City of Dayton, Ohio

2017 Dayton Survey

Final Report

DAYTON

Conducted by

OPINIONWORKS
PUBLIC SPIRITED RESEARCH

Executive Summary

Project Overview

The 2017 Dayton Survey provides an updated understanding of resident attitudes, needs, and perceptions spanning a wide range of issues affecting life in Dayton. Conducted from May 17 through June 25, 2017, this random sample survey of City residents achieved very broad representation with 1,481 responses, collected both through the mail and online, in both English and Spanish. According to the principles of random sampling, results are accurate within a range of ±2.5% at the 95% confidence level. Hilary Browning was the survey's Project Manager for the City of Dayton. Technical aspects of the survey were administered by OpinionWorks LLC, an independent research organization.

Through various public outreach methods, the City informed its residents that the survey was being conducted and encouraged residents to respond. OpinionWorks also mailed a reminder post card and made telephone calls to people who did not respond initially. Particular attention was paid to ensuring that traditionally under-represented populations within the City were aware of the survey and encouraged to respond. In the end, the survey sample was broadly representative. As a final step, the survey sample was weighted to ensure that it closely matched the demographic makeup of the City's population, according to the latest estimates from the American Community Survey conducted by the U.S. Census Bureau.

In addition, a publicly-available survey link was hosted on the City's website in June 2017 to ensure that households that were not selected for the scientific random sample survey would still have an opportunity to express their views. Because the public survey link collected responses that are not representative of a cross-section of the City's residents, including possibly people who live outside the city limits, those results have been provided to City staff but are not included in the scientific sample.

A public survey has been conducted for more than 30 years in Dayton. Where possible in this report, survey data is benchmarked to historical trends. In 2016, the survey methodology was updated to be more broadly representative of the City's population. Particular attention in this report will be paid to comparing the current year's data with the 2016 baseline measurement.

Note that in the report that follows, numbers may not always appear to add correctly due to rounding.

Survey Findings: Where the City is Improving

The 2017 Dayton Survey shows several areas of significant improvement in the residents' perceptions and experiences. In particular, the survey shows noticeable improvement in three areas: community optimism and satisfaction, customer service, and police-community relations. This is a summary of the key areas of improvement:

- ✓ By two-to-one, residents say "things in Dayton are heading in the right direction," compared to those who say things are heading in the wrong direction. Fifty percent of the City's residents now see things heading in the right direction, compared to 47% one year ago. Only 25% believe things are moving in the wrong direction, compared to 32% one year ago. The remaining residents expressed no opinion. Overall, this is a strong improvement in one of the most basic indicators of community optimism and health.

- ✓ In keeping with this finding, several other indicators of underlying community health are also trending higher. Among these are overall satisfaction with one's own neighborhood, which has risen four percentage points in the past year.

- ✓ Residents' feelings are also more positive about the level of taxes they pay in exchange for the services they receive from the City. One year ago, 46% of residents thought their taxes were "reasonable" compared to the services they received, while 40% felt taxes were too high. In 2017, 48% believe their taxes are reasonable and a smaller 36% feel they are too high – representing a margin of 12 percentage points. The remaining residents did not have an opinion about their taxes, with 1% saying their taxes are too low.

- ✓ Efforts by the City of Dayton to improve its customer service are being felt by residents. Two-thirds of residents said they have contacted the City of Dayton in the past year. Of those, 61% said it was "easy" or "very easy" to find the right contact to respond to their request, compared to 22% who found that "difficult" or "very difficult." In 2016, 59% found it easy or very easy to find the right contact, while 26% found it difficult or very difficult.

- ✓ First contact resolution is an important indicator of customer service. Importantly, 51% in the current survey said their request was handled in the first contact with the City, compared to 48% one year ago. In 2017, a much smaller 28% said they had to contact the City again about their request, compared to 34% one year ago.

- ✓ There are also several indications in the survey that police-community relations are improving. Today, 57% of residents say they are "satisfied" or "very satisfied" with Police services in Dayton. In 2016, overall satisfaction with police services was five percentage points lower at 52%. Similarly, overall dissatisfaction with police services has declined from 21% to 15% over the past year.

Challenges Remain

Dayton continues to face several important challenges, according to its residents.

- ✓ Safety remains a significant concern of residents. Almost half of the City's residents feel "somewhat unsafe" or "very unsafe" in their neighborhoods at night. Similar numbers said they would feel unsafe downtown at night.

- ✓ Fear of gun violence is a major concern for residents. More than one-third (37%) said they are "very concerned" about the possibility of gun violence in their own neighborhoods. Another 28% are "somewhat concerned" about that, bringing to 55% the number of residents who have at least moderate concern about gun violence in their own neighborhoods.

- ✓ Drug trafficking is also a concern of many residents. In fact, 35% of residents said they "see drug transactions, or activities that appear to be drug dealing" at least once a week. Included in that number are 20% who said they see such activity "daily."

- ✓ The condition of streets and pavement continues to be an area of major dissatisfaction among residents. Nearly six residents in ten (57%) said they are "dissatisfied" or "very dissatisfied" with the condition of streets and pavement in Dayton. Only 21% of residents are "satisfied" or "very satisfied," with the remainder neutral or unsure.

- ✓ There remains an overwhelming mandate to tear down vacant structures in Dayton, with 83% of residents saying the City should demolish more vacant structures than it does today. Only 4% said it should tear down fewer.

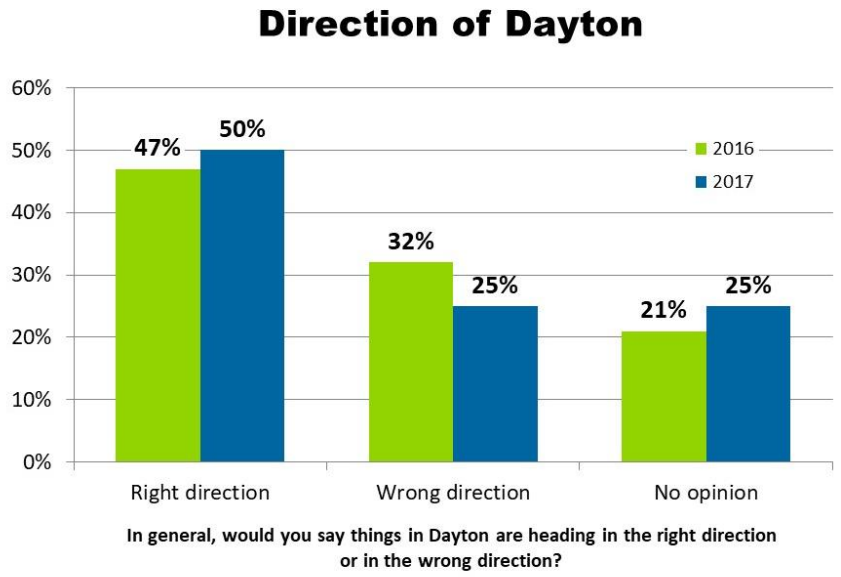
Overall, there are noteworthy areas of growing satisfaction, optimism, and improvement in the relationship between residents and their City. Progress is being made. Challenges remain in the areas of personal safety, drugs, and the maintenance of streets and demolition of vacant structures.

Detailed results for all questions on the survey are found in the pages that follow.

Detailed Survey Findings

Right Direction/ Wrong Direction

In 2017, twice as many Dayton residents (50%) said "things in Dayton are heading in the right direction" as the 25% who said things are heading in the "wrong direction." Another 25% of residents said they have no opinion about the direction of the City.



This is a marked improvement from 2016, when a much narrower plurality saw the City as moving in the right direction, with 47% saying "right direction," 32% "wrong direction," and 21% having no opinion.

These groups are much more likely in the 2017 survey to view Dayton as moving in the right direction:

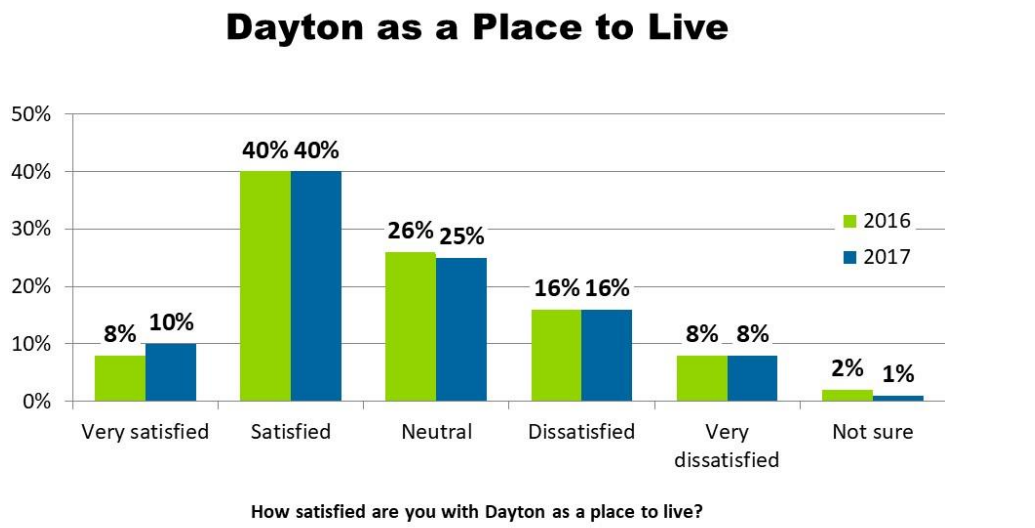
- Households earning more than $75,000 annually (73%)
- Downtown residents (64%)
- Those with a post-graduate education (64%)
- 18 to 34 years old (62%)
- Lived in Dayton less than 10 years (61%)
- No children in the household (54%)

Satisfaction with Dayton's direction rises steadily with both increased educational attainment and household income.

Satisfaction with Dayton as a Place to Live

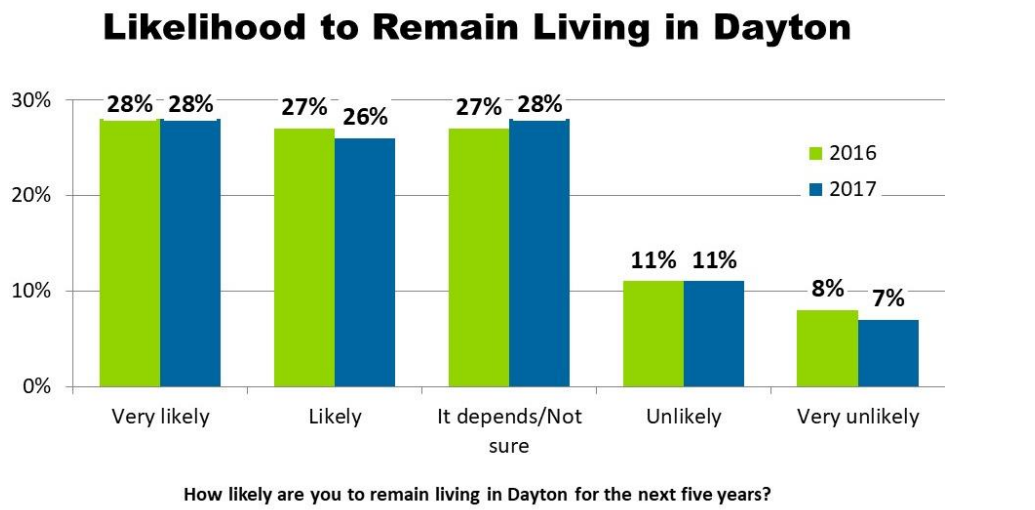
Satisfaction with "Dayton as a place to live" remains positive overall, with one-half of residents (50%) satisfied or very satisfied, and only half that many (24%) dissatisfied or very dissatisfied with Dayton. Ten percent are very satisfied and 40% are satisfied, while 8% are very dissatisfied and 16% are dissatisfied. One in four (25%) are neutral on this question, while 2% are not sure.

These numbers represent a slight increase in satisfaction from 2016, when 8% were very satisfied and 40% were satisfied. Overall dissatisfaction has held constant at 24%.



Likelihood to Remain in Dayton

A 54% majority of residents are likely or very likely to remain living in Dayton for the next five years, with 26% "likely" and 28% "very likely" to do so. Another 27% are uncertain about whether they will stay, or said "it depends." Meanwhile, 11% said they are "unlikely," and 8% said they are "very unlikely" to stay in Dayton for the next five years.



Younger residents are less likely to remain in Dayton, with 28% of those under age 50 saying they are unlikely or very unlikely to remain in Dayton. More unlikely to remain are also residents with a 4-year college degree (26%) and those earning less than $10,000 annually (26%).

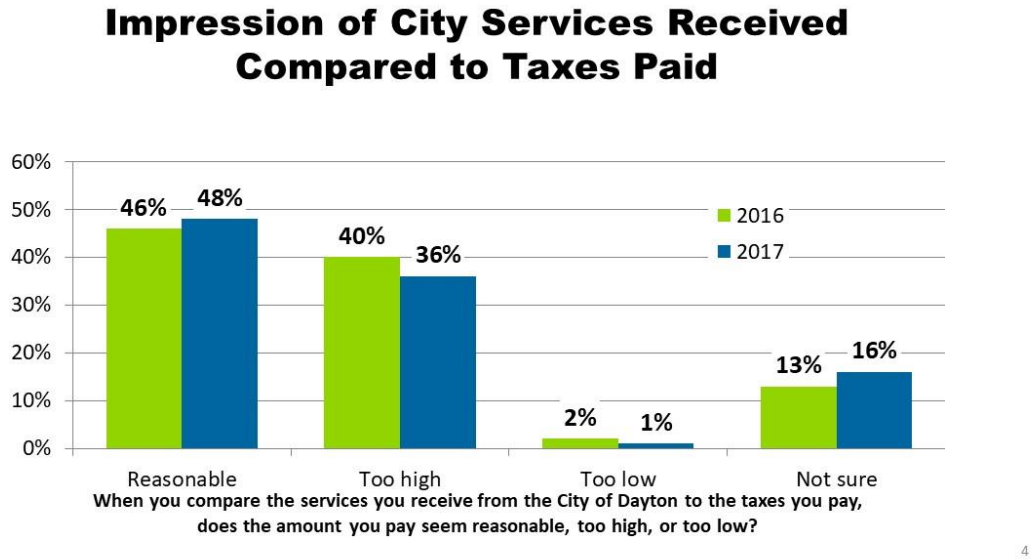
Broken down by Land Use Council, Northwest (65%), Innerwest (62%), and Southwest residents (62%) appear to be the most likely to remain living in Dayton for the next five years. Most likely to say they may leave are Downtown (28%) and Southeast residents (22%).

Likelihood to Remain in Dayton, Segmented by Land Use Council

	Likely *(Very likely + Likely)*	**It depends/Not sure**	**Unlikely** *(Very unlikely + Unlikely)*
Downtown	41%	32%	28%
F.R.O.C.	48%	34%	18%
Innerwest	62%	27%	10%
Northeast	53%	27%	19%
Northwest	65%	23%	11%
Southeast	51%	27%	22%
Southwest	62%	26%	12%

View of City Taxes

There is a significant improvement in residents' view of their City taxes, compared to one year ago. Nearly half (48%) of Dayton residents in 2017 said their taxes are "reasonable," and another 1% said their taxes are "too low," when compared to the services they receive from the City. Meanwhile, only 36% said their taxes are "too high" considering the services they receive, down from 40% in the prior year. Another 16% were unsure how they felt about the level of taxation.



Viewed by Land Use Council, residents of Downtown are much more likely than others to view their City taxes as reasonable (59%), followed by Southeast (50%), Southwest (50%), and Northwest (49%). Residents of Innerwest (49%) and Northeast (41%) are most likely to view their taxes as too high. The views of residents of each Land Use Council are detailed in the table below.

View of City Taxes, Segmented by Land Use Council

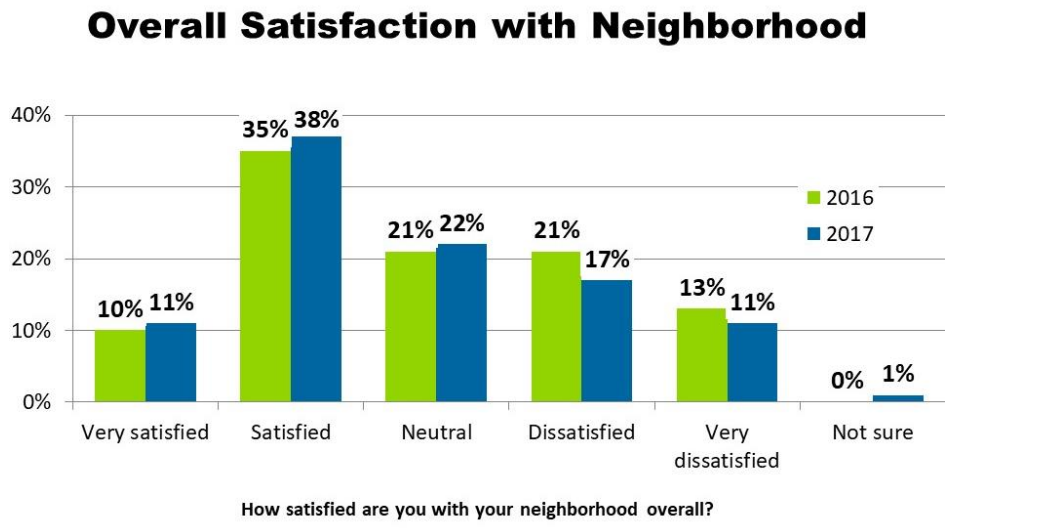
	Reasonable	Too High	Too Low	Not sure
Downtown	59%	19%	2%	22%
F.R.O.C.	44%	38%	*%	17%
Innerwest	34%	49%	1%	15%
Northeast	42%	41%	*%	17%
Northwest	49%	39%	*%	13%
Southeast	50%	34%	1%	15%
Southwest	50%	30%	*%	19%

Satisfaction with Own Neighborhood

Residents' overall satisfaction with their neighborhoods has increased since 2016. Forty-nine percent are satisfied or very satisfied with their neighborhood in 2017, with 38% saying "satisfied," and 11% saying "very satisfied." By comparison, 28% said they are dissatisfied or very dissatisfied, with 17% saying they are "dissatisfied" and 11% saying "very dissatisfied."

This 21% margin of satisfaction over dissatisfaction is significantly higher than the 12% neighborhood satisfaction margin measured in 2016.

About one in five (22%) in 2017 said they were neutral when it comes to neighborhood satisfaction, and a small number, 1%, said they were not sure.



Looking across the City geographically, neighborhood satisfaction varies greatly. It is highest in Northeast (71%), Downtown (56%), and Southeast (52%). Dissatisfaction is highest in Innerwest (46%), F.R.O.C. (34%), Northwest (33%), and Southwest (31%).

Neighborhood Satisfaction, Segmented by Land Use Council

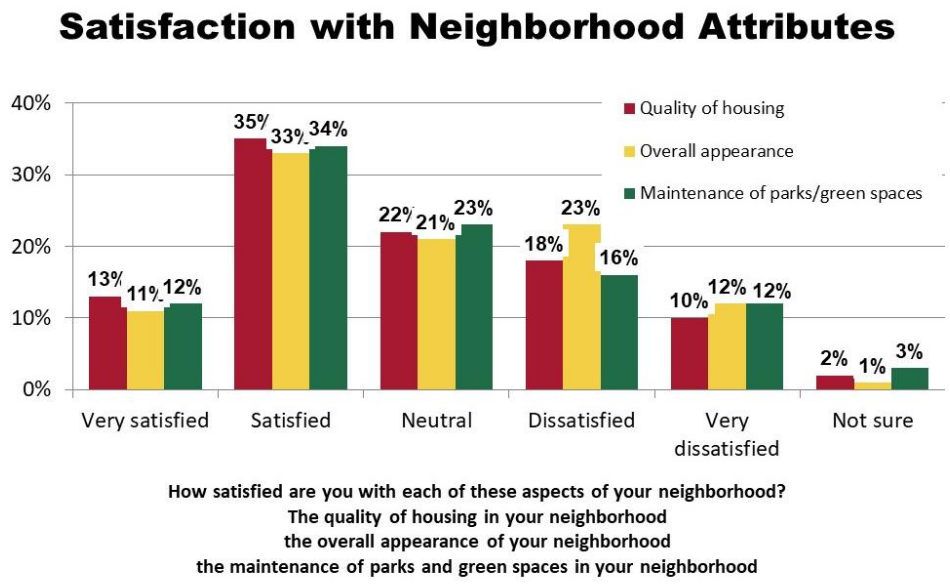
	Satisfied *(Very satisfied + Satisfied)*	**Neutral**	**Dissatisfied** *(Very dissatisfied + Dissatisfied)*
Downtown	56%	30%	12%
F.R.O.C.	41%	23%	34%
Innerwest	33%	19%	46%
Northeast	71%	14%	16%
Northwest	39%	26%	33%
Southeast	52%	20%	27%
Southwest	41%	26%	31%

Measuring three specific aspects of their neighborhoods – the quality of housing, overall appearance of the neighborhood, and maintenance of parks and green spaces – ratings for all three are fairly similar. Residents are most satisfied with the quality of the housing in their neighborhood, with 48% satisfied or very satisfied, while 28% are dissatisfied or very dissatisfied. Twenty-two percent are neutral.

Regarding the overall appearance of their neighborhood, 44% are satisfied or very satisfied, with 35% dissatisfied or very dissatisfied. Twenty-one percent said they are neutral on this question.

Forty-six percent are satisfied or very satisfied with the maintenance of parks and green spaces in their neighborhoods, while 28% are dissatisfied or very dissatisfied, and 23% are neutral.

All three of these ratings represent increases over 2016.

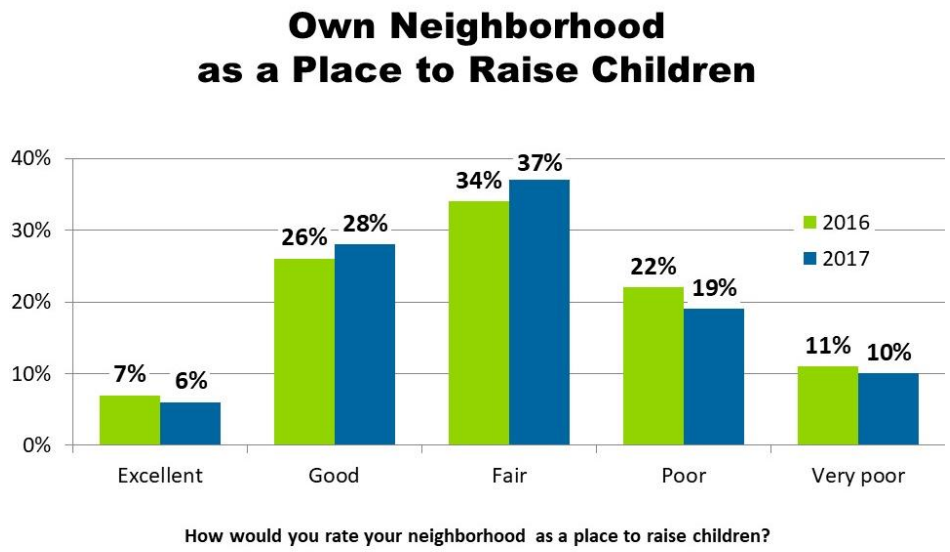


Neighborhood as a Place to Raise Children

There is a range of opinion about whether one's own neighborhood is a good place to raise children. Six percent of residents said their neighborhood is an "excellent" place to raise children, and 28% said it is a "good" place, putting one-third of residents (34%) on the positive side of the scale.

By contrast, 19% said their neighborhood is a "poor" place to raise children, and 10% said "very poor," totaling 29% on the negative side. Somewhat more than one-third (37%) chose the mid-point of the scale, saying their neighborhood was "fair."

These numbers represent only a minor shift from 2016.



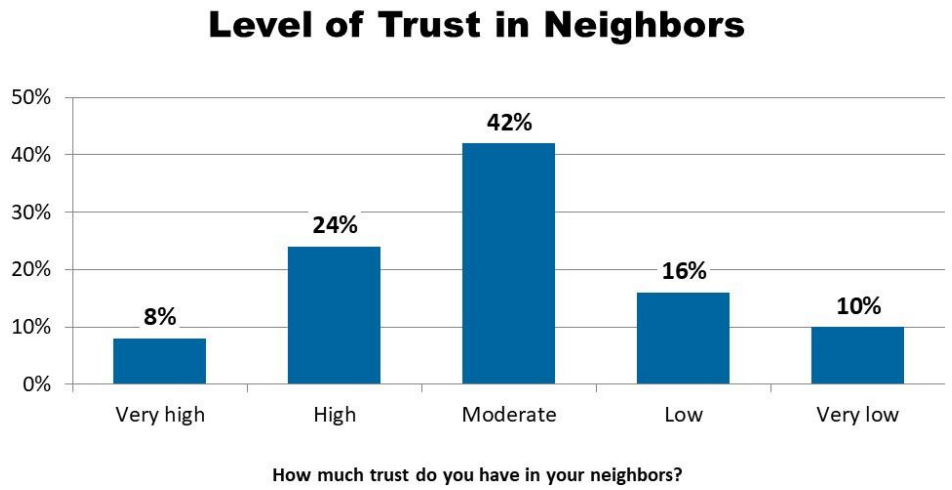
Parents and non-parents have nearly identical views on this issue. Segmenting these results by Land Use Council, residents of Northeast are by far the most positive about their neighborhood as a place to raise children, with 64% saying their neighborhood is "excellent" or "good." Downtown residents are least positive, with only 12% rating their neighborhood as an "excellent" or "good" place to raise children.

