete and return your **Lead Test Kit**, you will earn a **$25 credit** added to your City of Dayton water bill.*

*The City of Dayton must receive your Lead Test Kit within 72 hours of testing your water. Please place the completed Lead Test Form and sample bottle together in a plastic bag and call 937-333-6030 to set up a time for us to pick up the sample. A one time $25 credit will be applied to your account within 30 days of receipt. One offer per address.
The EPA wants you to know:

Lead Information

Construction activities may cause changes in water quality, including the possibility of a temporary increase in lead levels in the drinking water. As a precaution, the City of Dayton Department of Water is offering water filter pitchers which are certified to remove lead. To obtain a pitcher, follow the instructions on Form 2 included in this packet. Manufacturer’s instructions on how to properly use the pitcher, including when the filter should be changed, are included and should be read prior to use.

When water service is restored, perform a full-house flush by letting the cold water run on all the taps in your house run for 30 minutes to flush out any lead and/or sediment from your line. Then begin using your water filters, certified to remove lead, for all water used for drinking and cooking.

As a standard practice, the USEPA recommends the following actions to reduce possible lead exposure in drinking water:

• If water has not been used for several hours, run the tap until there is a noticeable temperature drop. Then, run water for 30 seconds to 3 minutes before using it for drinking and cooking. This helps flush out water that may have contained lead leached from plumbing.

• Use cold water for cooking, drinking, and preparing baby formula. Boiling the water will not reduce lead.

• Clean your faucet aerator regularly. Small particles of solder and other material can accumulate in faucet aerators and can release lead into the water in some circumstances. Cleaning the accumulated particles from the aerator will help eliminate this potential source of lead.

• Identify if your plumbing fixtures contain lead and consider replacing them when appropriate.

For more information about lead in drinking water, please contact the City of Dayton Department of Water at 937-333-6030, visit the USEPA’s website at [www.epa.gov/lead](http://www.epa.gov/lead), or call the National Lead Information Center at 800-424-LEAD.