Neighborhood as a Place to Raise Children, Segmented by Land Use Council

	Excellent + Good	Fair	Poor + Very poor
Downtown	12%	55%	33%
F.R.O.C.	25%	39%	35%
Innerwest	30%	33%	37%
Northeast	64%	23%	13%
Northwest	34%	40%	26%
Southeast	30%	37%	33%
Southwest	29%	40%	31%

Trust in Neighbors

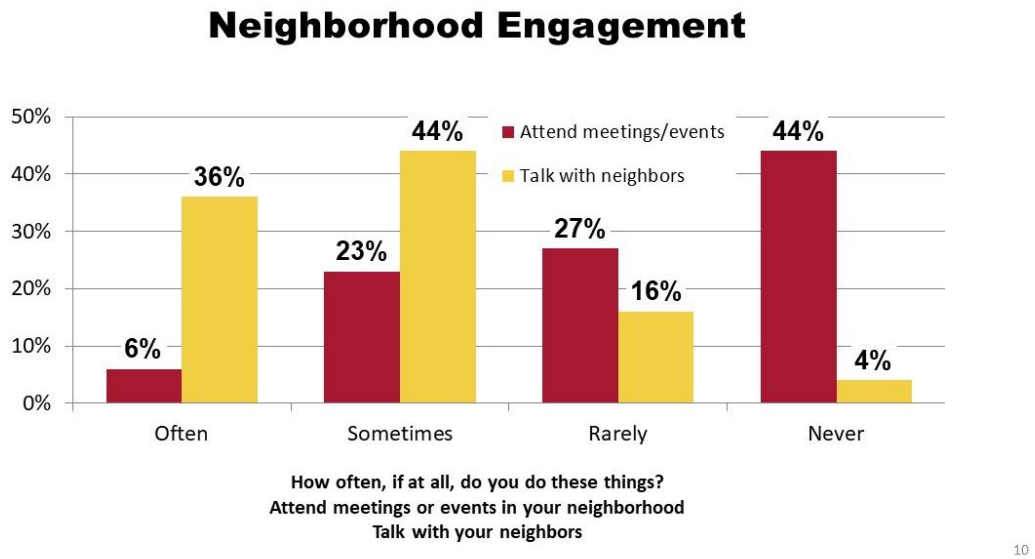
In a new question asked in 2017, residents were asked to identify how much trust they have in their neighbors on a five-point scale ranging from "very high" to "very low." As with many other issues on the survey, Dayton residents expressed a wide range of responses. Eight percent said their trust in their neighbors is "very high" and 24% said it is "high," totaling 34% of residents. By contrast, 16% said their trust in neighbors is "low," and 10% said it is "very low," totaling 26%. A plurality (42%) gravitated towards the middle of the scale, saying their trust in their neighbors is "moderate."



Connectedness within Neighborhoods

The survey took two measures of neighborhood connectedness and engagement. In the first of these, 6% of residents said they "often" attend meetings or events in their neighborhood, and 23% said they "sometimes" do. Twenty-seven percent said they "rarely" do that, and 44% of residents said they "never" do.

Residents are much more likely to talk with their neighbors, however. More than one-third of residents (36%) said they "often" talk with their neighbors, and another 44% said they "sometimes" do, for a total of 80%. Sixteen percent "rarely" talk with their neighbors, and only 4% said they "never" do.



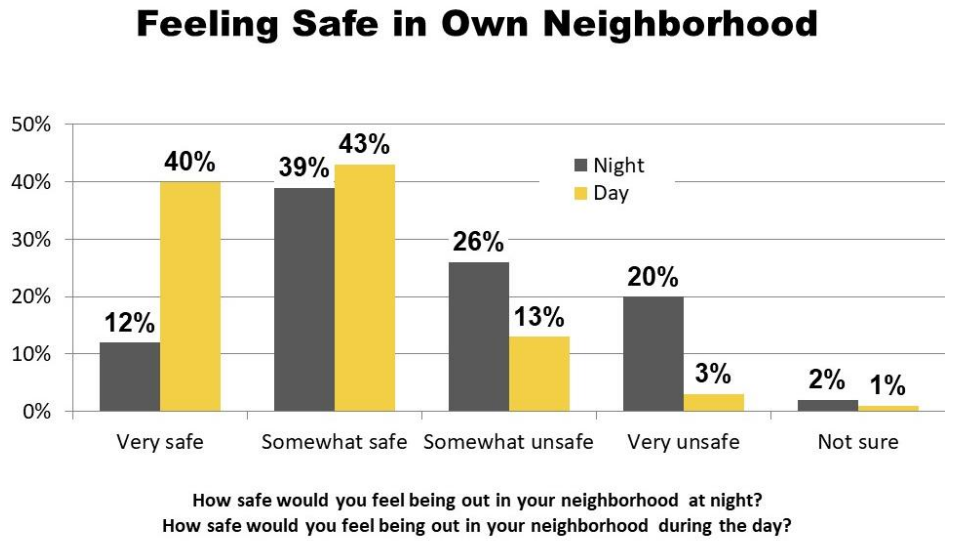
Feeling Safe in Neighborhoods

The vast majority of Dayton residents feel safe being out in their own neighborhoods during the day. Forty percent of residents said they feel "very safe," and 43% said they feel "somewhat safe" in their neighborhood during the day, for a total of 83%.

By contrast, 13% feel "somewhat unsafe" and 3% of residents feel "very unsafe" in their neighborhoods during the day, totaling 16%. One percent said they are not sure.

At night, the numbers are dramatically different. In their own neighborhoods at night, 12% feel "very safe" and 39% feel "somewhat safe," for a total of only 51%. Meanwhile, 26% of residents said they feel "somewhat unsafe" being out in their neighborhoods at night, and 20% feel "very unsafe," for a total of 46%. Two percent are not sure about the safety of their neighborhoods at night.

Compared to 2016, perceptions of safety during the day are very similar in 2017, while feelings of safety are night are slightly improved.



These tables show safety perceptions broken down by Land Use Council.

Feeling Safe in Neighborhoods during Day, Segmented by Land Use Council

	Safe *(Very safe + Somewhat safe)*	Unsafe *(Very unsafe + Somewhat unsafe)*	Not sure
Downtown	87%	13%	*%
F.R.O.C.	89%	8%	3%
Innerwest	80%	13%	7%
Northeast	79%	20%	1%
Northwest	77%	17%	6%
Southeast	75%	22%	3%
Southwest	83%	12%	5%

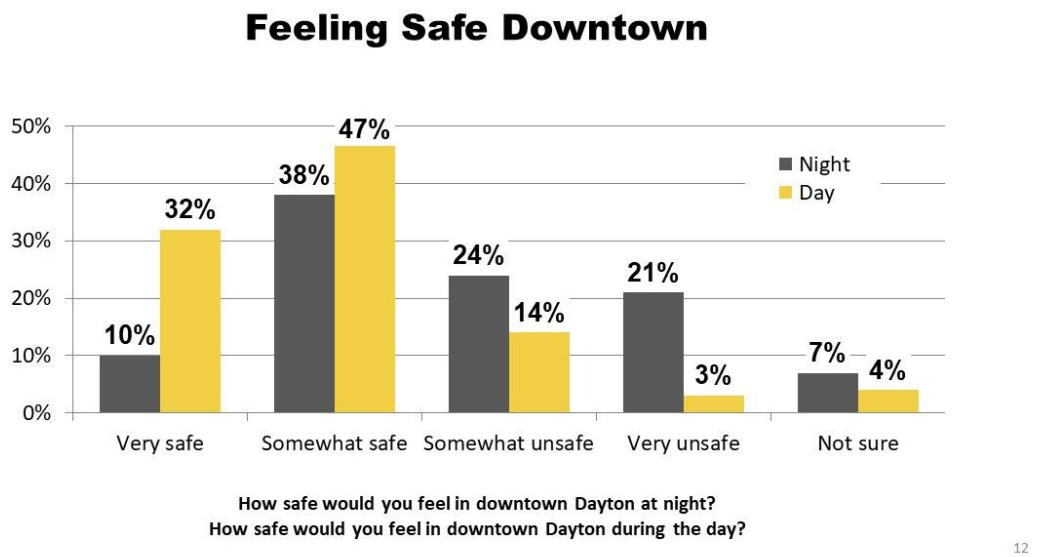
Feeling Safe in Neighborhoods during Night, Segmented by Land Use Council

	Safe *(Very safe + Somewhat safe)*	Unsafe *(Very unsafe + Somewhat unsafe)*	Not sure
Downtown	73%	27%	*%
F.R.O.C.	74%	22%	4%
Innerwest	65%	31%	4%
Northeast	39%	56%	5%
Northwest	54%	35%	11%
Southeast	37%	58%	5%
Southwest	52%	33%	14%

Feeling Safe Downtown

Like neighborhood safety, perceptions of downtown safety vary by day and night. By day, 79% of residents said they safe downtown, with 47% saying they feel "somewhat safe," and 32% saying the feel "very safe." A much smaller 17% feel unsafe downtown during the day, with 14% feeling "somewhat unsafe" and 3% "very unsafe" downtown during the day.

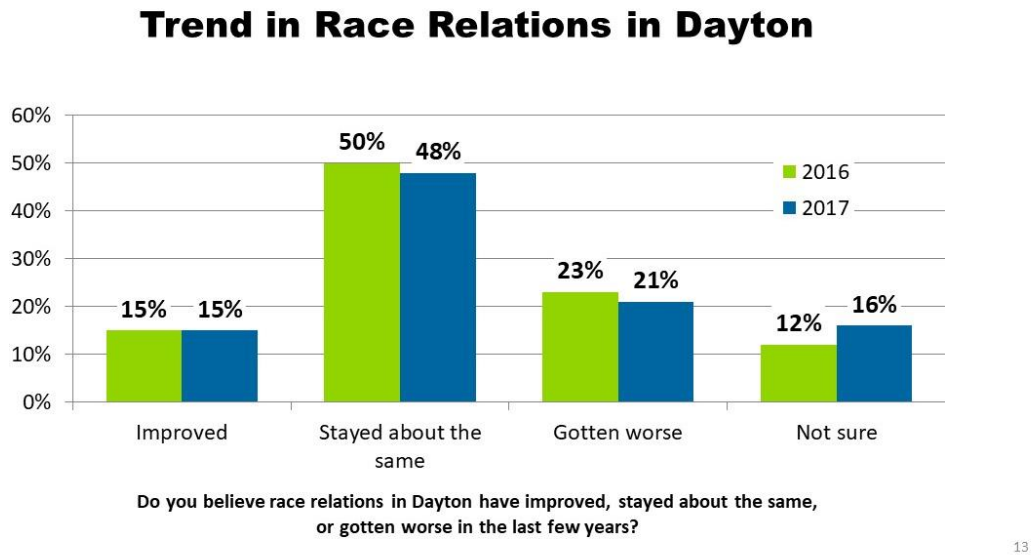
At night, fewer than one-half of residents (48%) said they feel safe downtown. Thirty-eight percent said they feel "somewhat safe" downtown at night, and 10% said they feel "very unsafe" at night. Meanwhile, 24% of residents said they feel "somewhat unsafe" downtown at night, and another 21% said they feel "very unsafe," totaling almost one-half (45%) of the City's residents who said they feel unsafe downtown at night.



Race Relations

Perceptions of race relations are an important measure of community cohesion in Dayton. Asked about their perception of the trend in race relations over the last few years, slightly more residents (21%) believe race relations have gotten worse, compared to the 15% who believe relations have gotten better. Most residents who have an option said that race relations have "stayed about the same."

These perceptions are very similar to the prior year's survey, with a slightly larger number of residents saying they are not sure.



African-American and White residents have relatively similar impressions of the trend in race relations in Dayton. Among African-American residents, 17% believe race relations have improved and 21% believe they have gotten worse. Among Whites, 14% said race relations have improved and 19% said they have gotten worse.

View of Race Relations, Segmented by Racial Identity

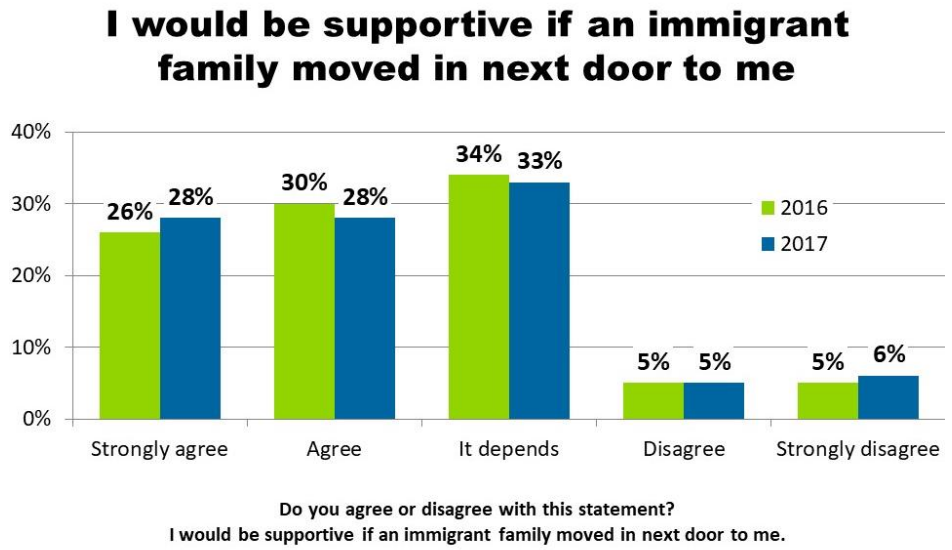
	Improved	Stayed about the same	Gotten worse	Not sure
Whites	14%	48%	19%	19%
African-Americans	17%	51%	21%	11%
All others	10%	29%	29%	32%

Acceptance of Immigrants

A majority of residents (56%) agreed or strongly agreed with the statement "I would be supportive if an immigrant family moved in next door to me." Twenty-eight percent said they "strongly agree" with that statement, and another 28% said they "agree."

The remaining residents said they were conditionally supportive of immigrants or unsupportive. One-third of Dayton residents (33%) answered "it depends," indicating that they would be supportive of immigrants moving in next door in some circumstances. Only 5% said they "disagree," and 6% "strongly disagree" that they would be supportive of an immigrant family moving in next door.

Overall, these 2016 numbers are nearly identical to the prior year.



By Land Use Council, support for immigrants is strongest in Downtown (77% agree), followed by F.R.O.C. (60%) and Northwest (60%).

Support for Immigrant Families, Segmented by Land Use Council

	Agree *(Strongly agree + Agree)*	**It depends**	**Disagree** *(Strongly disagree + Disagree)*
Downtown	77%	18%	5%
F.R.O.C.	60%	32%	8%
Innerwest	58%	34%	8%
Northeast	51%	37%	12%
Northwest	60%	32%	7%
Southeast	55%	31%	14%
Southwest	52%	38%	10%

Satisfaction with City Services

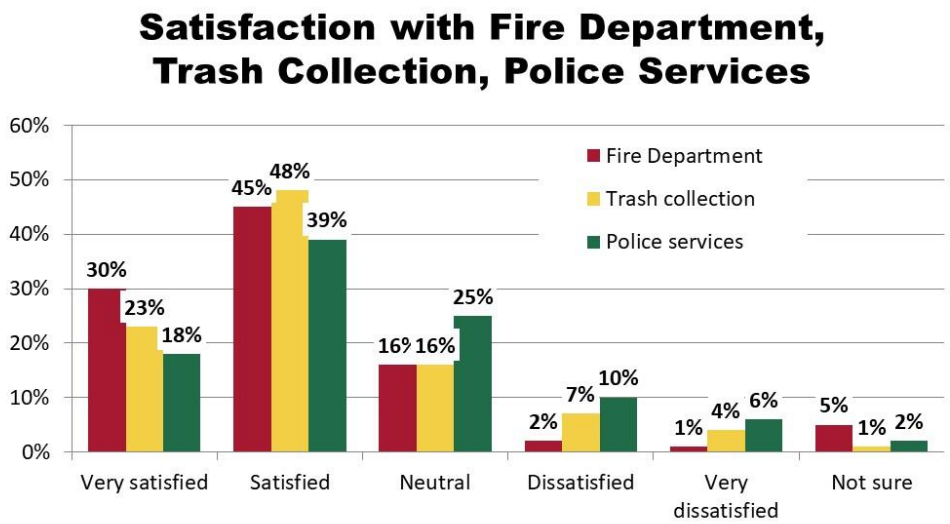
Satisfaction with five specific City services was measured. The three highest-scoring were the Fire Department, trash collection, and Police services.

Satisfaction with the Fire Department is high. Thirty percent of residents said they are "very satisfied" with Fire Department services, with another 45% saying they are "satisfied," for a total of 75%. Total dissatisfaction is only 3%, with another 16% saying they are "neutral."

Satisfaction with trash collection is nearly as strong. Nearly three-quarters of residents said they are "satisfied" (48%) or "very satisfied" (23%). Only 11% are "dissatisfied" (7%) or "very dissatisfied" (4%) with trash collection. Sixteen percent said they are "neutral."

Satisfaction with police services is also strong. Fifty-seven percent of residents are "satisfied" (39%) or "very satisfied" (18%) with police services. Far fewer are "dissatisfied" (10%) or "very dissatisfied (5%) with police services. One-fourth of residents (25%) said they are "neutral."

Compared to 2016, satisfaction numbers for trash collection are largely unchanged. Overall police satisfaction, however, has jumped from 52% in 2016 to 57% in 2017, while overall dissatisfaction has dropped from 21% to 15% over the same period. Fire Department satisfaction was not measured in 2016.



How satisfied are you with each of these services provided by the City of Dayton?
Fire Department
Trash collection
Police services

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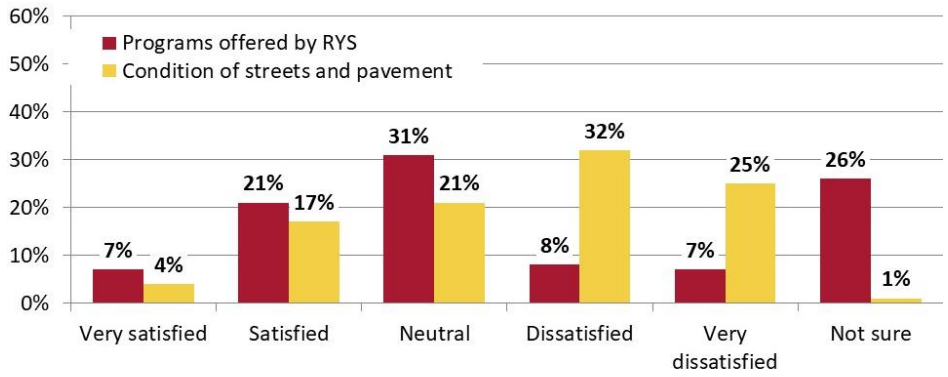
Two other services scored less strongly. Satisfaction with the range of programs offered by the Department of Recreation & Youth Services (RYS) is modest but positive. Twenty-eight percent of residents said they are "satisfied" (21%) or "very satisfied" (7%) with the range of programs offered. Only 15% said they are "dissatisfied" (8%) or "very dissatisfied" (7%) with the programs offered. Almost one-third (31%) of residents said they are "neutral" when it comes to the range of RYS programs, and another 26% were not sure how they felt.

The condition of streets and pavement continues to be an area of strong dissatisfaction for residents. Nearly six in ten residents are "dissatisfied" (32%) or "very dissatisfied" (25%) with the condition of streets and pavement. Only 17% are "satisfied" and 4% "very satisfied," with 21% saying they are "neutral."

Satisfaction with RYS Programs, Condition of Streets and Pavement

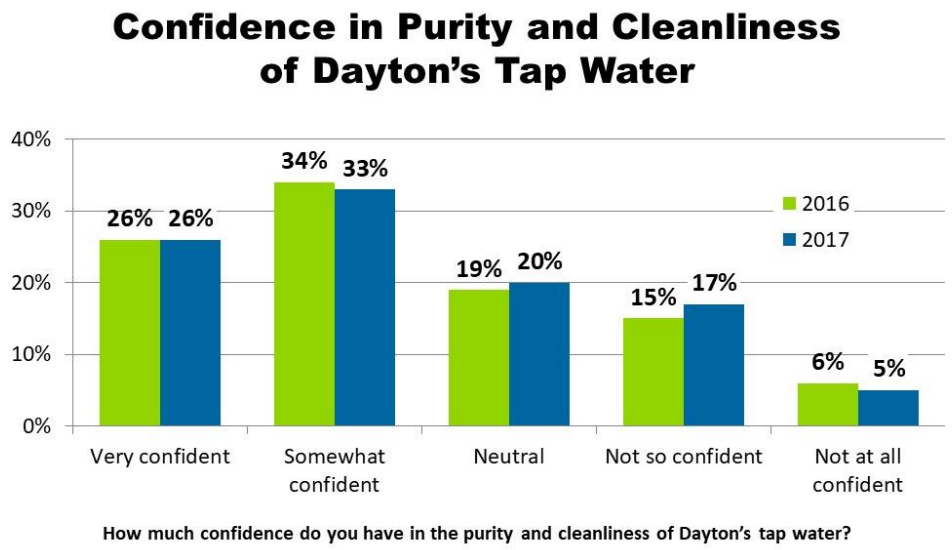


How satisfied are you with each of these services provided by the City of Dayton?
The range of programs offered by the Department of Recreation & Youth Services
Condition of the streets and pavement 17

Confidence in Drinking Water

A majority of Dayton residents expressed confidence in the "purity and cleanliness of Dayton's tap water." Nearly six residents in ten (59%) expressed confidence, with 26% "very confident" and 33% "somewhat confident" about the purity and cleanliness of their tap water. About two out of ten lack confidence, with 17% saying they are "not so confident" and 5% "not at all confident" about their drinking water. Twenty percent said they are neutral on this question.

These numbers are virtually unchanged from 2016.



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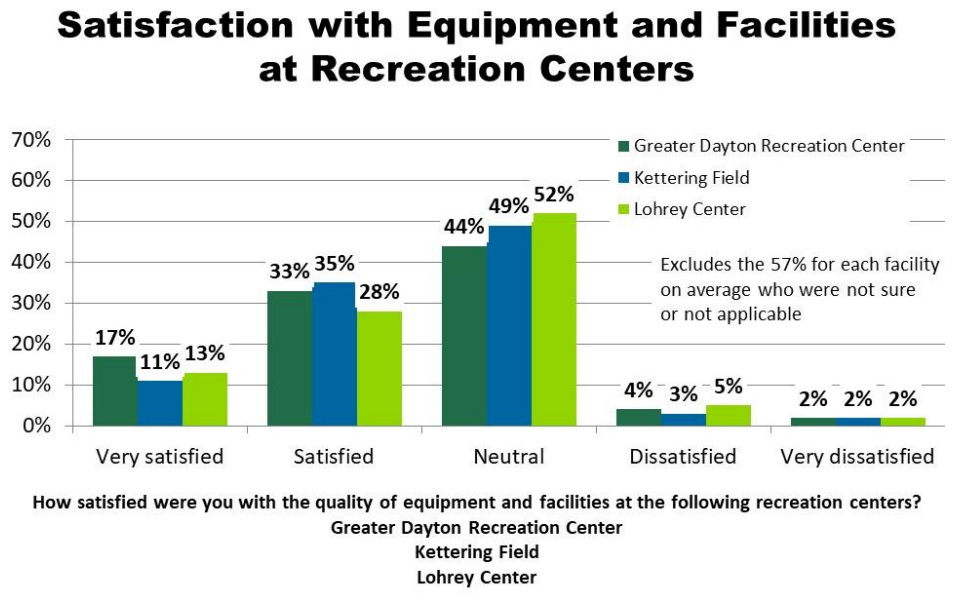
Satisfaction with Equipment and Facilities at Recreation Centers

Resident satisfaction was measured for six RYS facilities. Overall, satisfaction with each facility far outweighed dissatisfaction, though many residents said they are "neutral" about these facilities.

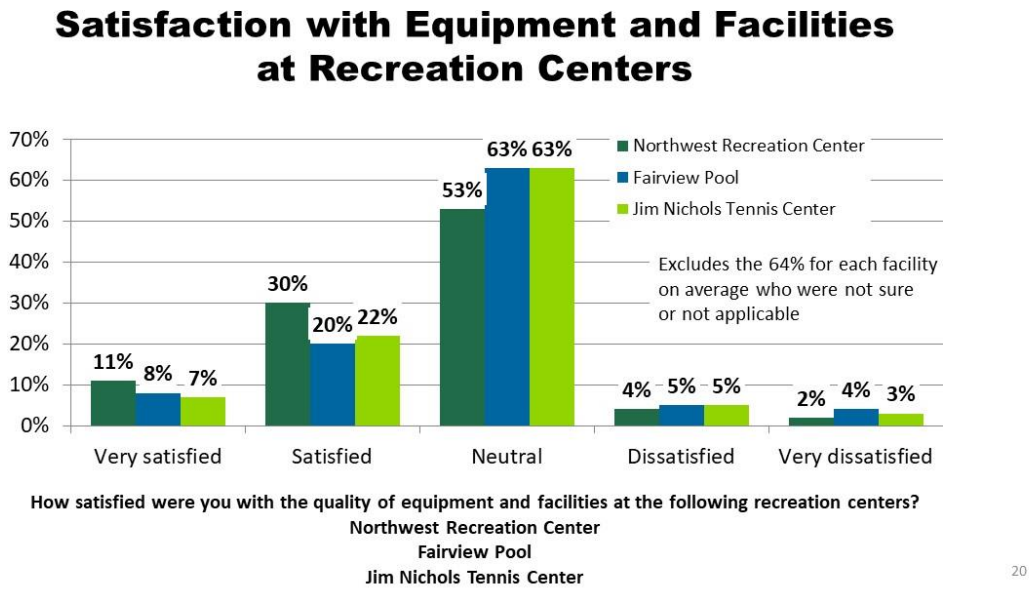
Most Dayton residents did not rate these recreation centers. The number who said they were "not sure" ranged from a low of 54% to a high of 66% for each of these centers. The percentages below factor out residents who were not sure about each facility, leaving only those who expressed an opinion. Overall satisfaction combines those who said they are "satisfied" or "very satisfied." Overall dissatisfaction combines those who said they are "dissatisfied" or "very dissatisfied."

- Greater Dayton Recreation Center: 50% overall satisfaction, 6% overall dissatisfaction, 44% neutral
- Kettering Field: 46% overall satisfaction, 5% overall dissatisfaction, 49% neutral
- Lohrey Center: 41% overall satisfaction, 7% overall dissatisfaction, 52% neutral



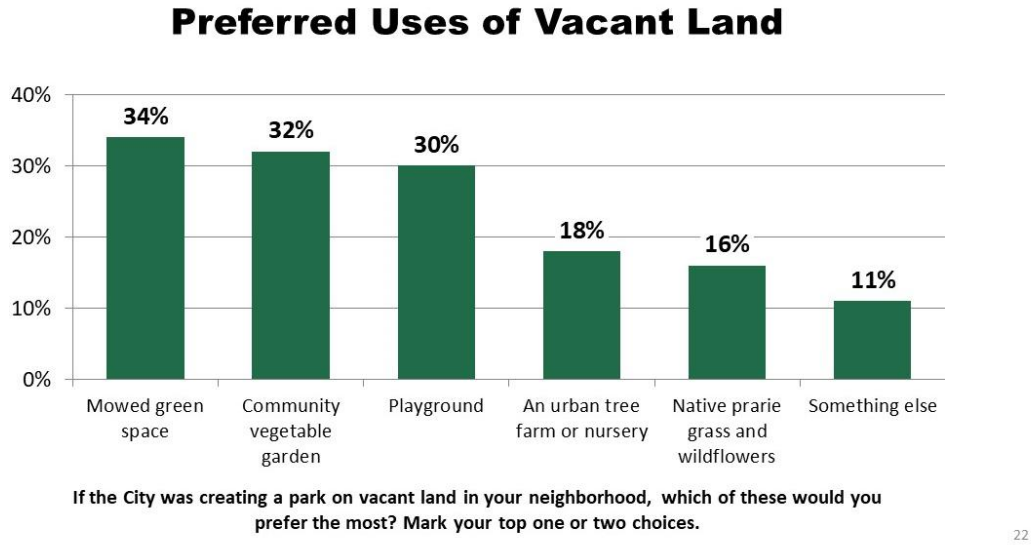
Three other centers scored as follows:

- Northwest Recreation Center: 41% overall satisfaction, 6% overall dissatisfaction, 53% neutral
- Jim Nichols Tennis Center: 30% overall satisfaction, 8% overall dissatisfaction, 63% neutral
- Fairview Pool: 28% overall satisfaction, 9% overall dissatisfaction, 63% neutral



Preferences for Use of Vacant Land

Dayton residents can imagine a variety of possible new uses for vacant land in their neighborhoods. Asked what they would prefer if the City were creating a park on vacant land in their neighborhood, residents opt for three possibilities in nearly equal numbers: mowed green space (34%), a community vegetable garden (32%), or a playground (30%). Slightly smaller numbers of residents would prefer an urban tree farm or nursery (18%) or native prairie grass and wildflowers (16%). Survey participants were able to choose more than one preference.



By Land Use Council, there is somewhat higher interest in mowed green space in Northwest (47%) and Southwest (40%). There is heightened interest in playgrounds in Southwest (40%). An urban tree farm or nursey is most interesting to Downtown (24%) and Southeast residents (23%). Native prairie grass and wildflowers is more strongly preferred by Northeast (22%) and Southeast residents (20%).

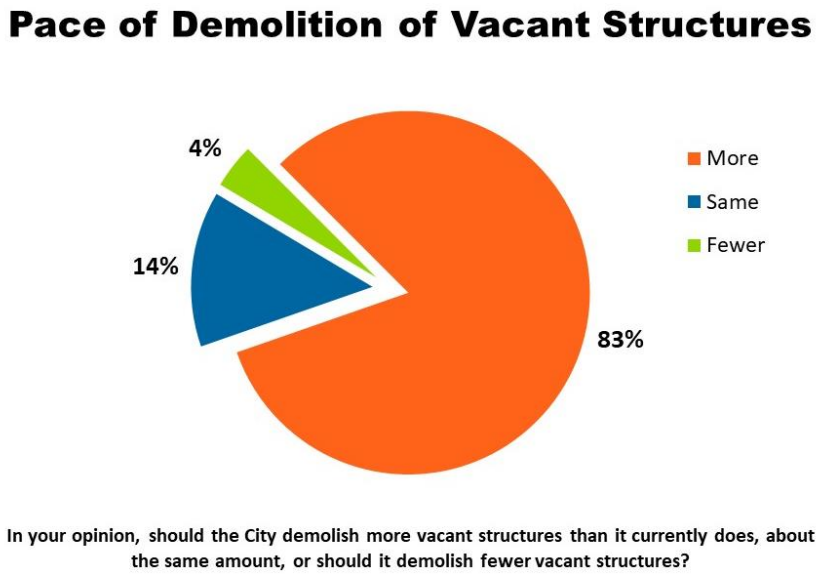
Vacant Land Use Preference, Segmented by Land Use Council

	Mowed Green Space	Vegetable Garden	Playground	Urban Tree Farm/Nursery	Prairie/ Wildflowers
Downtown	36%	36%	24%	24%	15%
F.R.O.C.	36%	31%	30%	15%	18%
Innerwest	33%	35%	33%	9%	9%
Northeast	36%	26%	32%	16%	22%
Northwest	47%	34%	30%	11%	9%
Southeast	28%	35%	26%	23%	20%
Southwest	40%	25%	40%	11%	7%

Demolition of Vacant Structures

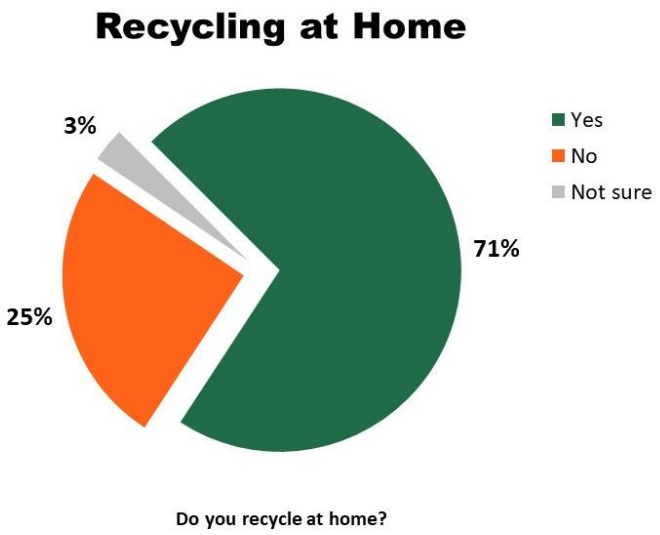
There continues to be a broad consensus among residents that the City should demolish more vacant structures. More than four out of five residents (83%) think the City should "demolish more vacant structures than it currently does." This number is identical to the 83% who felt that way in 2016.

Only 4% think the City should demolish fewer vacant structures, while 14% prefer that the City continue at the same pace as it currently does.



Recycling Participation

Nearly three-quarters of residents (71%) said they recycle at home. One in four (25%) said that they do not recycle, while 3% were not sure.

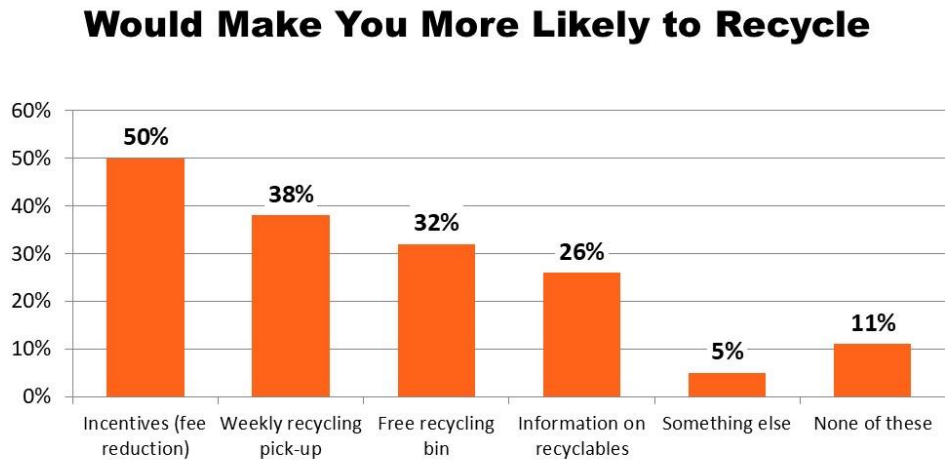


Recycling participation appears highest in Northeast (76%) and Southeast (76%), followed by Northwest (72%).

Recycling Participation, Segmented by Land Use Council

	Yes	No/Not sure
Downtown	63%	37%
F.R.O.C.	63%	37%
Innerwest	64%	36%
Northeast	76%	24%
Northwest	72%	28%
Southeast	76%	24%
Southwest	66%	34%

Asked what would make them more likely to recycle, 50% of residents said that incentives, such as a reduction in the trash collection fee, would encourage them to recycle more. Weekly recycling pick-up would encourage 38% to recycle more, a free recycling bin from the City would motivate more recycling from 32%, and 26% would like more information on what can be recycled.



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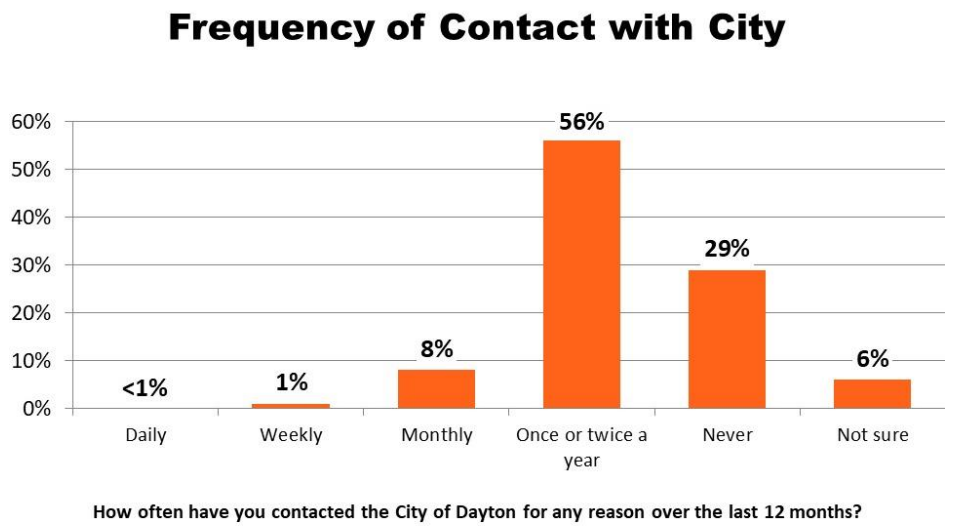
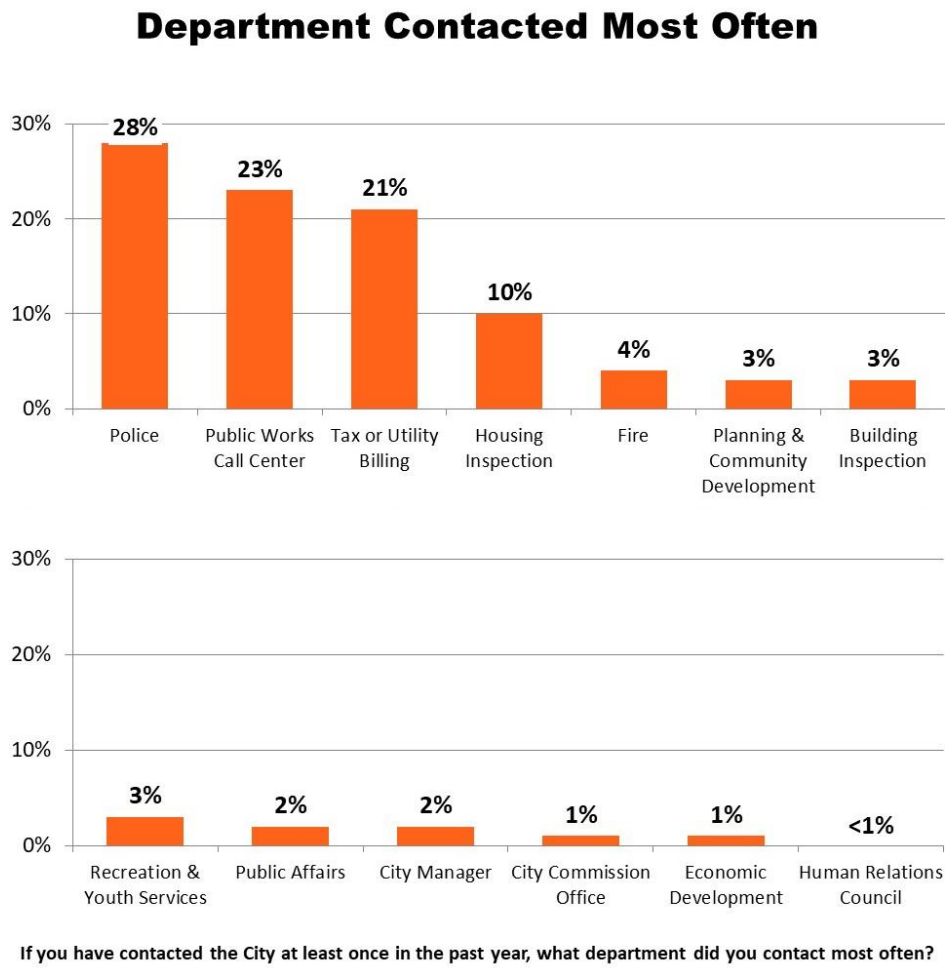
Contact with the City

Two-thirds (66%) of residents said they have contacted the City during the 12 months prior to the survey. Most of those – 56% of all residents – said they have contacted the City once or twice in the past year. Eight percent said they had contacted the City approximately monthly, and 1% said they have been in touch with the City weekly over the past year.

Twenty-nine percent asserted that they have never contacted the City over the past year, while 6% could not remember.

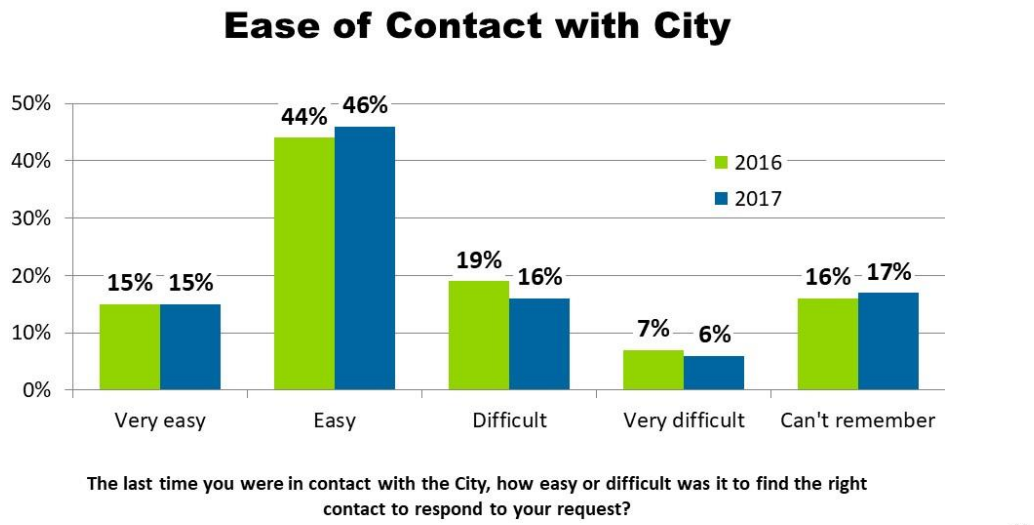


Police was the City department contacted most often. Twenty-eight percent of residents said they have been in contact with the Police Department most often. Second most frequently contacted was the Public Works call center (23%), followed by Tax or Utility Billing (21%) and Housing Inspection (10%). Four percent or fewer had contacted any one of several other departments, as detailed in the charts below.



Compared to 2016, more residents in the current survey indicated that it was easy to find the right contact to respond to their request. A combined 61% said it was "easy" (46%) or "very easy" (15%) to find the right contact, compared to 59% who said so last year.

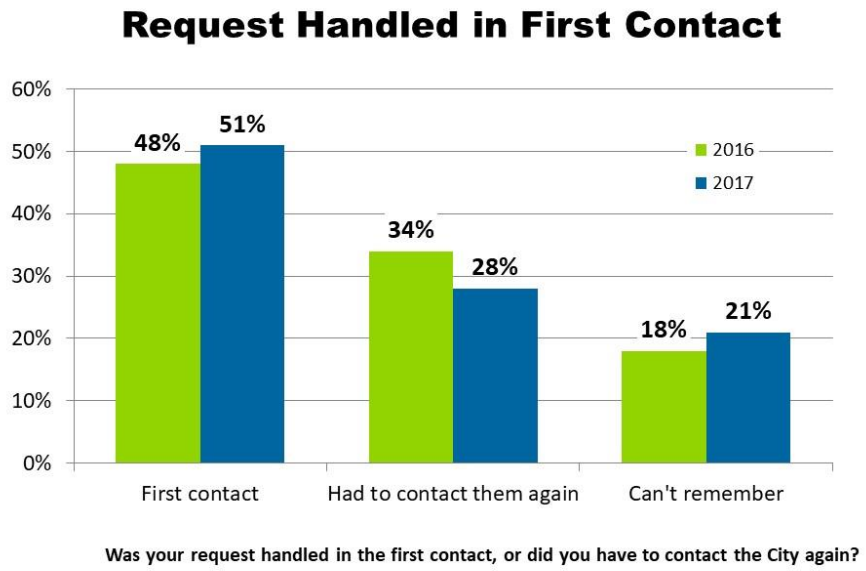
About one in five (22%) found it "difficult" (16%) or "very difficult" (6%) to find the right contact, which is down from 26% last year. Seventeen percent in the current survey said they could not remember how easy or difficult it was.



Responsiveness of the City

Resolving an issue in the first contact is a key measure of customer satisfaction. On this important indicator, the City has improved from the prior year. Most residents in 2017 said their request was handled "in the first contact" (51%), which is three percentages higher than the 48% who said so in 2016.

Twenty-eight percent said they needed to "contact the City again" to have their request handled, down six percentage points from the 34% measured in the prior year. Twenty-one percent said they could not remember if their issue was handled in the first contact or not.

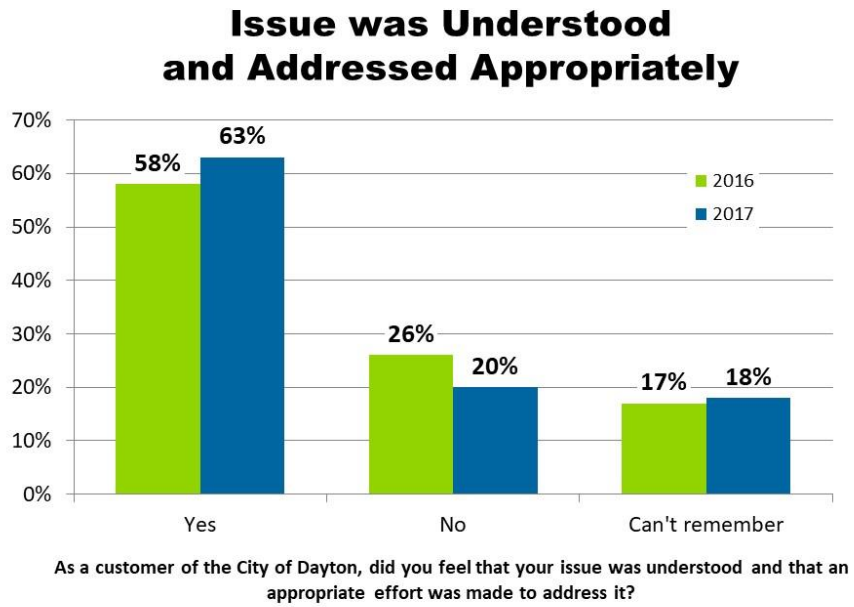


There is a very strong relationship between first contact resolution of the issue and how easy the resident felt it was to find the right contact to respond to their request. Ninety percent of residents whose matter was resolved in the first contact found their contact with the City easy or very easy, while only 38% of those who had to contact the City again felt that way.

Ease of Contact with the City, Segmented by Additional City Contact

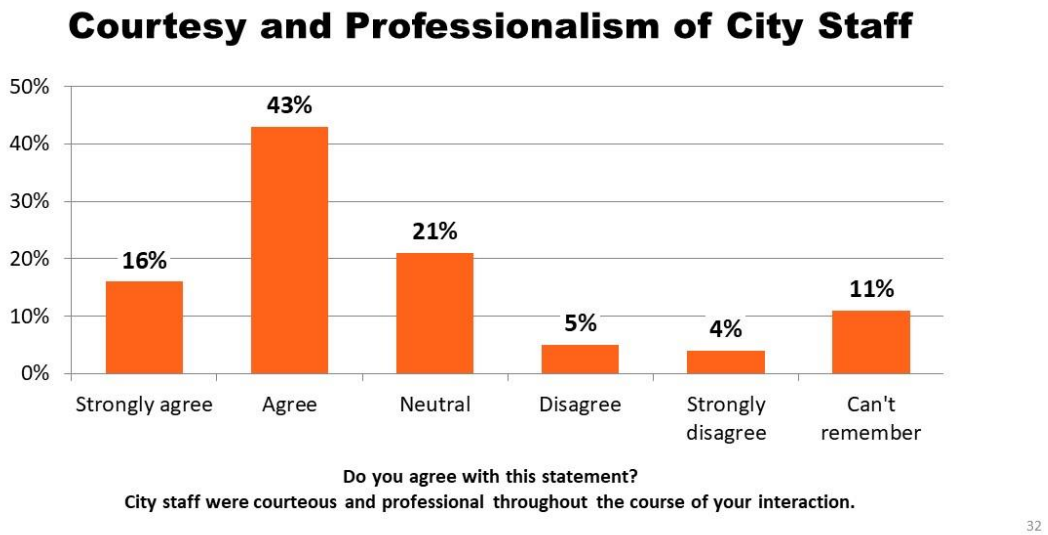
	Handled in the First Contact	Had to Contact the City Again	Can't Remember
Very easy	26%	6%	3%
Easy	64%	32%	22%
Difficult	6%	41%	8%
Very difficult	1%	17%	2%
Can't remember	3%	4%	66%

A third measure of customer satisfaction was strongly improved in the current survey. By a margin of more than three-to-one, residents who had been in contact with the City felt that their issue "was understood and that an appropriate effort was made to address it." Nearly two-thirds (63%) of those residents said they felt that way, while 20% felt their issue was not understood or addressed appropriately. Eighteen percent said they could not remember.



Courtesy and Professionalism of Staff

Six times as many residents agreed that "City staff were courteous and professional throughout the course of your interaction," while 9% disagreed and 11% said they could not remember. Sixteen percent strongly agreed with that statement, while 43% simply agreed. Four percent strongly disagreed, and another 5% simply disagreed. About one in five (21%) said they were "neutral."

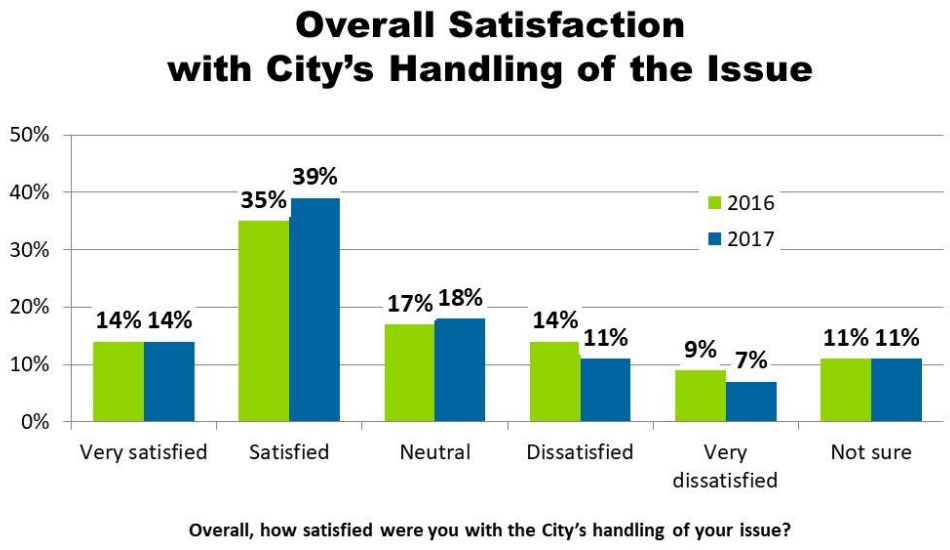


Satisfaction with the City's Handling of the Issue

Overall satisfaction with the City's handling of the issue is strongly positive, with three times as many residents satisfied as dissatisfied. Thirty-nine percent said they were "satisfied" with the City's handling of their issue, and another 14% said they were "very satisfied." Meanwhile, 11% were "dissatisfied" and 7% "very dissatisfied."

Overall satisfaction stands at 53%, compared to 18% dissatisfied. In 2016, 49% were satisfied and 23% were dissatisfied overall.

Eighteen percent in the current survey said they were neutral, while 11% said they were not sure.



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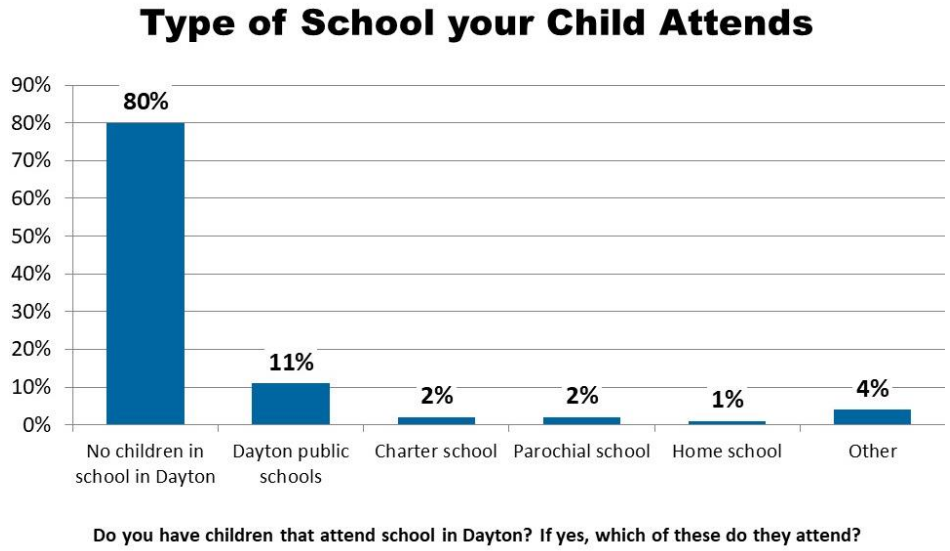
Dayton Public Schools

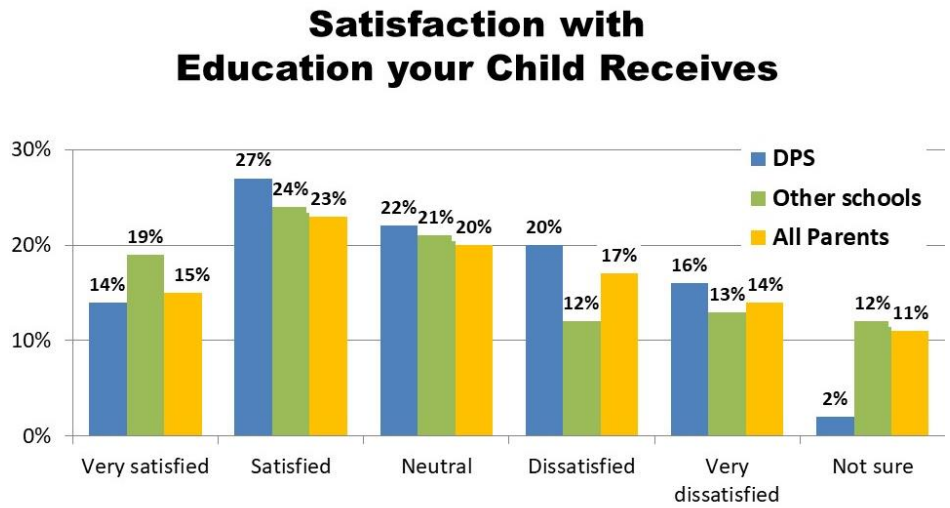
Eleven percent of the survey sample said they have children who attend the Dayton Public Schools (DPS). In addition, 2% of survey responders said they had children in their households who attend charter school, 2% attend parochial school, 1% are home schooled, and 4% said "other." Including pre-school-age children, a total of 24% of the households responding to the survey said there were children in their households.



Among all parents (illustrated in yellow in the chart below), nearly four in ten (38%) said they are "satisfied" (23%) or "very satisfied" (15%) with the quality of their children's education. Nearly as many (31%) said they are "dissatisfied" (17%) or "very dissatisfied" (14%) with their children's education. Twenty percent are "neutral," and 11% said they are not sure.

About four in ten DPS Parents (41%) said they are satisfied overall with the quality of their children's education, while 36% said they are overall dissatisfied. Fourteen percent said they are "very satisfied," 27% are "satisfied," 22% are "neutral," 20% are "dissatisfied," and 16% said they are "very dissatisfied." Only 2% were unsure how they felt about DPS.

Parents of students in non-DPS schools are somewhat more likely to be satisfied overall, and less likely to be dissatisfied than parents of children in Dayton Public Schools.

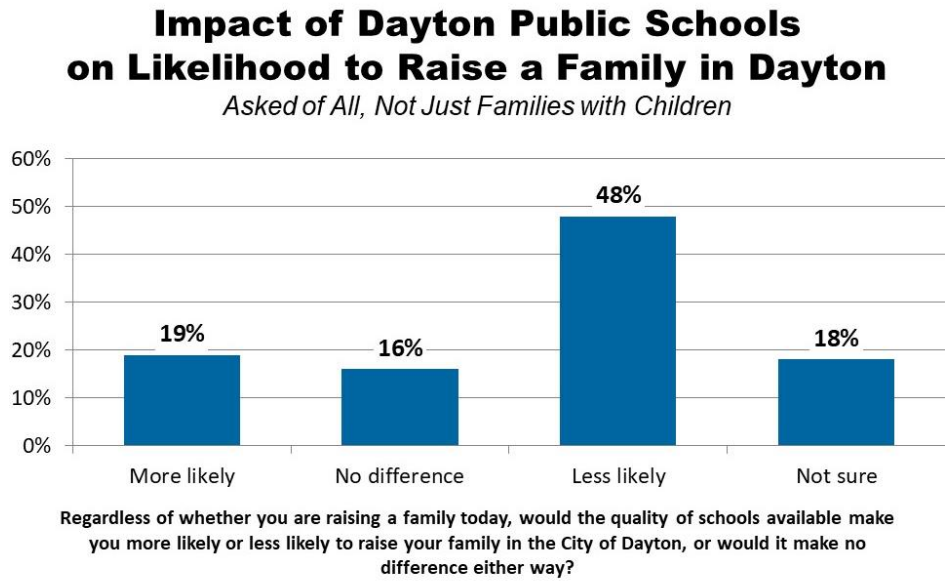


If you have children that attend school in Dayton, how satisfied are you with the quality of their education?

36

By nearly a 30-point margin, residents said the quality of Dayton Public Schools would make them less likely to raise a family in the City of Dayton. This question was asked of all residents, not just those with children in school. Nearly half of residents (48%) said the quality of the schools would make them less likely to raise a family in the City, while only 19% said it would make them more likely. Sixteen percent said it would make no difference to them either way, and 18% said they were not sure.

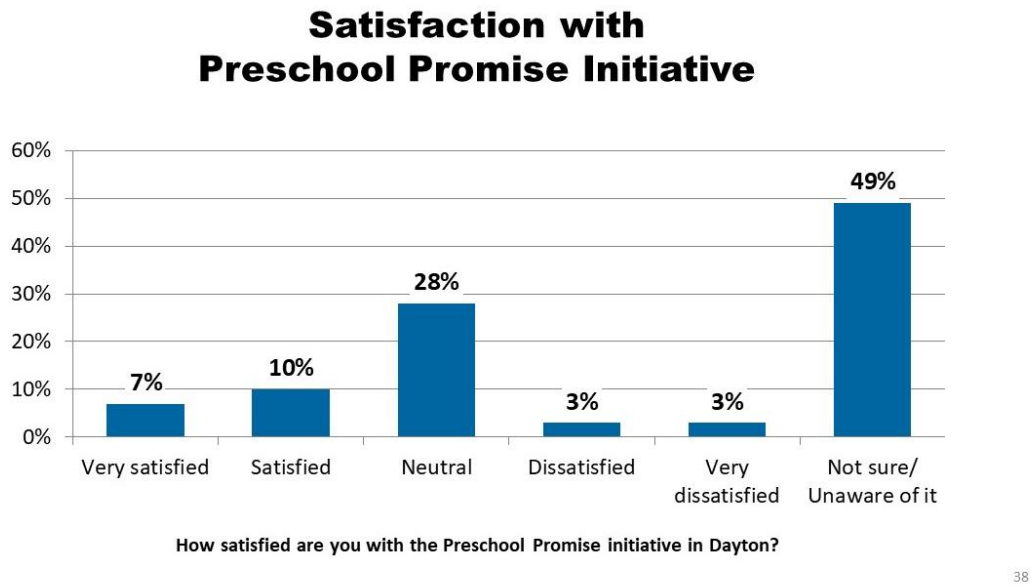
These numbers are nearly identical among families with children. In those families, 49% would be less likely and 22% more likely to raise their family in Dayton as a result of the quality of schools available in Dayton. Significantly, though, the number who said "less likely" rose to 61% among families with preschool-aged children.



Preschool Promise Initiative

The Preschool Promise initiative is not yet well-known to residents. Asked how satisfied they are with the initiative, 49% said they were unaware of the initiative. Another 28% said they were "neutral."

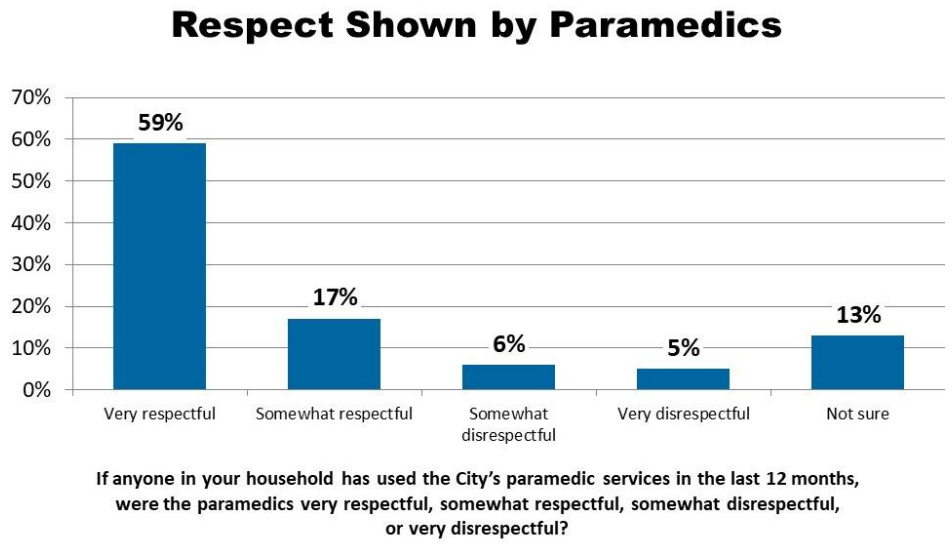
Overall satisfaction with the initiative is 17%, with 10% "satisfied" and 7% "very satisfied." Overall dissatisfaction is 6%, with 3% "dissatisfied" and 3% "very dissatisfied."



Perceptions of Paramedic Services

About one-third (32%) of the survey sample indicated they had used paramedic services in the prior 12 months.

Overwhelmingly, households that used paramedic services said the paramedics were respectful. Fifty-nine percent said they were "very respectful," and another 17% said they were "somewhat respectful," for a total of 76%. Overall, 11% were more negative about their experience, with 6% saying the paramedics were "somewhat disrespectful," and 5% saying they were "very disrespectful." Thirteen percent could not remember or said they were not sure.



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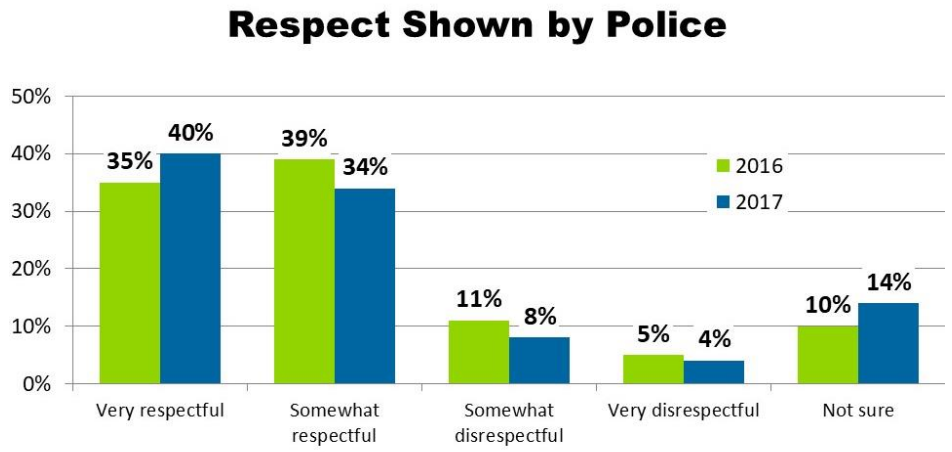
Impressions of Police Conduct

Residents gave Dayton police officers very positive marks for respectfulness. Forty percent of residents said that, in their opinion, City police officers are generally "very respectful," and another 34% said they are "very respectful." By contrast, only 8% said police officers are "somewhat disrespectful," and 4% said they were "very disrespectful." Fourteen percent of residents were not sure.

Compared to 2016, these numbers show improvement. While the overall number who said police are generally respectful has held steady at 74%, the percentage who said police are "very respectful" has moved up by five percentage points. Meanwhile, the overall number who believe police are generally disrespectful has decreased from 16% to 12%.



In your opinion, would you say that Dayton police officers are generally very respectful, somewhat respectful, somewhat disrespectful, or very disrespectful in their dealings with people?

As illustrated in the table blow, African-Americans are only slightly less likely than White residents to view Dayton police officers as respectful.

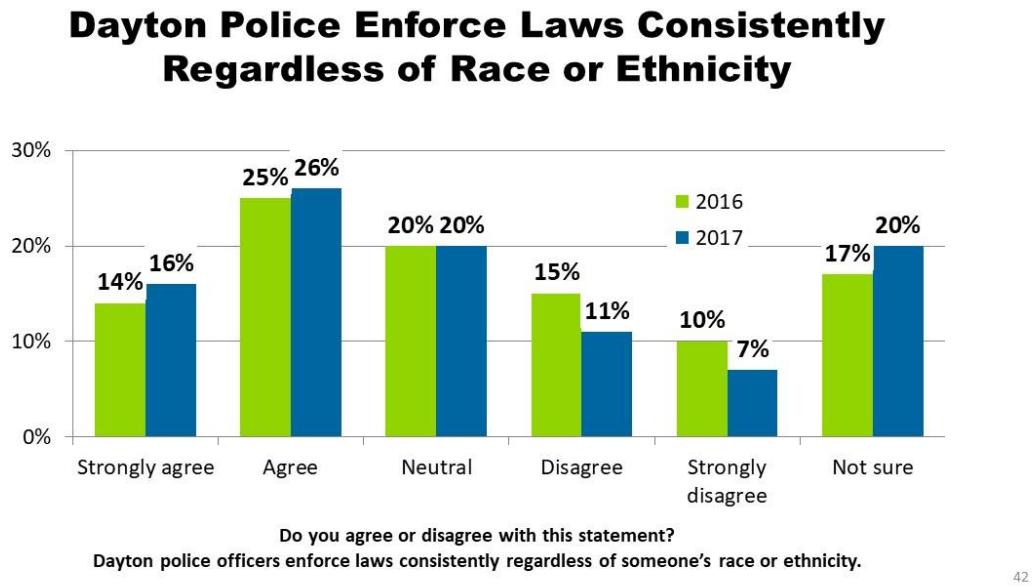
Respect Shown by Police, Segmented by Racial Identity and Land Use Council

	Total Respectful *(Very + Somewhat)*	**Total Disrespectful** *(Very + Somewhat)*	**Not sure**
Whites	77%	10%	13%
African-Americans	72%	14%	13%
All others	64%	12%	24%
Downtown	82%	4%	14%
F.R.O.C.	71%	16%	13%
Innerwest	78%	15%	6%
Northeast	75%	9%	16%
Northwest	71%	14%	16%
Southeast	75%	12%	14%
Southwest	73%	11%	16%

Overall, 42% of residents agree compared to 18% who disagree with the statement, "Dayton police officers enforce laws consistently regardless of someone's race or ethnicity." Twenty-six percent of residents "agree" with that statement, and another 16% "strongly agree" with it. Compared to 2016, the number who agree with this statement has grown by three percentage points.

Eleven percent "disagree" and 7% "strongly disagree" that Dayton police officers enforce laws consistently. This overall 18% disagreement is a significant decrease from the 25% who disagreed in the prior year's survey.

One resident in five (20%) said they are "neutral," and 20% said they are not sure.



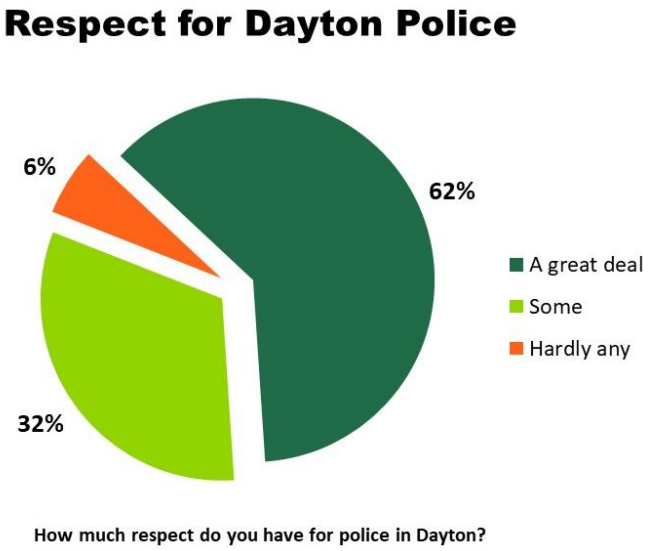
African-American residents are much less likely than Whites to believe that Dayton police officers enforce laws consistently regardless of one's race or ethnicity.

Police Enforce Laws Consistently, Segmented by Racial Identity and Land Use Council

	Total Agree *(Strongly + Agree)*	Neutral	Total Disagree *(Strongly + Disagree)*	Not sure
Whites	52%	15%	12%	21%
African-Americans	32%	25%	26%	17%
All others	19%	34%	18%	29%
Downtown	40%	12%	15%	33%
F.R.O.C.	37%	23%	22%	19%
Innerwest	36%	25%	25%	14%
Northeast	48%	17%	15%	20%
Northwest	37%	23%	22%	17%
Southeast	47%	18%	13%	21%
Southwest	31%	23%	27%	20%

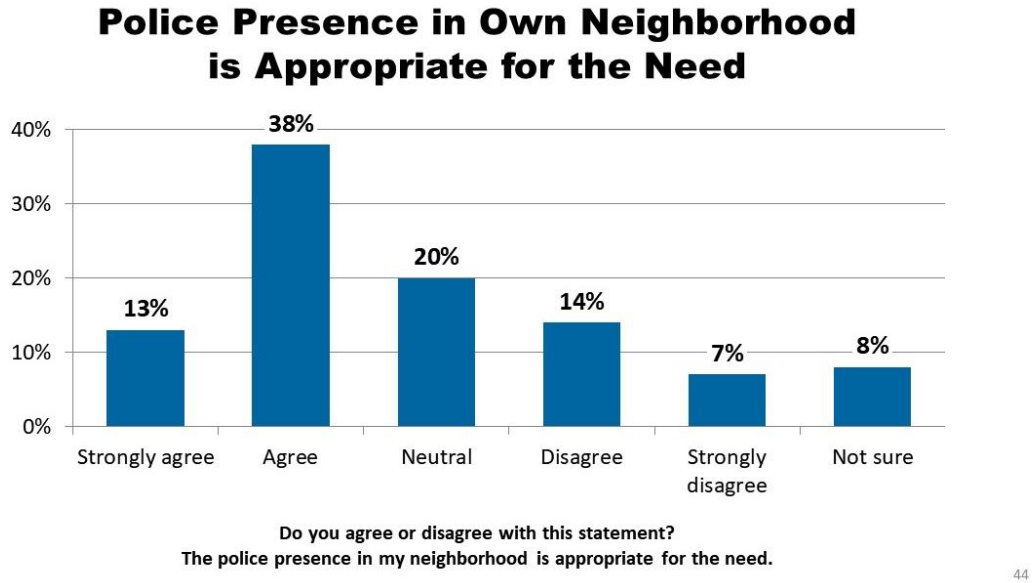
Respect for Police

Overall confidence in police is high. Personally, 62% of residents said they have "a great deal" of respect for police. Another 32% said they have "some" respect for police. Six percent said they have "hardly any" respect for them. This question was not asked in 2016.



Perception That Police Presence is Appropriate for the Need

Most residents agree with the statement, "The police presence in my neighborhood is appropriate for the need." Thirty-eight percentage "agree" and 13% "strongly agree" with this statement. Meanwhile, 14% "disagree" and 7% "strongly disagree" that the police presence in their neighborhoods is appropriate for the need.



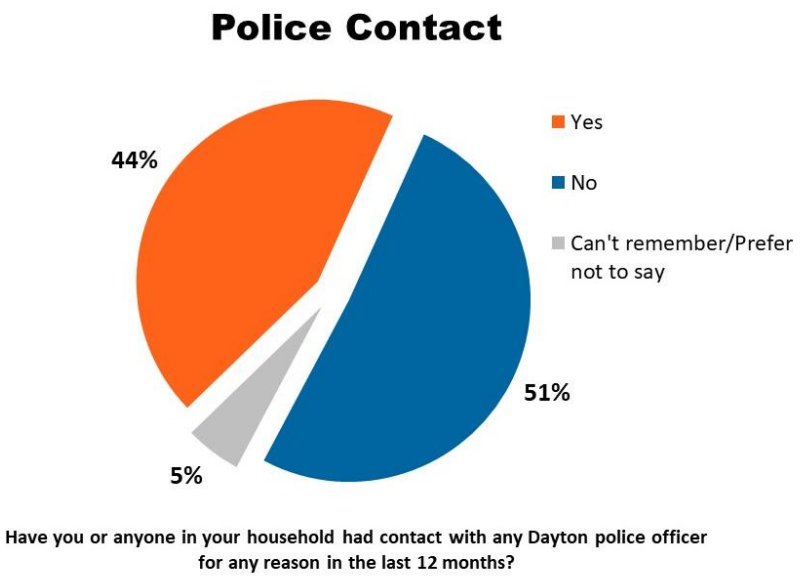
Though there is solid agreement with this statement throughout most of the City, disagreement is notably higher in Northwest (28%) and Southwest (25%).

Police Presence in Own Neighborhood in Appropriate to the Need

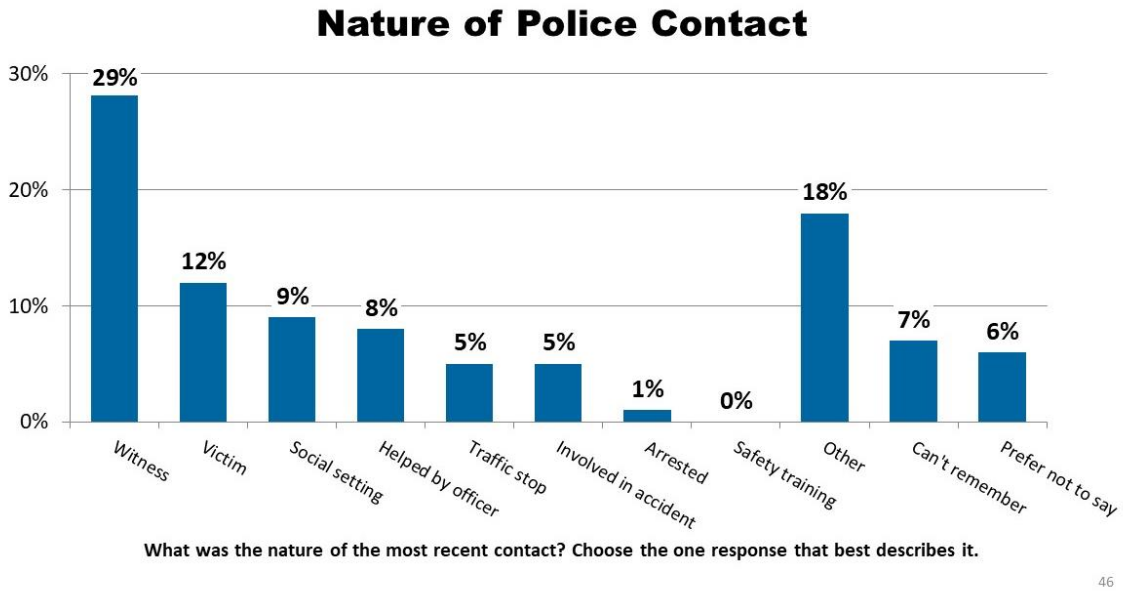
	Total Agree *(Strongly + Agree)*	Neutral	Total Disagree *(Strongly + Disagree)*	Not sure
Downtown	65%	16%	11%	8%
F.R.O.C.	53%	19%	21%	6%
Innerwest	54%	20%	15%	12%
Northeast	64%	19%	14%	3%
Northwest	41%	16%	28%	15%
Southeast	52%	22%	20%	6%
Southwest	44%	21%	25%	10%

Contact with Police

Forty-four percent of residents said someone in their household has had contact with a Dayton police officer during the prior 12 months. Fifty-one percent said their household has had no contact with police in the past year, while 3% said they could not remember and another 2% indicated that they would prefer not to say.



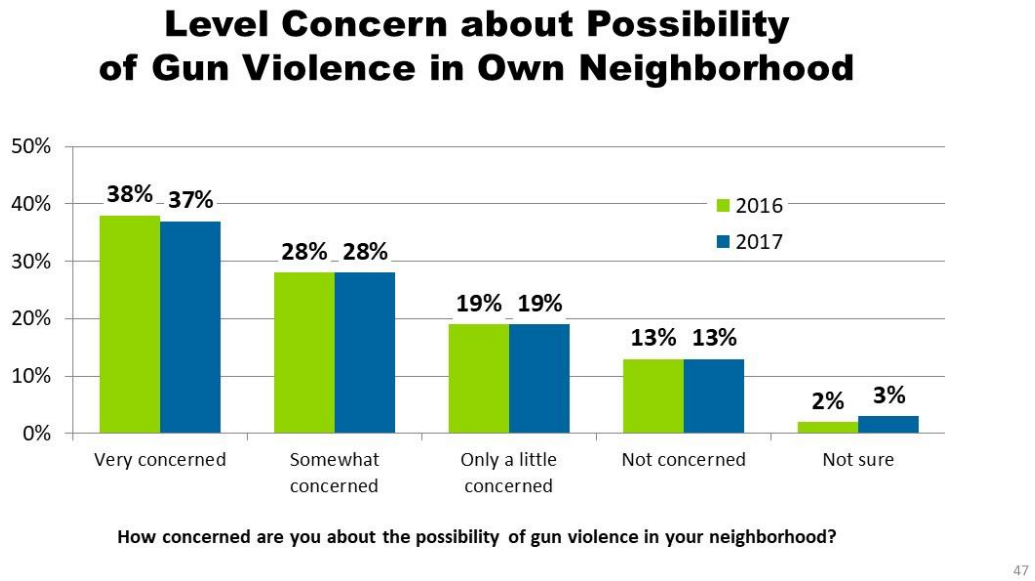
Those with police contact were asked to describe the nature of their most recent contact. The most likely reason was as a witness, or to report a crime (29%). Twelve percent said they were the victim of a crime, 9% said they were in contact with police in a social setting or at a community event, 8% said they were helped by an officer, 5% said they had a traffic stop, and 5% said they were involved in an accident. A few residents (7%) said they could not remember the nature of their contact with the police, and 6% offered that they would prefer not to say.



Concern with Gun Violence

Concern about the possibility of gun violence in neighborhoods is very high, and remains virtually unchanged from 2016. Two-thirds of City residents said they are at least somewhat concerned about it, with 37% saying they are "very concerned…about the possibility of gun violence in your neighborhood," and another 28% saying they are "somewhat concerned."

Nineteen percent are "only a little concerned," leaving only 13% who are "not concerned" about gun violence in their neighborhoods. Three percent were not sure how they felt about this issue.



Concern about the possibility of gun violence reaches extremely high levels in Northwest and Southwest, where 61% of residents are *very* concerned about it. Concern is also very high in Innerwest and F.R.O.C.

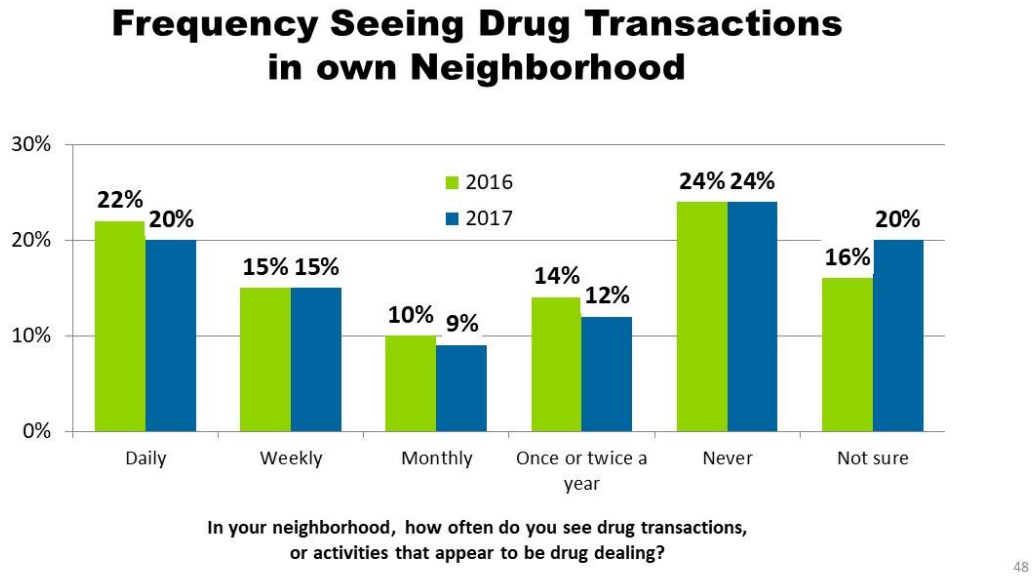
Concern about Gun Violence, Segmented by Land Use Council

	Very Concerned	Somewhat Concerned	Total Concerned *(Very + Somewhat Concerned)*
Downtown	24%	27%	51%
F.R.O.C.	54%	25%	79%
Innerwest	58%	22%	80%
Northeast	11%	25%	36%
Northwest	61%	27%	87%
Southeast	22%	31%	54%
Southwest	61%	23%	84%

Drug Transactions in Neighborhoods

Many residents said they are personally witnessing "drug transactions, or activities that appear to be drug dealing." One in five Dayton residents (20%) said they witness this activity in their own neighborhoods "daily." Another 15% said they see it "weekly," and 9% see it monthly. Twelve percent said they see it "once or twice a year."

Since 2016, the number who said they "never" see it is unchanged at only 24% of residents. The number who are not sure has increased somewhat from 16% to 20%.



Frequency of seeing drug transactions, or activities that appear to be drug transactions, are highest in Innerwest, F.R.O.C., Northwest, and Southwest.

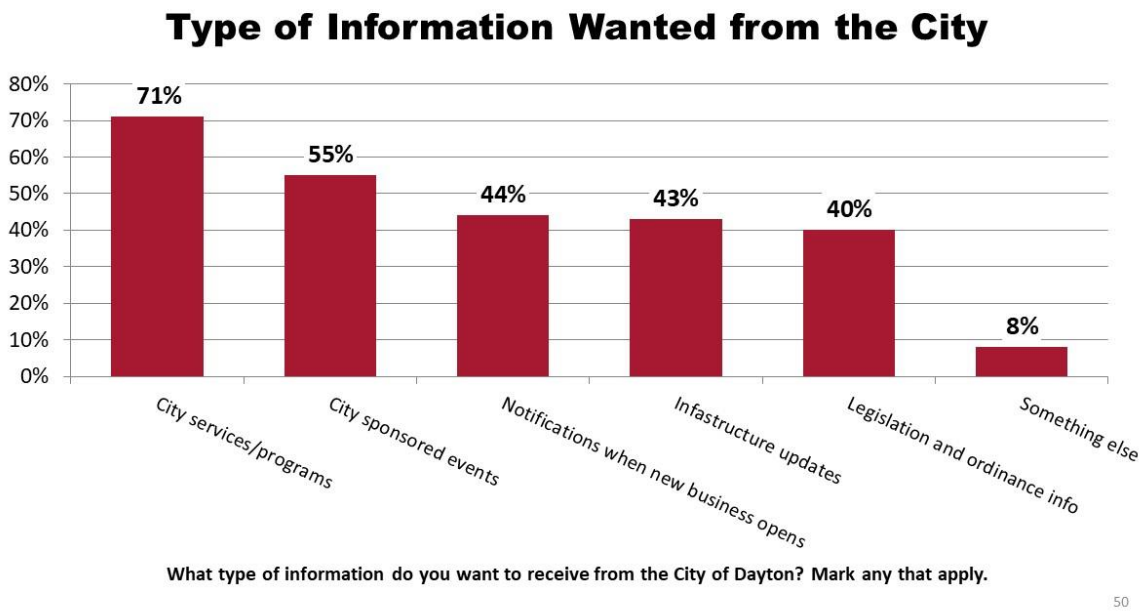
Seeing Drug Transactions, Segmented by Land Use Council

	Monthly	Weekly	Daily	Total
Downtown	17%	12%	12%	40%
F.R.O.C.	10%	23%	22%	55%
Innerwest	6%	15%	38%	59%
Northeast	7%	6%	7%	20%
Northwest	11%	16%	28%	55%
Southeast	9%	16%	15%	40%
Southwest	9%	14%	31%	55%

Information from the City

Residents were offered a series of choices for the types of information they might want to receive from the City and asked which interested them. They were able to choose more than one. Leading the list is information about City services and programs, with 71% of residents expressing interest. Second highest is information about City-sponsored events, chosen by 55%.

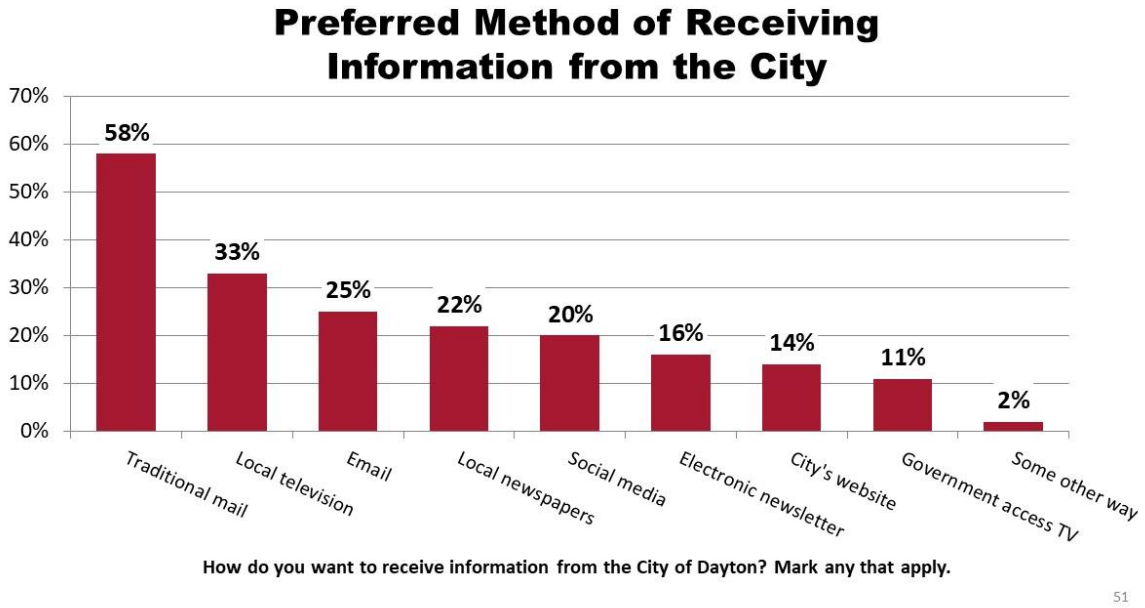
Three other topics received interest above 40%: notification when new businesses open (44%), infrastructure updates (43%), and information about legislation and ordinances (40%).



A large percentage of City residents (58%) would like to receive information from the City through traditional mail. Local television is next-most preferred at 33%.

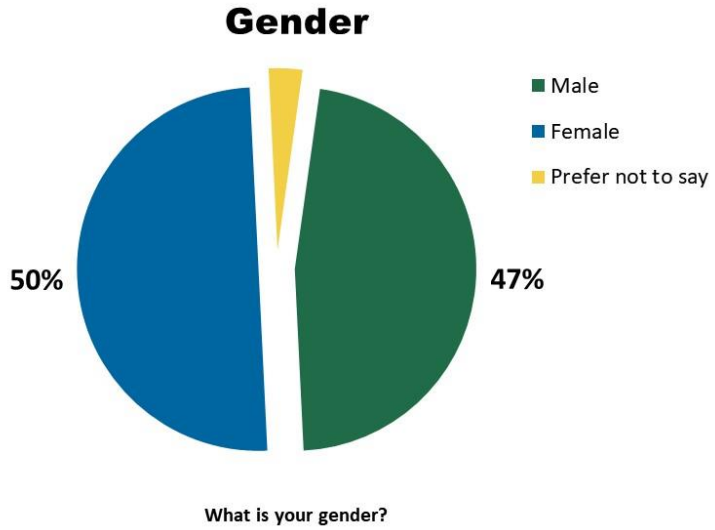
Email is a preferred method for 25% of residents, local newspapers for 22%, and social media for 20%.

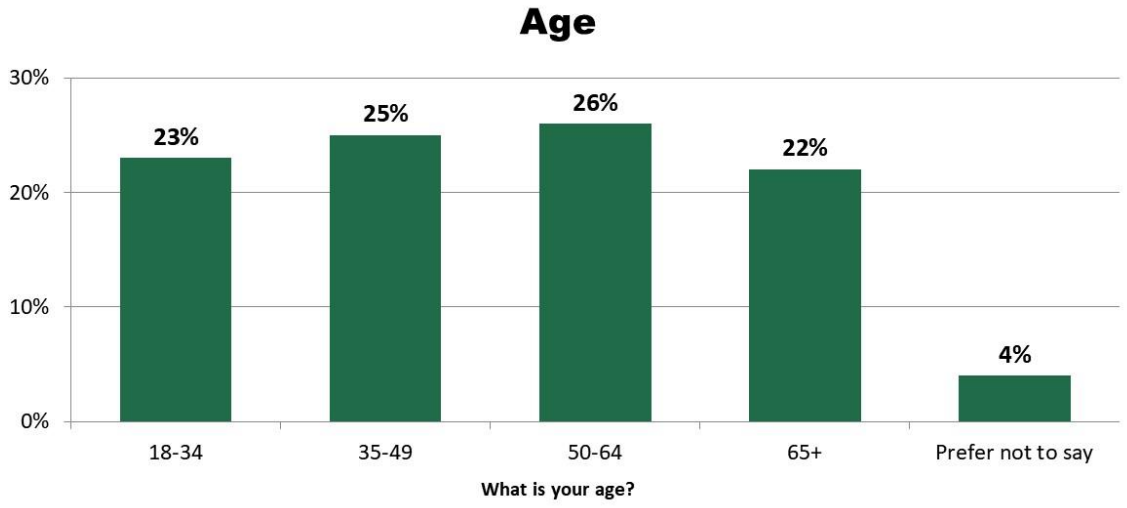
An electronic newsletter (16%), the City's website (14%), and government access TV (11%) follow.

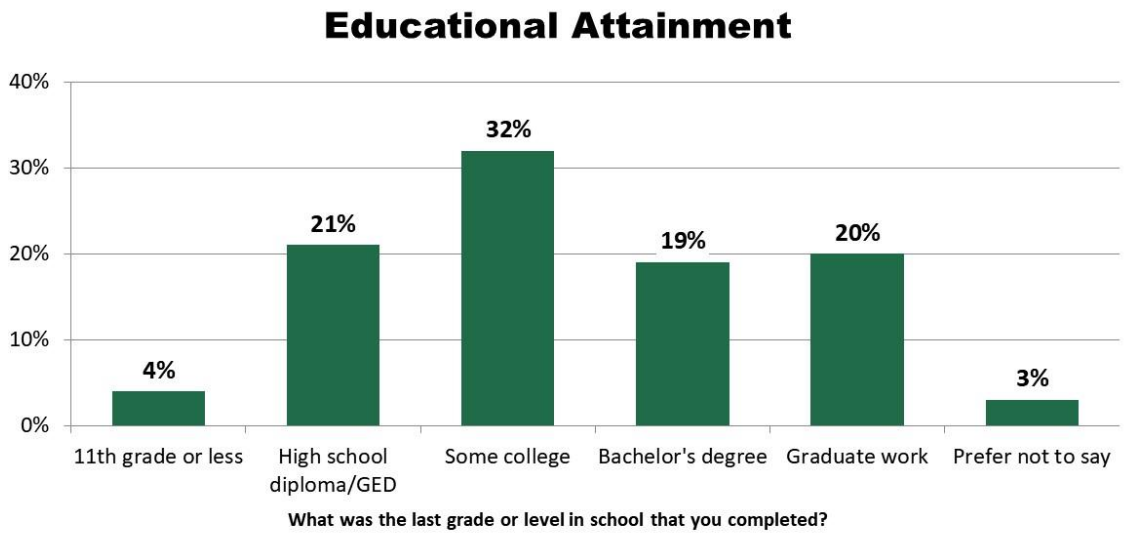


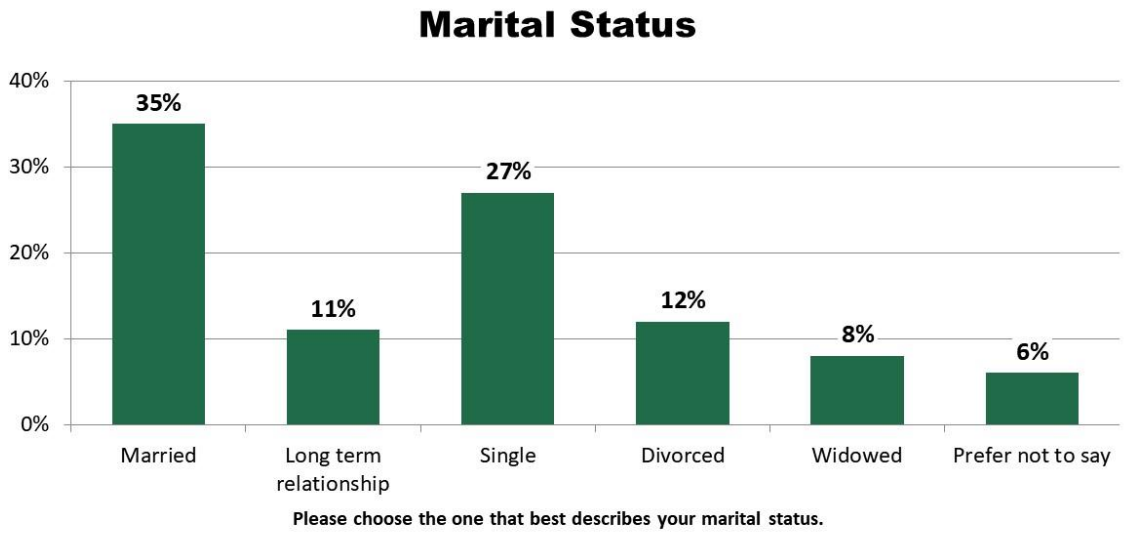
Characteristics of the Survey Population

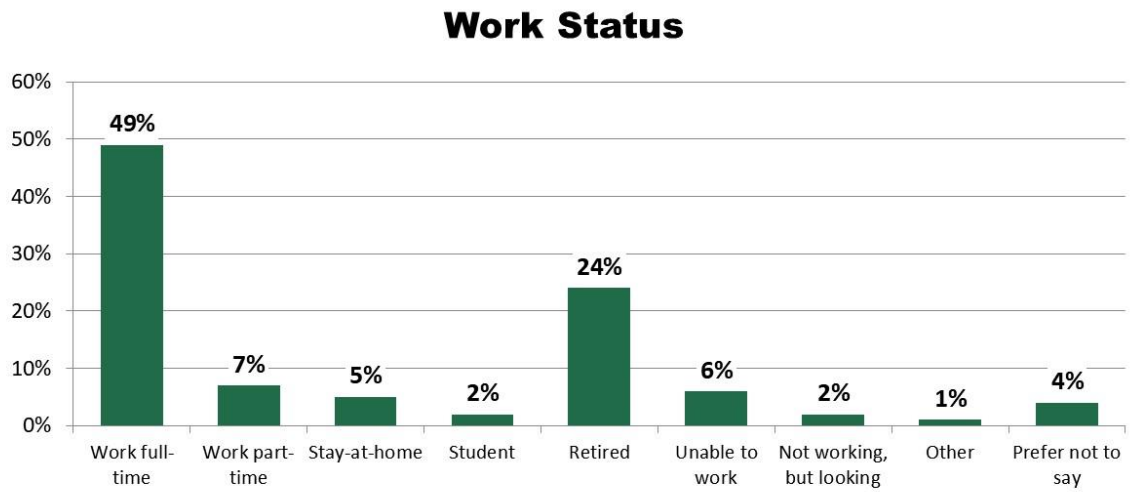
The following charts illustrate the characteristics of the survey sample in terms of gender, age, education, marital status, work status, home ownership, years lived in Dayton, race, country of origin, and household income. Note that several sample characteristics have been weighted to ensure they closely match the underlying characteristics of the City's population.



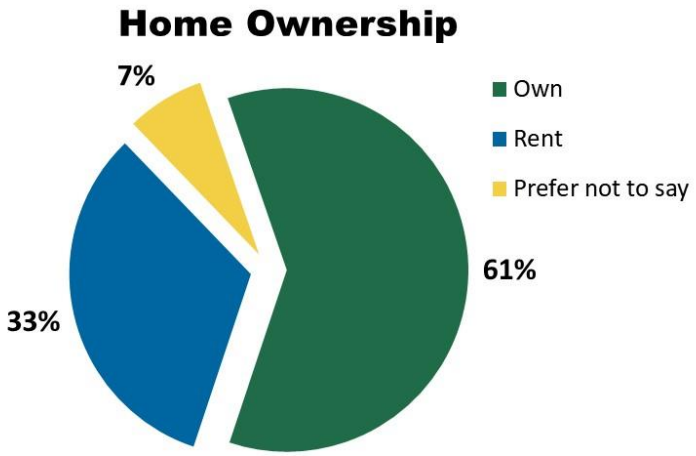



Educational Attainment
40%
30%
20%
10%
0%
4%
21%
32%
19%
20%
3%
11th grade or less
High school diploma/GED
Some college
Bachelor's degree
Graduate work
Prefer not to say
What was the last grade or level in school that you completed?

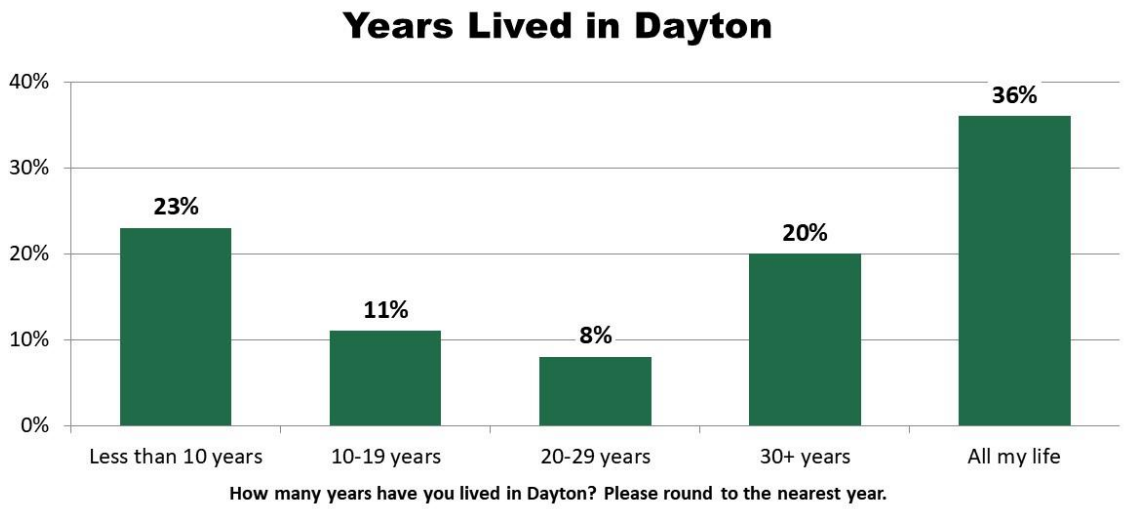

Marital Status
40%
30%
20%
10%
0%
35%
11%
27%
12%
8%
6%
Married
Long term relationship
Single
Divorced
Widowed
Prefer not to say
Please choose the one that best describes your marital status.

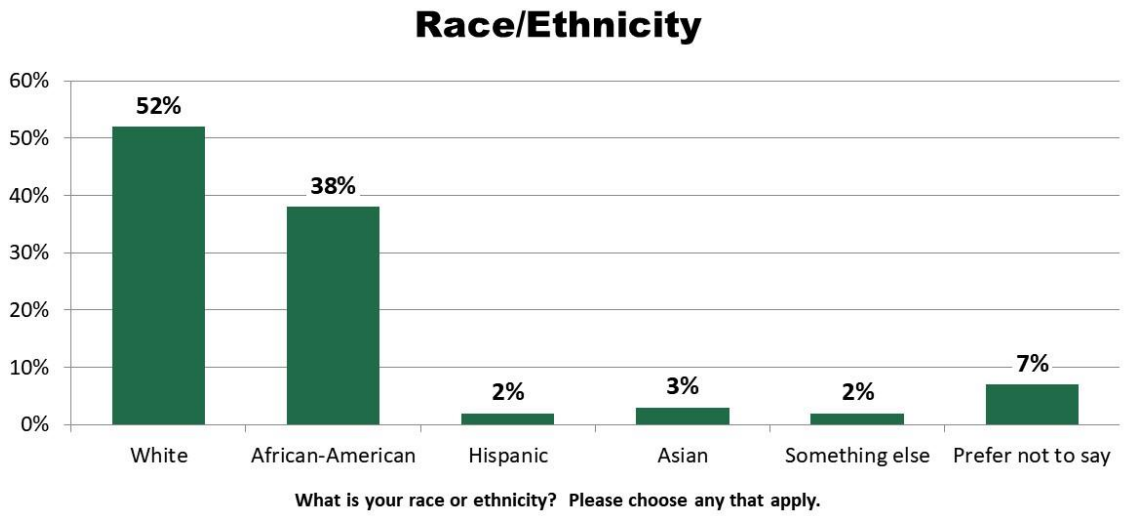


Which of these best describe your work status?

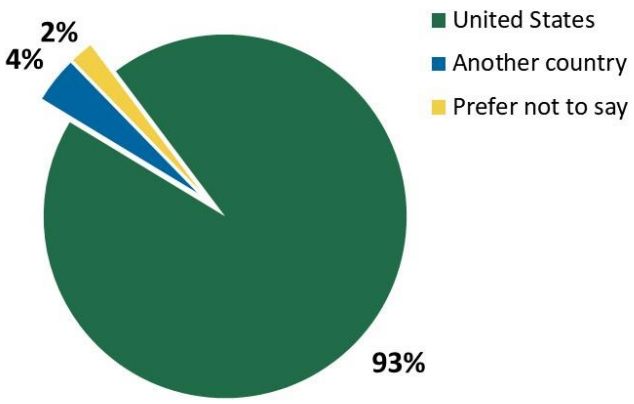


Do you own or rent your home?


Years Lived in Dayton
40%
30%
20%
10%
0%
23%
11%
8%
20%
36%
Less than 10 years
10-19 years
20-29 years
30+ years
All my life
How many years have you lived in Dayton? Please round to the nearest year.

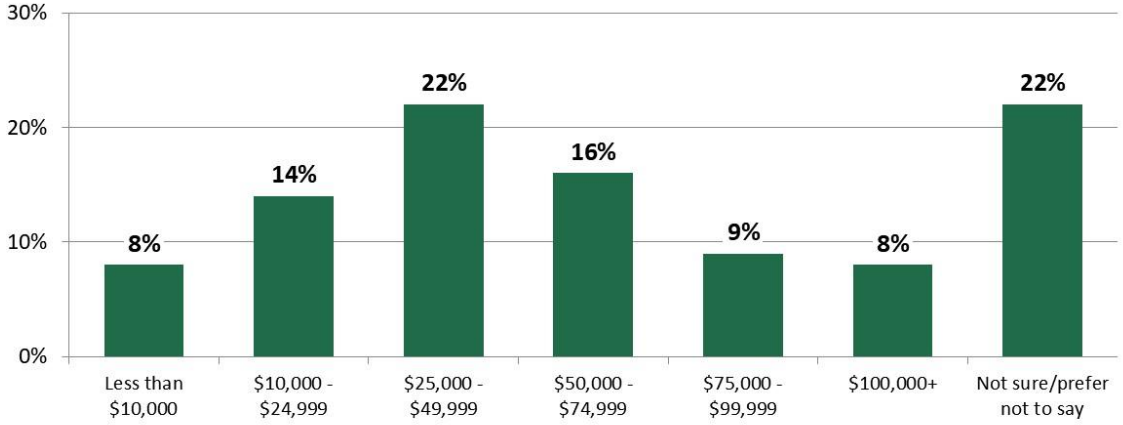

Race/Ethnicity
60%
50%
40%
30%
20%
10%
0%
52%
38%
2%
3%
2%
7%
White
African-American
Hispanic
Asian
Something else
Prefer not to say
What is your race or ethnicity? Please choose any that apply.

Country of Origin



In what country were you born?

Household Income



Which of these categories includes the total Income before taxes for all members of your household?

Conclusions

The 2017 Dayton Survey identifies key areas of improvement and optimism about residents. The greatest improvement is shown in three key areas:

- Community satisfaction, including a sense that Dayton is moving in the right direction, feelings of satisfaction about one's own neighborhood, and the perception that City taxes are reasonable in exchange for the level of services received.

- Customer satisfaction, as measured by how easy it is to reach someone at the City who can handle residents' issues, resolving those matters in the first contact, and a feeling that the City understood the issue and responded appropriately.

- Police-community relations show improvement, including the number who are satisfied with Police services, and the perception that police officers treat residents respectfully and enforce the laws consistently.

Challenges remain for the City, notably public safety, concerns about gun violence and drug transactions, and the condition of streets and pavement.

The survey provides very good guidance for a variety of City programs, including recycling, services and facilities offered by Recreation & Youth Services, and the types of communications residents want from their City.

It has been a privilege to conduct this survey for the City of Dayton. We hope City leaders will find it a valuable guide for decision-making over the next year, and we stand by ready to offer additional interpretation as needed, as the City applies the findings of this research to the public policy decisions ahead.

OpinionWorks LLC
August 2017

Administered by mail and online: May 17–June 25, 2017; N=1481

Introduction

1. Are you 18 years of age or older and live in the city limits of Dayton?

	2016	2017
Yes	100%	100%
No *(Thank and terminate)*		

2. What is your 5-digit zip code at home?

Broad Assessment

3. In general, would you say things in Dayton are heading in the right direction or in the wrong direction?

Right direction	47%	50%
Wrong direction	32%	25%
No opinion	21%	25%

4. How satisfied are you with Dayton as a place to live?

Very satisfied	8%	10%
Satisfied	40%	40%
Neutral	26%	25%
Dissatisfied	16%	16%
Very dissatisfied	8%	8%
Not sure	2%	1%

5. How likely are you to remain living in Dayton for the next five years?

Very likely	28%	28%
Likely	27%	26%
It depends/Not sure	27%	27%
Unlikely	11%	11%
Very unlikely	8%	7%

6. When you compare the services you receive from the City of Dayton to the taxes you pay, does the amount you pay seem reasonable, too high, or too low?

Reasonable	46%	48%
Too high	40%	36%
Too low	2%	1%
Not sure	13%	16%

Administered by mail and online: May 17–June 25, 2017; N=1481

Neighborhood Issues

7. How satisfied are you with your neighborhood overall?

	2016	2017
Very satisfied	10%	11%
Satisfied	35%	38%
Neutral	21%	22%
Dissatisfied	21%	17%
Very dissatisfied	13%	11%
Not sure	*%	1%

How satisfied are you with each of these aspects of your neighborhood?

2016

	Very satisfied	Satisfied	Neutral	Dis-satisfied	Very dis-satisfied	Not sure
8. The quality of housing in your neighborhood	9%	38%	21%	20%	12%	1%
9. The overall appearance of your neighborhood	8%	33%	20%	24%	14%	*%
10. The maintenance of parks and green spaces in your neighborhood	10%	31%	22%	20%	13%	3%

2017

	Very satisfied	Satisfied	Neutral	Dis-satisfied	Very dis-satisfied	Not sure
8. The quality of housing in your neighborhood	13%	35%	22%	18%	10%	2%
9. The overall appearance of your neighborhood	11%	33%	21%	23%	12%	1%
10. The maintenance of parks and green spaces in your neighborhood	12%	34%	23%	16%	12%	3%

11. How would you rate your neighborhood as a place to raise children?

Excellent	7%	6%
Good	26%	28%
Fair	34%	37%
Poor	22%	19%
Very Poor	11%	10%

Administered by mail and online: May 17–June 25, 2017; N=1481

12. How much trust do you have in your neighbors?

	2016	2017
Very high		8%
High		24%
Moderate		42%
Low		16%
Very low		10%

How often, if at all, do you do these things?

2016

	Often	Some-times	Rarely	Never
13. Attend meetings or events in your neighborhood	10%	22%	25%	43%
14. Talk with your neighbors	47%	38%	13%	2%

2017

	Often	Some-times	Rarely	Never
13. Attend meetings or events in your neighborhood	6%	23%	27%	44%
14. Talk with your neighbors	36%	44%	16%	4%

15. How safe would you feel being out alone in your neighborhood at night?

Very safe	14%	12%
Somewhat safe	34%	39%
Somewhat unsafe	29%	26%
Very unsafe	21%	20%
Not sure	2%	2%

16. How safe would you feel being out in your neighborhood during the day?

Very safe	41%	40%
Somewhat safe	44%	43%
Somewhat unsafe	12%	13%
Very unsafe	3%	3%
Not sure	1%	1%

Community Diversity/Race Relations

17. Do you believe race relations in Dayton have improved, stayed about the same, or gotten worse in the last few years?

Improved	15%	15%
Stayed about the same	50%	48%
Gotten worse	23%	21%
Not sure	12%	16%

Administered by mail and online: May 17–June 25, 2017; N=1481

18. Do you agree or disagree with this statement? I would be supportive if an immigrant family moved in next door to me.

	2016	2017
Strongly agree	26%	28%
Agree	30%	28%
It depends	34%	33%
Disagree	5%	5%
Strongly disagree	5%	6%

Satisfaction/Performance

How satisfied are you with each of these services provided by the City of Dayton?

2016

	Very satisfied	Satisfied	Neutral	Dis-satisfied	Very dis-satisfied	Not sure
19. Police services	12%	40%	26%	12%	9%	3%
20. Fire Department (not asked in 2016)						
21. Condition of the streets and pavement	2%	18%	19%	35%	25%	*%
22. Trash collection	21%	52%	17%	7%	3%	*%
23. The range of programs offered by the Department of Recreation & Youth Services	7%	22%	28%	10%	8%	24%

2017

	Very satisfied	Satisfied	Neutral	Dis-satisfied	Very dis-satisfied	Not sure
19. Police services	18%	39%	25%	10%	5%	3%
20. Fire Department	30%	45%	16%	2%	1%	5%
21. Condition of the streets and pavement	4%	17%	21%	32%	25%	1%
22. Trash collection	23%	48%	16%	7%	4%	1%
23. The range of programs offered by the Department of Recreation & Youth Services	7%	21%	31%	8%	7%	26%

24. How much confidence do you have in the purity and cleanliness of Dayton's tap water?

Very confident	26%	26%
Somewhat confident	34%	33%
Neutral	19%	20%
Not so confident	15%	17%
Not at all confident	6%	5%

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2017

25. How satisfied were you with the quality of equipment and facilities at the following Recreation centers?	Very satisfied	Satisfied	Neutral	Dis-satisfied	Very dis-satisfied	Not sure
A. Greater Dayton Recreation Center	8%	15%	20%	2%	1%	54%
B. Lohrey Center	6%	12%	22%	2%	1%	57%
C. Northwest Recreation Center	4%	12%	21%	2%	1%	60%
D. Kettering Field	5%	15%	21%	1%	1%	58%
E. Jim Nichols Tennis Center	2%	8%	21%	2%	1%	66%
F. Fairview Pool	3%	7%	22%	2%	1%	66%

26. If the City was creating a park on vacant land in your neighborhood, which of these would you prefer the most? Mark your top one or two choices.

	2016	2017
Mowed green space	32%	34%
A community vegetable garden	31%	32%
Playground	29%	30%
An urban tree farm or nursery	18%	18%
Natural habitat	20%	
Native prairie grass and wildflowers		16%
Something else *(please specify)*	12%	11%

27. In your opinion, should the City demolish more vacant structures than it currently does, about the same amount, or should it demolish fewer vacant structures?

More	83%	83%
Same	12%	14%
Fewer	5%	4%

Other City Services

28. Do you recycle at home?

Yes	77%	71%
No	21%	25%
Not sure	2%	3%

29. Which of these, if any, would make you more likely to recycle? Mark any that apply.

Incentives, such as a reduction in trash collection fee	52%	50%
Weekly recycling pick-up	38%	38%
A free recycling bin from the City	33%	32%
Information on what can be recycled	27%	26%
Something else *(please specify)*	5%	5%
None of these	9%	11%

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Contact with City Employees

30. How often have you contacted the City of Dayton for any reason over the last 12 months?

	2016	2017
Never	27%	29%
Once or twice a year	56%	56%
Monthly	8%	8%
Weekly	2%	1%
Daily	*%	*%
Not sure	7%	6%

31. If you have contacted the City at least once in the past year, what department did you contact most often?

Police	27%	28%
Public Works Call Center	19%	23%
Tax or Utility Billing	20%	21%
Housing Inspection	12%	10%
Fire	2%	4%
Planning & Community Development	4%	3%
Building Inspection	4%	3%
Recreation & Youth Services	4%	3%
Public Affairs	2%	2%
City Manager's Office	2%	2%
City Commission Office	2%	1%
Economic Development	2%	1%
Human Relations Council	1%	*%

32. The last time you were in contact with the City, how easy or difficult was it to find the right contact to respond to your request?

Very difficult	7%	6%
Difficult	19%	16%
Easy	44%	46%
Very easy	15%	15%
Can't remember	16%	17%

33. Was your request handled in the first contact, or did you have to contact the City again?

First contact	48%	51%
Had to contact them again	34%	28%
Can't remember	18%	21%

34. As a customer of the City of Dayton, did you feel that your issue was understood and that an appropriate effort was made to address it?

Yes	58%	63%
No	26%	20%
Can't remember	17%	18%

35. Do you agree with this statement? City staff were courteous and professional throughout the course of your interaction.

	2016	2017
Strongly agree		16%
Agree		43%
Neutral		21%
Disagree		5%
Strongly disagree		4%
Can't remember		11%

36. Overall, how satisfied were you with the City's handling of your issue?

Very satisfied	14%	14%
Satisfied	35%	39%
Neutral	17%	18%
Dissatisfied	14%	11%
Very dissatisfied	9%	7%
Not sure	11%	11%

37. How safe would you feel in downtown Dayton at night?

Very safe	10%	10%
Somewhat safe	37%	38%
Somewhat unsafe	26%	24%
Very unsafe	22%	21%
Not sure	5%	7%

38. How safe would you feel in downtown Dayton during the day?

Very safe	34%	32%
Somewhat safe	46%	47%
Somewhat unsafe	13%	14%
Very unsafe	4%	3%
Not sure	2%	4%

Schools

39. Do you have children that attend school in Dayton? If yes, which of these do they attend?

No children in school in Dayton	80%
Dayton public schools	11%
Charter school	2%
Parochial school	2%
Home school	1%
Other	4%

Administered by mail and online: May 17–June 25, 2017; N=1481

40. If you have children that attend school in Dayton, how satisfied are you with the quality of their education?

	2016	2017
Very satisfied		15%
Satisfied		23%
Neutral		20%
Dissatisfied		17%
Very dissatisfied		14%
Not sure		11%

(New question wording in 2017):

41. Regardless of whether you are raising a family today, would the quality of schools available make you more likely or less likely to raise your family in the City of Dayton, or would it make no difference either way?

More likely	12%	19%
Less likely	60%	48%
No difference	17%	16%
Not sure	11%	18%

42. How satisfied are you with the Preschool Promise initiative in Dayton?

Very satisfied	7%
Satisfied	10%
Neutral	28%
Dissatisfied	3%
Very dissatisfied	3%
Unaware of the initiative	49%

Paramedics

(If yes; new question wording in 2017):

43. If anyone in your household has used the City's paramedic services in the last 12 months, were the paramedics very respectful, somewhat respectful, somewhat disrespectful, or very disrespectful?

Very respectful	53%	19%
Somewhat respectful	10%	6%
Somewhat disrespectful	5%	2%
Very disrespectful	2%	2%
Our household did not use paramedic services		68%
Not sure	30%	4%

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Police/Community Relations

44. In your opinion, would you say that Dayton police officers are generally very respectful, somewhat respectful, somewhat disrespectful, or very disrespectful in their dealings with people?

	2016	2017
Very respectful	35%	40%
Somewhat respectful	39%	34%
Somewhat disrespectful	11%	8%
Very disrespectful	5%	4%
Not sure	10%	14%

45. Do you agree or disagree with this statement? Dayton police officers enforce laws consistently regardless of someone's race or ethnicity.

Strongly agree	14%	16%
Agree	25%	26%
Neutral	20%	20%
Disagree	15%	11%
Strongly disagree	10%	7%
Not sure	17%	20%

46. How much respect do you have for police in Dayton?

A great deal	62%
Some	32%
Hardly any	6%

47. Would you say that Dayton Police are visible in your neighborhood and attend community events often, sometimes, rarely, or never?

Often	20%
Sometimes	34%
Rarely	17%
Never	6%
Not sure	22%

48. Do you agree or disagree with this statement? The police presence in my neighborhood is appropriate for the need?

Strongly agree	13%
Agree	38%
Neutral	20%
Disagree	14%
Strongly disagree	7%
Not sure	8%

Administered by mail and online: May 17–June 25, 2017; N=1481

Police Contact

49. Have you or anyone in your household had contact with any Dayton police officer for any reason in the last 12 months?

	2016	2017
Yes	47%	44%
No	48%	51%
Can't remember	2%	3%
Prefer not to say	2%	2%

(If yes):
50. What was the nature of the most recent contact? Choose the one response that best describes it.

As a witness, or to report a crime	26%	29%
Victim of a crime	10%	12%
In a social setting or at a community event	17%	9%
Helped by an officer	7%	8%
Traffic stop	6%	5%
Involved in an accident	6%	5%
Arrested	1%	1%
Safety training	1%	*%
Other *(please specify)*	19%	18%
Can't remember	3%	7%
Prefer not to say	5%	6%

Gun Violence

(All):
51. How concerned are you about the possibility of gun violence in your neighborhood?

Very concerned	38%	37%
Somewhat concerned	28%	28%
Only a little concerned	19%	19%
Not concerned	13%	13%
Not sure	2%	3%

Drug Use

52. In your neighborhood, how often do you see drug transactions, or activities that appear to be drug dealing?

Never	24%	24%
Once or twice a year	14%	12%
Monthly	10%	9%
Weekly	15%	15%
Daily	22%	20%
Not sure	16%	20%

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Communications

53. What type of information do you want to receive from the City of Dayton? Mark any that apply.

	2016	2017
City services/programs	76%	71%
City sponsored events	61%	55%
Notification when a new business opens	50%	44%
Infrastructure updates	46%	43%
Legislation and ordinance info	48%	40%
Something else *(please specify)*	9%	8%

54. How do you want to receive information from the City of Dayton? Mark any that apply.

Traditional mail	59%	58%
Local television	29%	33%
Email	31%	25%
A local newspaper	24%	22%
Social media, like Facebook	23%	20%
An electronic newsletter from the City	20%	16%
The City's website	21%	14%
City of Dayton Channel/Government Access TV	11%	11%
Some other way *(please specify)*	2%	2%

Closing and Classification

55. Do you have any other comments about the City of Dayton or any of the issues covered on this survey? *(Open-ended; see verbatim responses at end of questionnaire.)*

Finally, there are a few questions just to classify the survey. All questions are confidential and will not be tied back to you personally.

56. What is your gender?

Male	46%	47%
Female	54%	50%
Prefer not to say	1%	3%

Administered by mail and online: May 17–June 25, 2017; N=1481

57. What is your age?

	2016	2017
18 to 34	25%	23%
35 to 49	27%	25%
50 to 64	28%	26%
65 or older	20%	22%
Prefer not to say	*%	4%

58. What was the last grade or level in school that you completed?

11th grade or less	5%	4%
12th grade/High school diploma/GED	21%	21%
Attended some college	30%	32%
Four-year degree/Bachelor's degree	24%	19%
Graduate work/Advanced degree	20%	20%
Prefer not to say	1%	3%

59. Please choose the one that best describes your marital status.

Married	38%	35%
In a long-term committed relationship	11%	11%
Single	28%	27%
Divorced	13%	12%
Widowed	9%	8%
Prefer not to say	1%	6%

60. Are there any children under the age of 6 in your household?

One or more infants or toddlers (ages 0 to 2)		6%
One or more preschool children (ages 3 to 5)		5%
None of the above		89%

61. Please choose the single answer that best describes your work status

Work full-time	54%	49%
Work part-time	7%	7%
Stay-at-home caretaker or homemaker	4%	5%
Student	2%	2%
Retired	22%	24%
Unable to work	5%	6%
Not working, looking for work	3%	2%
Other *(please specify)*	3%	1%
Prefer not to say	*%	4%

62. Do you own or rent your home?

Own	68%	61%
Rent	31%	33%
Prefer not to say	2%	7%

Administered by mail and online: May 17–June 25, 2017; N=1481

63. How many years have you lived in Dayton? Please round to the nearest year.

	2016	2017
Less than 10 years	23%	23%
10-19 years	16%	11%
20-29 years	12%	8%
30+ years	49%	20%
All my life		36%

64. What is your race or ethnicity? Please choose any that apply.

White	54%	52%
African-American/Black	40%	38%
Hispanic	2%	2%
Asian	2%	3%
Something else *(Please specify.)*	4%	2%
Prefer not to say	2%	7%

65. In what country were you born?

United States	95%	93%
Another country *(Please specify.)*	5%	4%
Prefer not to say	*%	2%

66. Which of these categories includes the total Income before taxes for all members of your household?

Less than $10,000	8%	8%
$10,000 to $24,999	16%	14%
$25,000 to 49,999	25%	22%
$50,000 to $74,999	16%	16%
$75,000 to 99,999	9%	9%
$100,000 or more	11%	8%
Not sure/prefer not to say	16%	22%

Thank you for completing this survey.

Administered by mail and online: May 17–June 25, 2017; N=1481

Verbatims

55. Do you have any other comments about the City of Dayton or any of the issues covered on this survey?
(31) Water Revenue: Concern vacant property rates are excessive. Once owned a vacant property in City of Middletown, their rates much lower than City of Dayton. Water revenue had PO Box change to the billing statement. Recommend separate notice to inform customers of address change. My focus is on the billing 'dollar amount' and payment via on-line banking. Once aware of address change, I must delete the entry from on-line banking; recreate the entry to reflect the new address. (34,35.36) Brend (Water Revenue) was a great help. My letter to water revenue was in the tax department, had not transferred to water revenue. Brenda obtained the letter, respond to my concerns, and called to update me on status. Leaf Collection: Miss days owners[?] rake leaves curbside for pickup. (27) Property Demolition: Is there cost analysis demolition vs. rehab? A rehab property sold to first-time home buyers (not investors) would revitalize neighborhoods. Homeowner that maintain the property, mow the lawn, tend to be invested in the neighborhood.
1) Too much panhandling 2) Too many decrepit vacant structures on major streets 3) I want new LED lighting I am paying for - change contract with MV Lighting
2015: my sister died. My 84-year-old father found her. The paramedics and police would not let him call her children or me. He had to deal with it by himself for 4 hours. I think not allowing my dad to call any family for support at the death of his child was abuse.
Add another stop sign to my street - Weaver. My street light goes out, stay out too long before coming back on - Thank You
All the new jobs are too far out, even the (P&G) has a bus. Make jobs more accessible and convert bus hours to get there
All the streets in the 45406 and 45405 need to be done.
Allow free bus pass fare for low income (or none) people so that they can find a job. No transportation, no job. Thank you.
Are you raising the waste removal bill? Recycling must not be helping. Where are the new street lights?
As a local pastor, I would like to be notified of things that my church needs to know.
as a pastor, I would like to know what the issues are
As a pioneer of 17 years in downtown, the city has come a long way, and seems headed in the right direction.
as long as people look down on others without even knowing them nothing will change
as much policing as we can get in west Dayton-Roosevelt area, there are elders that have lived in this neighborhood all of their lives that are reluctant to even come out of their houses. Vacant housing tear downs and landlords being responsible for repairing their property and houses especially the new houses that have been vandalized
back alley full of trash 2300 block of brook line ave, also garages need painted
Because of my health I don't get outside very much. But from what I can tell, the police and fire does a very good job considering what they deal with.
Better maintenance of city streets
better police, better schools, get rid of all the vacant houses, a lot crime happens in those houses.
Better schooling. More teachers, better funding, smaller classes at public schools would make the City safer and more attractive to businesses and parents.
Bought the house while working in China. Would not have bought it had we known what Five Oaks neighborhood was like (love the home, though).
Bring back leaf collection, especially in wooded areas like this one
Build a grocery store downtown!!!!
burning home sitting idle for 8 yrs. (corner of Majestie & College View that should have been torn down years ago.
buying a house here and work hard, with a boyfriend, the prosecutor tried to give 25 years, never been in trouble, and there were heroin addicts with lesser charges than he, African Americans feel like charging with tougher sentences, judge threw it out, etc.
Called the city about a vacant home across ally with a very large dead pine tree next to garage. Nothing done about it. Person I spoke to stopped typing when I mentioned my concern for fire.
Calling city hall on trash collection is often me w/ rude people
Can you do something about the businesses and homes owners upkeep of their property

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Cars hardly stop at the stop sign. Not exaggerating! Please fix our street light on the corner of Woodbine and Edendale. Would like to see police cruise through our neighborhood regularly. There are drug dealers here!
Certified with Rebuilding Dayton, but have never heard from them again.
city does not care one bit about twin towers
City has a lot of potential, seems to need fresh leadership to realize it fully
City needs to find a way to fix the bricks in the Oregon District and add ambassadors at night to attract nonresidents to the area.
City of Dayton is doing a great job with bringing life back to downtown Dayton. However, the west side of Dayton is being neglected. Black on Black crimes are increasing and the residents who pays their taxes do not feel safe in their own home. We try to stand together, but without more of a police presence it makes the process difficult and the struggle real.
City of Dayton needs to update roads and sidewalks. Would love to walk w/out tripping or breaking a leg. Get cracking on heroin. Awful that we're now the drug capitol! Fix the school system, it's terrible!
City of Dayton should levy at least some taxes on retired income. Retirees use their share of services!! (But be merciful)
City workers mow grass but do not pick up trash. Lakeside Lake needs trimmed and cut trees down for better view of lake, and stop the ghetto fishing and driving and tearing down fence on grass.
Clean up area around St. Rt. 35 and Smithville Rd. I will not shop in that area anymore due to the amount of panhandling and trash.
Clean up drugs, clean up neighborhoods, repurpose vacant structures.
Clean up the drugs in Dayton
Cleaned out rental property. Couldn't get it all in one truckload and took the balance the next day. Fined $270. Stupid. Inspectors need more latitude.
Concern about neighbor's houses (outside is in total disarray). Breeding ground for unwanted rodents
Concerned about increased traffic at night for downtown events - drivers are clearly from out of town and drive too fast or too slow. Also, there is more jaywalking and odd dangerous parking on Patterson at PNC Bldg. at bridge.
Concerned about one-way streets at Wheatley and Fountain goes east and west travelled illegally.
concerned that the Central Communications Center@333-4800 is ineffective in routing calls of concerns to appropriate dept. Example: numerous calls have been made for Housing Inspection attention, No response, outcome, or solutions to date. Worked for the C.O.D. for many years, used to always hear that we were slow responders, I would disagree. Now that I am retired, I too agree regarding slow & no response
Concerns about homeless, empty houses, lack of jobs.
Continued animal control, street and corner deals. Traffic - excess speeding.
Cut the grass, pave Princeton drive.
Dayton did the [illegible] 5 years ago, by not [illegible] and over the years it let industry [illegible] away.
Dayton has had food deserts too long. Downtown business development much needed.
Dayton is a beautiful city with wonderful public transportation and rivers and green spaces. This is not properly marketed to the rest of the world. I am a transplant and was surprised at the parks, recreation, beautiful bridge lights, etc. Dayton deserves more pride.
Dayton is a fairly large community, but there is no place to go outside 5-12 miles in either direction for entertainment, malls, movies, good restaurants, retailers, or groceries stores, like Sam's, Costco, Walmart.
Dayton is a great place to live.
Dayton Needs more jobs. I am a certified IT project Manager and have been unable to find work here in Dayton for the last 5 years.
Dayton needs to take down abandoned houses on Gettysburg (south). Attracts drug users.
Dayton PD do attend neighborhood meetings but local patrolling is non-existent
Dayton police to crack down more on the heroin dealers and addicts.
Deal with "dead zones," ex.: Keowee from Sieb. traffic circle to Webster, Oregon dist. from Lily's bistro to Toxic Brew, many areas of vacant housing on east and west Third. Make Dayton look neater, more welcoming. Too many junky properties.
Deal with the crime please.
Definitely need grocery stores. Where I live is a barren food wasteland.

Desota Bass Apartments need to be demolished
Disrespect in many instances with police enforcement. More attention be paid to keep vacant homes groomed
Do something about the drugs in this apartment building at Wentworth
Do something when you have a suspect Detective Oakley!!!
Downtown Dayton shows new development and growth. Dayton schools need improvement.
Downtown has received a lot of attention and it shows in the vibrancy of city life. This needs to continue beyond the city district. Traffic patterns downtown make it easy to get around.
Downtown is more vibrant and filled with activities
Downtown needs a modern grocery store.
Downtown RTA station is dangerous to walk near at night. Sponsor adult soccer leagues, keeps people off streets.
Drive more viable employers to this city, improve city schools, build up the area around the river with unique activities and ventures to encourage those driving North and South of I-75 to STOP BY Dayton, OH for a memorable, safe experience. Help jump start that 3C Project again with high speed rail between Cincinnati Columbus and Cleveland OH. [Hey, you don't have live in the city in which you work if you can commute in reasonable amounts of time. It may help balance taxes for property values. Become more appreciative of those who decidedly stay in this city, pay taxes, pay utilities, and maintain property. Focus on the future, young, millennials... Nothing for the young folks. No need for me to stay --
drug car action people waiting in car for drop off very clear in area
Drug dealers rule neighborhood. 309 Knecht
drug dealing daily, have called several times about it. They pull up on the street and do deals right in front of you. Not doing anything about the drug houses! Cars come and go all hours of the day and night. Obvious what's going on.
Drug overdoses and action are very poor.
Drug problem is way out of control. Users are killing more people on our highways than alcohol. Why do taxpayers have to pay for their Narcan.
Drug problem. Traffic speeding running red lights. Driving crazy on Gettysburg.
Drug traffic on Harvard Blvd @ Ruskin; littering @ same intersection; lack of stop signs for Ruskin traffic; speeding through stop signs on Harvard @ Ruskin.
Due the aging population within Dayton, fall leave pickup at curb should be re-implemented and trash pickup fees should be reduced.
Enforce lawns mowed - Dayton is too lax. Parking on the wrong side of the street in neighborhoods.
Enforce laws equally. Stop picking on taxpaying homeowners for violations while others have no punishment. If the City cannot take care of property outside of downtown stop picking on taxpayers.
Events in Riverscape Park should not run late (>10PM) on weeknights as they are very loud for homes in the area.
Excessive traffic on my street due to closed city gates in my neighborhood
felt city tax is high
First off, I think it should be noted that technically I live in the city of Dayton, but not really. Let me be more specific. I live in the area of Huber Heights that was created for those individuals who worked for the City of Dayton and when it was mandated that they live in Dayton. So like I said I live in Huber Heights pay City of Dayton taxes and my children go to Fairborn Schools. I live in a very safe neighborhood several Dayton police officers, and Firemen live just on my street alone. I would not have bought in this area had it been a true "City of Dayton" neighborhood. I send my children to private school and as soon as they graduate we will be moving, if not sooner. I do not think I should be taking this survey because my answers are not a true reflection of a real City of Dayton resident. I rarely go into downtown Dayton and when I do it is never at night.
Fix neighborhood streets not just downtown areas. Wayne Avenue has been bad for years, need a Jeep to travel.
Fix streets - east end
Focus on core city is leading to more rapid decline of neighborhoods. Drive Salem Ave. end to end and consider the half-a$$ job of resurfacing as an example.
For such a small city, there seems to be a lot of politics at City Hall and with city/county workers. You people are supposed to SERVE us taxpayers. In particular, the Mayor's actions/words are mostly about HER and not about us.
Get rid of the panhandlers. Make them get their permit again. Smithville Linden area is ridiculous. Not a good

impression for ANY CITY.
get the existing neighborhoods cleaned up, stop wasting money on riverfront projects. get the drug dealers and hookers out of Dayton. make absent owners responsible for keeping their properties up, clean up the outside trash, mow the yards, paint the houses. I try to keep up my property, but the kids tear down my fence, I would sell and leave Dayton if I could get my investment back on my house, but east Dayton is a depressed area.
Give the annexed land back to Greene County and let Montgomery County take over Dayton. One police, one fire, one gov.
Good city to live in, not the best but better than a lot of others
Good: parks, gardens, hospitals, bicycle program, Five River Metropark. Room for improvement: drugs, crime, gun control, income inequality.
Grass not cut, vacant houses on 1800 block W Grand Ave. Daily drug sales 1904 W. Grand Ave apartment 1.
Gun violence in general. Not safe.
Hands for asking and improvements that have been made - keep it going.
Have a burned garage for over 15 years still not removed. House is also empty and not boarded up.
Have lived for 14 years in the Wright-Dunbar National Park neighborhood, and have never seen any signage Welcoming Visitors, to the Hometown of Paul Lawrence Dunbar, and Wright Brothers. People who live in Dayton don't know about the National Park, what a shame!!
Have lived here 39 years. There should be laws and fines for people renting houses to maintain them, paint, keep grass cut, loud music, drugs.
Have more options for social events for young adults around downtown: promote urban living. Teach your police officers how to approach and talk to citizens no matter what they look like
Have reported possible drug or theft ring (or both) at apartment building in neighborhood - even called Crimestopper as well as Dayton, and NO action or investigation. Also reported shooting and nothing.
Haven't had our recycle pickup in day and or months on end. Young black kids roam our area kicking dents in cars etc.
High taxes for no return.
Hire more police
House on Mclain St and Yates needs to be torn down, empty for 7 years now. Need four-way top in same area.
Housing conditions, vacant housing & lots, gun shots, traffic speeding, running stop signs & other traffic violations
Housing conditions, vacant unkempt buildings, grass, weeds.
Housing Insp/Parking Enforcement on our block Tickets cars parked on curb $50 fine - one block closer to N. Main and cars are parked covering the curb and 1/2 grass median - no ticket for them.
Housing inspector does not enforce the rules. Police doesn't enforce traffic control. No follow up. (Complaints fall on deaf ears!)
housing needs to target more homes that need repair or trash removal
How the cars drive too fast around Fairview pool
I am a city employee so I may be biased, but I am highly satisfied with City of Dayton's services, and the quality of my life since moving to Dayton.
I am a third generation Daytonian. Dayton has been very good to my family. I was raised in [illegible] but moved to Dayton in '93 - worked here since '83. My dad and grandfather had businesses from the '50s.
I am absolutely OK with traffic cameras. PLEASE cut weeds along I-75.
I am afraid of police it seems that they abuse their power and I know that some are very good people. it does not apply to all of them.
I am concerned with the drugs and handguns. Need more boys & girls clubs, police that know the neighborhood.
I am concerned with trash dumping condition of alleys, drug sales, speeding, lack of police enforcement, yard standards are ignored.
I am excited to see that Dayton is cleaning up the city. I know that there are already some incentives for people who restore the houses in my neighborhood. I wish there were more though and more push to renovate instead of changing the houses.
I am glad that I am moving out of the city.
I am relatively happy in Dayton. I would like to see more cleaning, grass cutting, flowers and street paving. Less abandoned buildings.
I am tired of calling to report drug dealers and nothing is done and the Mexicans are all perverts and keep

grabbing me and propositioning me.
I am usually indoors so I have not encountered the issues most of these questions are asking.
I am very dissatisfied with the gravel/rocks added to the upper walkway on River between Grafton and Main after construction completed on River: (that was not needed)
I am very happy with the progress.
I believe the city is heading in the right direction.
I called the police 4 times to report a crime involving children and no one ever came. The next it occurred again.
I checked the nearest green space and park and was delighted to discover that all the litter is gone!
I complained about trash on Domner Ave leading to Nicholas and grass being so high that I cannot pull out safely.
I do not have children in Dayton Public Schools, but I graduated from Belmont and my three brothers attend DPS. I think that the environment of the schools is poor & the busing system is horrendous. My younger brothers call me at multiple days a week because their bus didn't show up, and the attendance lady proceeds to mark them tardy because the district failed to hire dependable bus drivers.
I don't believe West Dayton is a concern for the City of Dayton. Money is not being invested in West Dayton. Property taxes are too high in this area.
I feel happy to be citizen in the City of Dayton cause is my city of opportunity.
I find needles in my yard. There are children in the neighborhood. I fear for them stepping on them.
I have an issue with trash collection. I called several times. My neighbor seems to put her trash can at the end of the alley, instead of in front of her house. I don't want to smell anybody else's trash, not even my own. I called but never got a response back.
I have been at this address since 1994. Very disappointed about the lack of attention to our street which hasn't been touched through resurfacing since we moved in. For the past three years, I have been calling street maintenance to repair the base of my driveway-tar street surface to the base of my driveway which is a very wide hole that forms into a lake from rain drainage. Notified that I can't have concrete specialist fix the crumbling due to the proximity to the drainage system. Visitors suffer scraping of autos upon entering and leaving my driveway. To date: No response and no action taken by street maintenance. Why do I pay taxes?
I have challenges EVERY year with city of Dayton taxes.... I send my W2 and have to highlight what I have paid as I work in Fairborn and still my place of employment takes out additional taxes to cover what is needed. EVERY YEAR I receive the "you owe" letter and have to dig out everything and send again, knowing I do not owe more money.
I have complained about a property next to me - nothing has been done.
I have lived in Dayton my whole life. Last year I purchased a condo in Dayton. I am pleased with the growth of Dayton.
I have lived in Dayton since I was 11 weeks old
I have the most incredible neighbors. People take care of each other.
I keep calling about the disrepair of the sidewalk at 30 W. First Street. Everyone says the garage owner is responsible to fix the sidewalk but they won't due to back taxes owed.
I know a 24 yr employee who is been given the opportunity to receive due process. Issue not yet responded to by the immediate supervisors, City Manager or Commissioners
I know it's a challenge still I remain hopeful.
I like to see my alley clean. Also, the telephone, tree grows up over the poles in the alley. Need to clean out. But never get a good answer out of them when I call, the old story.
I live in the UD arena area. The daily drug trafficking is getting out of control again.
I live near First and North Williams. The trees on first need cutting and the grass on first is head high. Greenspace is not taken care of.
I lived in 45403 up to a week ago - the city lets vacant buildings stand and makes it difficult for those that want to refurbish to do so
I love 5/3 Field. I'm glad they are beautifying the grounds and buildings and streets. Streets have been so bad and our Webster St. Bridge Yes!!
I love Belmont! I've lived alone in almost every neighborhood in Dayton. East end is a nightmare! Belmont much safer.
I love this City with all my heart. As it stands now, I refuse to put a child through the current school system. That facet needs so much more attention.
I love this city! I appreciate the free, public Montessori option @ River's Edge for when our kids are older. Please

continue to protect & value our refugee & immigrant families who add so much to our local culture & economy.
I moved to this neighborhood because I was previously at 53 South Halloway St. and I could not have answered any of these positively. The drug traffic, dogs running free, shootings, etc.
I moved with my family to Dayton after graduating high school, Dayton seems like an OK place but my younger sisters struggle with stuff at school, to me it's strange to see middle school students have clothes with pot leaves on them, there are a bunch of strange sad people panhandling by our house and it's just kind of ghetto or run down, we are surrounded by vacants but we live in a good area, I guess it's just different standards. I don't see myself staying more than 2 more years. I have never called city services but I've seen the fire fighters across the street at a vacant business and my step dad and mom have called the police before a lot. About a month ago some people were fighting about money across the street from our house, the police came and didn't arrest them or give them a ticket, it's just disturbing the peace but they didn't do anything, but the police seem decent. I live on a corner and my street is pretty quiet but the cross street has a bunch of weird stuff going on, it always seems like cars are stopping and sitting and people are coming and going from the cars. I just don't think I would want to live the rest of my life somewhere I have to have a security camera pointed at my car to keep it from being broken into but it's an OK place.
I offered to perform at the Square 2 years in a row and never contacted yet I see Pepe performing who are the some what's the problem. Don't you want HELP!
I see homeless citizens and vets every day. To think we can accept and house refugees with our own citizens and vets living in the streets is ignorant.
I think downtown Dayton is moving in the right direction. Many things to do and it's family friendly.
I think Housing and Planning Board needs to consistently apply city ordinance to any and all neighborhood issues related to housing/property.
I think my community, WESTWOOD, is most in need of ALL the city improvements, infrastructure, police, drug intervention.
I think my neighborhood is hyper served by city services, but other neighborhoods are poorly served and in need of serious attention
I think our waste collector doing a good job. would like to see street man do more and grass cut and lots more
I think we could have better trash services or a service like bulk waste for junk and other things.
I think we should be doing more to help our homeless and all our closed-up houses and buildings. There must be a way to put these two problems together
I want my tax dollars to not be spent on anymore surveys about arcade - it is past its prime. I really resent this. I am also not happy with the panhandlers.
I was upset with the Commission's decision to shrink Dayton's wellfield protection area, and the decision to sell Garden Station to an out-of-area developer for very little money. (I heard $1.00.)
I wasn't able to leave this survey - I live at 10 Wilmington & consider this my neighborhood so my answers were strange - I've lived here 1 year.
I wish that boarded up houses that is unattended, run down needing repairs, sometimes unsecured with open doors could be managed better.
I wish that recycling came every week because I have more recycling than I do trash.
I wish the City would motivate the County to build up the west side like the rest of the county. I refuse to go outside of a five-mile radius of my home to do business.
I wish they would fix the streets in our neighborhood. They have not been fixed in 50 years. Also enforce Code violations to keep the neighborhood up. Many houses are not maintained while others work hard to do that.
I witnessed the city wasting a lot of money, the school across the street trashed. a 29 truckload of computers smashed. parent cannot read no parking sign,
I want the City to continue to improve but the drugs and low-income housing is out of control.
I worked for Dayton schools for 30 years so I know the district well and I would not raise a child here mostly for that reason
I would leave if I could. The drugs prostitution is bad. If you call the Police you get treated like shit.
I would like the city to repair my sidewalk I have tried but cars pull up on the curb to make a left turn and it breaks up into pieces. I need help because I stay on a busy street.
I would like to have the pavement issue in front of my house addresses. It has deteriorated and has pushed up until it is 9 inches higher than street level.
I would like to see a lot more focus on cleaning up are neighborhoods to make it a better place we would want to live here. I would also like see that there be no parking on our sidewalks and curbs in our city. It's bad enough we have to deal with vacant homes but let's help keep those free of vehicles so they don't get destroyed and people can safely walk on them. Police shouldn't even have to be called to take care of this since it's against the law, People park on the curb and sidewalk a lot in my neighborhood.

I would like to see more houses torn down and more police presence. My street is used for a racetrack and drugs.
I would like to see more neighborhood police walk patrol. It's never in our neighborhood.
I would like to see more police, because can speed on my street 24/7 like they on the freeway.
I would like to see people held accountable for trash/litter in the alleys of the Five Oaks neighborhood.
I would like to see the City reinstate leaf collection.
I would love for the City to contact & make sure local & absentee land owners eliminate criminal activities on their properties
I would love the City to ban plastic bags and impose a tax to customers at stores who don't use their own bags. A bag policy like Chicago.
I would love to see some of our neighborhoods renovated.
I would not recommend anyone to live in Dayton.
I would truly like to see everyone be treated equally no matter what race, age, religion or income they might be.
I'd like more peace in Dayton! More respect for others!
Immigrants are welcome, illegals are not. We love what updates are being done in downtown areas. Would like to see more free events downtown & fireworks.
In recent years conditions in neighborhood have declined, due to all the rental houses, and trashy-ness, and too many pit bull dogs.
Information about new lights in the neighborhood.
It bothered me when officials wanted to fine property owners for not maintaining grass/weeds, yet grass at Patterson Park was a foot high.
It is a sad day to drive the East End of Dayton
It would be exciting to see empty lots houses torn down and grass mowed in neighborhood!
It's a Democrat town. As with most Democrat-run cities it will never be much better than it's been. Only worse. Nan Whaley is an idiot. No sanctuary cities. Obey the law for a change. Dayton schools are pathetic. Too many pit bulls running free. Obama divied everybody.
It's a great place to live for convenient and affordable cultural events.
It's all good.
I've lived in Dayton the majority of my adult life, I think Dayton is a wonderful place to live and work.
Just try to make Dayton a good place to live.
Keep our streets and highways clean - paper, tires, etc. Make our city keep their lawns and grass cuttings swept up from streets and sidewalks. Make daily police drive throughs. Make homeowners more responsible for their property.
Let go of the red light camera issue.
Live in the Oregon district and snow plowing is substandard at best. Property taxes are extremely high for not much return to the neighborhood.
live near the river. plastic bottles and all kinds of debris wash up on the banks. behind the Yard a trash receptacle has not been emptied for at least 2 years, maintenance around there is not up to standards
lived in Dayton my entire life and appreciate all who try to make this city better.
Lived in the same house almost 15 years and still have not ever had our street paved. Police never come or follow through when called - so nobody ever reports anything.
Looking for house or apartment with a washer and dryer hook-up etc. -
Love Dayton. Only issues are street maintenance, vacant houses in Southpark, and occasional car break ins on street.
Love the bike paths. Trashy house in otherwise nice neighborhoods. "Homeless" people begging for money at highway exits is ridiculous.
Love the MetroParks
Love to see all drug and prostitution removed from my area on East Third St have neighbor who lets prostitutes in his house
Lower income taxes, cut funding to defunct programs, charge fees for things that shouldn't be paid for by tax dollars, including educational opportunities!
Lower income taxes, more police in Saint Anne's, provide more services.

Make the under the 75 overpass for 3rd St do something other than red, white, and blue (on the sides of 75 near 1st St too).
Mayor Whaley: Please do something immediately about the runaway problem of heroin and Fentanyl in our neighborhoods!!! Please. Please.
Monitor Hillcrest Ave speeding in front of school - drug activity.
More attention to abandoned property - tear down. Love what you're doing downtown!
More focus on area surrounding downtown, mainly, N.E.
More focus on the inner city, it seems all the focus is on downtown, combat drugs & prostitution better.
more laws enforced on people not taking care of property
More open swim days from greater Dayton rec center. More attention to vacant houses and fire hazards.
More paving of neighborhood streets.
More police officers patrolling Gettysburg and Salem Ave for speeders and those who choose to run the red light.
More police patrol in zip code 45405 along Odlin Ave; A lot of drug activity along street
More police presence in the community, not just when bad things happen. This would be a great way for children to become comfortable with them in today's environment.
More police presence on Kennedy Ave. -- not a drag race.
More police presence.
More property rentals available & signs put in yards. Rent not so high for low income housing.
More recreation for seniors
mosque opened - no warning. community center, no signs on door - -muslims only?
most people should recycle why because I see very large clothes, that are not compacted at all trash containing so much recalculated materials week after week.
Moved to Watervliet Avenue three years ago. Wonderful street with amazing neighbors, but 326 Watervliet needs to be declared a nuisance property. The landlord only seems to rent to the criminal element, tired of drug deals and gunshots in an otherwise decent area.
much more needs to be done to curtail the drugs in the Westwood neighborhood, my daughter comes here from work to check on me always sees people looking for drugs and we know you have to know that more police presence please
My apartment landlord isn't required to offer recycling. I would like to see that changed.
My close neighbors and I love and want to see our neighborhood thrive, but it won't as long as we have to live with the drugs and prostitution on a nearly weekly basis.
My concern are rental property houses and owners not keeping up property maintenance. Also the disregard of long time neighbors for loud music.
My husband and I have lived in the city for over 40 years. Schools are not good. Neighborhoods should be priority. We love this city.
My immediate neighborhood is pleasant for the most part - but occasionally some savory and/or suspicious looking individuals walk through looking around, and this causes concern. We have several empty homes also.
My main concern is the amount of drugs in the community and what it's doing to people.
My neighborhood is very quiet. We do have problems, theft sometimes
My taxes should fix our streets in Greenwich village, I've been here for 27 years and nothing has been done.
Nan is doing a great job
Need 2 speed bumps on Blueberry Ave. Speeding all day long.
Need an international produce market like Jungle Gym in Dayton.
need major grocery store west of river maybe throughout German-town Area Hot.
need more grocery stores in west Dayton concerning about West Dayton libraries moving out of neighborhoods. need rec centers, for youth, seniors, young adults.
Need more patrol officers in Princeton Park area and allies.
Need more police officer checking alleys for drug uses. And more street maint. mowing vacant property.
Need more prevention & less rescuing of Drug abuse -- too much spend & reliance on Narcan.

need to crack down on beggars, prostitutes
Need to in [illegible] neighborhoods about what is going on.
need to monitor and stop the drug traffic as well as gun violence
need to target areas where there are high incidents of illegal dumping.
Need to tear down the blighted houses in my neighborhood. Please!
Neighbor raked leaves in street in December of 2016. Four calls to city - no action!
Neighborhood needs cleaned up. Cars in yards. Feels like I live in the country where anything goes, furniture on porches, etc.
No, just keep up the good work!
Not a good place to live anymore. Downtown Dayton should be a focus of revitalization.
Not at this time. Love my city.
not taking care of Mallory Park for years. Now working but not consistent so kids can use.
Not taking care of the high grass and glass. Not enough enforcement "Delaware period."
often times the options listed did not include my true response, with no way to express myself
Older and financially secure residents are considering moving away from the city, and not to the expensive downtown residents. Read my story: I never thought I'd consider moving from my neighborhood, but the number of boarded up houses and apartment buildings along with the awful conditions of such buildings and the property (lawn) has made the decision for me. When I look out my front door, all I see is plight: boarded up apartments and houses, dirty and paint peeling houses, trash tossed from vehicles or individuals walking to and from the corner store (on Catalpa and Fairview), and this trash accumulates in lawns of the houses and buildings along the street. I'd like to work on my health by walking in my neighborhood, but it feels and looks unsafe, the excessive speed of the multitude of vehicles is incredible. So, there may be improvement in the downtown Dayton, but not in my neighborhood. Clayton is becoming more appealing to me as a place to reside.
On the whole, I like and enjoy Dayton-the support of education activities sponsored downtown by the City, new business. However, more attention of West Dayton is needed.
one day... they will say I came from Dayton...
Only legal people should be here. Your work for us
Open and more free for all children activities. Help provide more transportation and food...especially low income. Help with family situations.
Our biggest concern is the vehicle to vehicle Drug transactions that take place in front of our home. We live in the Dayton View Triangle.
Our city streets are horrible. They really need to be fixed. Also, the vacant lots should be mowed on a regular basis. The teens and children have to walk in the streets because of all of the bushes and weeds.
Our neighborhood is covered with overgrown weeds, honeysuckle and dead trees. we continually year after year ask for help.... nothing gets done!! now when you report on line it states the next day the report is closed. and there are not enough staff to handle the complaints. we have lived in the city since 1974!! our neighbors need to clean up their properties and we need our street paved!! Thank You
Our neighborhood is isolated and other than trash, police/fire, we have little contact with the City. For business and recreation, we leave the area-we mostly shop Vandalia or Miami County.
Our neighborhoods are dreadful. If I could afford to I would get out and move.
Our streets are bumpy and are not kept up on a yearly basis. No major stores or departments!
Overall the city and police are doing ok.
Overall, I feel that people in this city strive to be respectful to each other. (Thank you for the opportunity.)
Overall, I like the direction the city is headed, especially since Mayor Whaley's election, but the streets are in dire need for repair. Very pleased with all of the redevelopment of historic buildings in the city.
Overgrown weeds and trees that need cutting down. Vacant house that is vacant for a long time and needs to be tore down.
Panhandlers (on DRUGS) on every Westside corner begging 4 money (ridiculous and it Looks Terrible. These folks are clean showered, young, Caucasian, very thin and groups are being dropped off by the same car every day. Also, would like to see more trash picked up on the Westside and a commitment to beautification of Dayton. Mow the grass where the medians and bridges are. Get the weeds not just on some parts of Dayton...
panhandling needs to be curbed Oak-wood does it regardless of the overturned state law

Parents need to keep their kids under control.
Parking in our neighborhood is a huge issue due to ladder 11 restaurant. I understand it brings business to a community but the parking for them is insufficient and needs to be addressed. The overflow runs into the neighborhood parking and I'm handicapped and have had a lot of issues finding a place to park by my home.
Pedophiles and criminals should NOT be living close to a school, police need to drive around the neighborhood more often, there should be unmarked cars that drive around the neighborhood as well to catch the drug dealers.
People I talk to move out because schools suck. No one stays to raise children here.
Perhaps you should ask how Dayton residents feel about Red Light cameras. I feel that it is "money-hungry". Surrounding communities don't have them. If I was able I would move for that reason!
Please add more local landscaping.
Please continue to tear down abandoned houses. Also instruct/continue to mandate yard maintenance (grass cutting).
Please demolish abandoned structures. Please stabilize Westwood with newer homes. My property is worthless.
Please enforce all drug and immigration laws currently on the books!
Please maintain our recreation facilities and don't let them become rundown again. Keep them state of the art.
Please stop the panhandling
Please take a serious look at the West Dayton neighborhoods. They are falling apart. I have six vacant homes on my street and other neighbors who do not care about their property.
Police are very courteous, but take HOURS to respond to a complaint. Very little is done concerning our city's heroin problem. Dayton being #1 in the nation for drug overdose is a HUGE disgrace and I receive a lot of disgrace for living here. Many fire damaged properties that can house homeless and dangerous people that are not being torn down. My neighborhood has over 20 properties destroyed by fire and nothing is being done to destroy these properties or even cleanup of the damage. This is a liability to other nearby properties and residents. I would not recommend our city's Mayor as Governor due to her lack of progress of these HUGE issues that I have now brought to your attention.
Police beggars at highway exits. It is trashy to have daily beggars at Smithville/35 and Woodman/35 and Smithville/Linden. Stop the beggars.
Police presence needs to increase in our neighborhood. They are never seen until something happens.
Police response slow. Homeless people living in car front of my house (bathroom!)
Police response is sometimes slow. We live near a park and it has what appears to be drug activity. Drugs need to be addresses. School system and bus needs to improve.
Police response time is poor. I reported domestic abuse and police didn't arrive for an hour and a half.
Police, please enforce parking at neighborhood parks and pools - streets need repavement and people are always double-parked and blocking street at parks.
Pot holes are terrible and it cost you to get your car fixed of it.
Potholes west side of Dayton, abandoned houses and buildings, no enough street lights, way too many trees, and tall weeds, bushes. Cracked sidewalks, trash in parks. Why can't our city look like Kettering, Oakwood, Centerville, Bellbrook, and Huber Height?
preserve housing, buy and clean-up the destroyed ones, improve schools, find a way for citizens and neighborhoods to be heard, etc.
Problems - panhandling, vicious dogs allowed to run loose, drug activity.
Project mobility needs to be improved. We are the forgotten few. Wait times are unbelievable for the disabled.
Property taxes are too high and they need to care for grass and weeds on their property.
Property taxes are too high.
Putting neighbors trash cans where you park in the ally or the middle of the alley. I love living in Dayton!
really felt like lied to about income tax incentives over the last years, keep the 2.25, but then increased to 2.5, Something needs to be done about all the pan handlers. There needs to be a serious crackdown on drug dealing, especially when one of your neighbors is doing it. There needs to be more serious penalties for ??? dogs. The pre-schools should be funded, but schools don't care.
Recycling: the city should encourage multifamily dwellings to provide the option to recycle. I moved here from California where it is required for landlords to provide the opportunity to recycle. Pan handling: Over the last year I have noticed a marked increase in the number of people pan handling at intersections all over the city. This is a huge blight on our community. It sends the message to visitors and residents that we are poverty stricken and

have an endemic drug problem. I think the city should address this. My issue is not with the homeless in our community who need support but with those standing at nearly every major intersection on the East side. Downtown: I am proud of how much effort has been put into revitalizing the downtown area and supporting local businesses. The city should continue to encourage local business ownership. I also appreciate the efforts of the Metro Parks in my community.
Remove the panhandlers or beggars from the Smithfield Linder intersection and also the Smithville Rd Kroger's!!!!!
Repairs to neighborhood streets. Money collected for this in each area should be used particularly for their streets.
Require residents to maintain their yards and repair their homes (painting, cutting yard grass).
Residential streets need repaving.
Response of the Dayton Police has improved, but could be better
Retired USAF 26 yrs. Seen a lot of this world. Dayton is a great place to live. "if you can't make it in Dayton you can't make it anywhere"
Roadways and intersections are very dangerous for cyclists and pedestrians - recommend a public service campaign and better enforcement of driving laws. So many people run red lights.
Rodent vacant land with overgrown trees all around me and not my trees all houses next to me for years cannot come in or go out at dark. over my fence vacant houses behind me tried to sell a few times hard to get realtors or people
Sidewalks are raised by the roots of trees and if you have a walker or wheelchair, you take the street.
Since law change, lots of homeless on corners asking for money
Small class sizes in DPS and a push for more parental involvement. No more imagine learning.
Snow plow drivers need to understand to not plow snow on people on the sidewalk shoveling or onto our houses. I actually had this happen
Some answers based on whether I made contact with these services.
Some of the streets in Old North Dayton need repaired. There are houses need to be torn down. Alleys need to be cleaned up. Enforce housing codes, too many properties are a real mess!!!
Some of the vacant lots are not cut and the grass around some stop signs need cutting back.
Some properties (vacant lots Apt) not maintained - causes neighborhood to look unkempt - stray animals wandering.
some work at all streets of west side like downtown, easy understanding from cops. city not working on our roads
Something needs to be done about the organized group of panhandlers on Smithville Rd; Pinewood Plaza: Rt 35, Linden Ave and Keowee St and Wayne Ave. Ridiculous that you with windows open and have to deal with these people begging.
Speed limits need to be enforced better on Main Street.
stop tearing down historic buildings. It is a disgrace to throw away an architectural history. It's very sad.
Stop the guns. Get more teens programs.
stop the pan handlers, they are on every corner
Stop the panhandlers! They are a pain in the ass! It makes the City look dirty! The roads are very poor! Why doesn't the inmates clean up trash in City limits?
Stop! Wasting taxpayers' money on foolish and overpriced projects in downtown Dayton and concentrate on suburban areas.
Street lighting is an issue. I have reported light pole out twice in three months and it has not been fixed yet. I feel a police station should be put in vacant lot at Germantown and James H. McGee.
Street maintenance, better lighting in neighborhoods, vacant lots mowed, front and backyards mowed in occupied and vacant homes.
Street repair. Roads in bad condition.
Streets are horrible, pot holes, Salem/Gettysburg. Vacant homes run down, lawns untreated, pets (unruly) constant barking, drug deals in front of homes, people running stop signs constantly on Benson riding 3 wheelers fast!!!
Streets in the Dayton View Triangle area need to be checked and potholes need repavement.
Streets need repaved and trash in gutters and people parking on grass between curb and sidewalk.
Streets need to be paved, not patched! Holes damage cars and city doesn't pay for auto-repairs

survey ASBS questions that can be answered with multiple choice clean it up- If homes are not taken care of and car tear them down.
survey sent was in Spanish…couldn't read it.
Suspected drug dealing in a house on Arlene Avenue 3421 to be exact!!! Has been going on since October of 2016 but appears to have left as of last weekend but could possibly return???
Take the Syrian immigrants and stick them up the Mayor's big fat [expletive]! The only people that like [expletive] are other [expletive] -
Taking of these empty houses, cut the grass and trim the trees before they fall and hurt someone.
Tax abatement of rich businesses has to stop. Investment in the neighborhoods has to increase. Basic services need to improve. When will this city learn how to clean the streets.
taxes too high-how can (Montgomery?) County be 43rd in USA counties when we are very similar to Detroit?
Tear down the abandoned houses. I live next to 2 and they are animals and mold-filled and dangerous!
Term limits for elected officials. Assist Federal authorities in the enforcement of ALL immigration laws. Do not become a sanctuary city. Do not build any more low-income housing. No more DMHA sites.
Thank you!
The biggest issue with Dayton right now is a Heroin Crisis that we are not focusing enough on. As a Health care provider, we have a long way to go.
The City ambulance service is very, very slow.
The city charges absolutely too much on water bill/trash pickup and sewer run off...RIDICULOUS!
The City cuts the grass but not the bushes that cover the sidewalks. They take too long to cut vacant yards. Have a program to let neighborhoods cut the grass (vacant).
The city has been picking up lately. I see lots of good progress downtown. I'm still concerned for residents on W side and between N Main and Salem. I hope those neighborhoods can improve.
The City has lost focus on minority communities. Very little minority representation.
The city is going to become "lost" city. City is dangerous, infrastructure poor, schools have no value for students. I don't want to live by people who have come from failed "states" and war zones. Look at Europe, a complete mess!
The city is placing too much focus on the downtown areas and ignoring improvements in surrounding areas.
The city needs more police funding for more patrols
The city needs to make businesses with fences control the weeds and scrub growth along their fence lines - especially the growth protruding through the fence into the public right of ways.
The city of Dayton has not responded to my requests to remove many abandoned homes in my area.
The city of Dayton is great as a whole and would be greater if they can keep the drug trade out of my beautiful neighborhood.
The City of Dayton is not what it was during the "Gem City" Age. Officials hold meetings, make promises, but are not able to "truly" enforce them-due to politics, bureaucracy and lies. If "we the people" had a voice, power and support we could really make a difference.
the city of Dayton needs better schools, more activities for youth ages 10-18, and better wages
The city of Dayton needs to do more to protect law abiding citizens, rather than deal with drug overdoses. Opportunities to eliminate poverty and a push for single payer health care are the only answers to the drug epidemic in Dayton. Dayton Public School are also a mess. We have the worst district in Ohio, teachers are disrespected and underpaid, and too much money is spent on six figure salaries for administrators who aren't doing anything to change the culture of DPS. Teachers feel as if they have no support from the school board, and little from the community.
The City of Dayton needs to improve its appearance. Looks like a dying rust belt City. Very few job opportunities for college graduates - little incentive for them to stay. Public school system remains poor.
The City of Dayton used to be a nice place to live and did not have to worry about robbery at night.
The City seems to be getting better, especially now that the Arcade is coming back.
the city should remove all old unoccupied houses in any neighborhood.
The City tries hard!
The city used to rate for these snakes and mice - you stopped. We had a tornado alarm at Mallory Park - You got rid of that and nothing
The city was going to check out the homes on the outside/ what happened? People next to me have many people going in and out / furniture behind garage, mice and rats from their yard.

The condition and neighborhood environment is deteriorating for the 20 years I have been here. Services are diminished in quality and leadership is looking ineffective.
The gun violence and drugs are a major issue. We will be moving because of it. Listening to gunshots and watching drug deals is not a way to live.
The house behind mine has been empty for over 20 years, front and back yard are overgrown with trees and bushes
The Infra-structure of this "city" is in shambles, we need to maintain the roads and bridges. "Old North Dayton" is absolutely horrible right now. Also, there is no justification for bringing back the traffic cameras, the numbers that you presented to the public was bull and Channel 7 had numbers to dispute them. I hope the Mayor never gets a sniff of the governorship or this whole state will look like the inner city of Dayton, which is HORRIBLE.
The leaf collection wasn't addressed and being a senior individual, I'm concerned about the present process.
The mayor is the worst - and I'm not the only one. I wouldn't put on as dog catcher.
The panhandling in Dayton is out of control and at times scary. When you see 5 people begging at both exits from 35 @ Smithville and then then 5 more at Linden & Smithville at the same time that is disturbing.
The people begging for money and sometimes harassing people needs to be addressed. It makes the city look extremely trashy and people feel unsafe. Also, the heroin issue is getting way out of hand.
The police need to bust a drug dealer living at 4223 Farnham Ave in Dayton.
The prominence of presence patrols in the Wright-Dunbar neighborhood by Dayton PD are greatly appreciated.
The quality of people living in Dayton is dropping annually. Majority of people in other communities wouldn't live here. Can't sell my house because I can't sell it for close to what I paid.
the questions were great, very pleased with the direction the city has improved
The roads are terrible! Dayton police did nothing about a hit and run even though I provided the license plate number of who hit me.
The roads need much more attention. And our alleys receive little or no attention at all!
The run-down houses and overlooking of rampant drug activity are driving Dayton into a bad place.
the schools are awful my child is doing open enrollment id never send my kid to DPS
The schools are awful. We are currently sending our child to a private school. We hope to move soon because of this. Also, lots of houses for rented, most in my area are rented by degenerates.
The schools available with no cost are the biggest reason we will relocate to the suburbs before our children start middle school. The school district officials and admin personnel are also very unfriendly and make it very hard to get answers and trust the information given about the schools. The high schools are also located in areas of town that I will not allow my children to travel in without a parent. The RTA system will never be an option for my children. I do not feel that is in any way safe and to ask 14 and 15-year-old children to use this as their form of school transportation is unacceptable to me. I am very fortunate to be a stay home mom and take my children to and from school and to be involved. This isn't an option for most families and I really feel empathy for them. I have witnessed kids missing field trips because there wasn't anyone to cover their bus route. The school system in Dayton isn't working. There are some really great teachers, but the difficulty of getting through the red tape, transportation, etc. make paying more to live in the suburbs a MUCH more appealing option.
The sidewalks are very dangerous in this area. A lot of breaks, and slats either raised or dropped. Been like this over 9 years.
The streets are horrible. No traffic cameras for tickets.
The streets are in much need of repair. No new business for family dining. Water bill has too many add on fees.
The taxes in the nicer areas are too expensive for the services that benefit us.
the trash pick-up is horrible!!! They throw all of the trash cans everywhere. You have to pick-up 2 or 3 cans to get down the alleyway. Also, most people do not report theft because it takes the police hours to come out for such a low scale crime so I a positive the stats are much higher!
The west and east side have no updated infrastructure and lots of eye sore property. Political officials only come around during election time.
The West side continues to be last in city priorities, when will that change?
The yard waste dump site and City Street Dept. are working very well. The EC Doren and Main Branch Libraries are very very nice as on Philadelphia Drive.
There are several neat things in the City! We have great history we need to celebrate!
There are so many abandoned houses just in my block. Havens for drug activity. I would like to see Huffman Ave cleaned up. Also, the road is terrible. It hasn't been resurfaced in approx. 23 years. Large, heavy trucks use this street on a daily basis, bac and forth, coming from and to the old Hollis towing lot at 107 Seminary Ave. The city of

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Dayton needs to seriously look into the condition of Huffman Ave, because it is a very high-volume street and is in terrible condition. There is many drugs being sold out of the apartments at approx. 1024 Huffman Ave. The property owner is aware but he himself doesn't maintain the property as it should be maintained. Trash isn't taken out for the trash people to pick up. It over flows and scatters throughout the neighborhood. Tenants leave several bags of trash right by their front doors. All that lives in there are druggies and dealers. It is in plain sight. Call the police and nothing is done. Call the city and nothing is done. Property values on Huffman Hill are dropping drastically because of all of this. Please help!!!
There is a large homeless / panhandling issue in the surrounding area of 45410. Some of the houses are abandoned, or in disrepair. These aspects and others are what will likely be the reason I sell my home in the upcoming years. This is not an area I feel comfortable starting a family.
There is a lot of city owned public space in my neighborhood that the city does NOT maintain (Pergola & Fountain on Edwin (Moses)). With our high tax rates, the city should be maintaining these areas that it built.
there is a reason people are leaving the city that have families. fix the schools go back to neighborhood schooling or see a decline in population
There is a thriving music, visual art, and writing community in Dayton. Remember to support it.
There is many house are empty in our street (Church Street). It's a threat to our neighbor.
There is so much drug transactions going on on the corner of Marvin(?) and Hawk they are lined up this is scary it needs to stop.
There should be some kind of trash pickup for yard waste
THESE SEAM TO BE A UNPROPORTIONAL AMOUNT OF MENTLE ILL/CRIMINALS IN DAYTONS FAMILY FRIENDS AREA BEING HOUSED. THIS HAS STARTED BUGGING ME NOW THAT I HAVE KIDS. THE SECTION LANDLORDS ARE ABUSING THE RULES TO MAKE THIS HAPPEN.
They are poor in cutting the high grass in my area.
They didn't mention downtown stores. We need to get the stores back open downtown. I miss them very much. We need to get Dayton back.
they need to fix up our streets and alleys pot holes we have to go thru an alley to get to our driveway and there's a lot of big pot holes the main man hole covers are bad when you drive over one they are sung in so bad your front end of your car can get damaged
They will not cut the grass in my neighborhood until it is at least 3 ft. tall. I have to call every year!!
This neighborhood has went straight downhill for last 23 years. Can't get money out of property have in it. 1201 Carlisle has 5 or 6 cars. One has no tags. Don't run. On SW corner, 5 trucks and boat looks like junk yard.
Three houses at 4255 and 4260 on Farnham.
To have the City and County enforce laws and ordinances on the books. Less crime in City and County. Talking issues to death and no results.
To take care of vacant houses. Grass growing on vacant lots.
To the officers that patrol the GDPM properties: keep up the great work because [illegible] guys will keep working together with you to get it down to zero.
too many empty houses
Too much Fluoride and bad taste water. Build a beautiful water fountain; aquarium, vegetable garden.
Too often Dayton City is trashy (litter) - need a TV ad campaign against (1) Home repair contractors dumping into alleys (2) Litter (3) Trash by/into storm drains. Advertise bulk waste pickup!
Took my chickens away [421 Gunckel Ave] - however, our neighbors have them currently & a rooster. 5-23-17. Had two days to get rid of 10 chickens.
Traffic needs to be controlled (speeding) in Eastmont area.
Transparency is key. Residents have to be educated about the processes, procedures, and protocol of the City government methodologies.
Trash collectors are careless. Cans are constantly thrown around and not stable after emptied so they are all over the ally.
Trash everywhere potholes in road everywhere, had to own new vehicle in Dayton because roads destroy it.
Trash is constantly being thrown out of cars and dropped by pedestrians on Philadelphia between Seibenthaler and Hillcrest. Also, vehicles continually drive down Philadelphia in the center lane at very high speeds with no regard for others.
trash pick-up don't pick-up even if falls out of dumpster
Tree trimming policy not good

Unsure if it matters that I am a military member here for only 18 months.
Upgraded and assisted housing program, we need help! (Low-income senior)
vacant homes on my street not taken care of.
vacant houses, yards are out of control, prostitution & heroin, plus bad schools, we need to pull it together
Vacant housing - grass not cut
Very concerned about gun violence. I hear gunshots daily and nightly. The cops cannot act on it since I do not have an exact address.
Very concerned about the heroin epidemic, that is why I feel unsafe in my neighbor at night. I also want the city to support community garden. what happen at garden station was terrible
very happy to see housing and job development downtown!
Very upset with police officers and paramedics. My husband went into A-Fib and they accused me and him of using heroin. Said he was OD - used Narcan. They say he was pretending symptoms - hospital report says different. They were laughing and joking that he could die.
vicious dogs control need to be enforced
We don't need more Muslims in the city of Dayton; they are nothing but terrorists!.....
We had work on our street recently. I was very disappointed that the sidewalk was replaced on only one side of the street.
We have been paying for street light upgrades for 2 years on taxes but our street does not have any upgrades
We have resident police officer(s) - a good thing. Some blatantly disregard parking laws - that's arrogant! unprofessional
We live in difficult times. Each community has its problems. Dayton is as good and safe place as anywhere!
We live near Smithville and the panhandling is out of control. Dayton needs to do something for their homeless. Also, Dayton should not be a sanctuary city
we love Dayton
We need a good grocery store (Kroger or Meijer) in downtown area. M.C. Fairgrounds land would be a very good location. New library and apartments downtown will be good. RTA buses and Link bike program are good.
We need help with the drug dealers
We need more business on the west side of Dayton and Troutwood we want our mall back.
We need more police presence in our neighborhood because of drug problem.
we need new paved streets
We need to be strict on homeowners to improve their property or some kind of assistance. Stop providing recreation and improve the neighborhoods.
We should not open our city to illegal immigrants and not be a sanctuary city
We should work harder to preserve local history, including our buildings. I find the Pre-School Promise initiative confusing, with a private board controlling public funds.
We shouldn't be a sanctuary city. The mayor doesn't have our police backs. There are many programs that get cancelled for funding.
Welcome immigrants who have been processed. Take care of our own first, i.e. jobs, services.
WEST SIDE MATTERS!!
What are you going to do about Grant School?
what is the city doing to bring stores (NOT dollar stores or fast food) to us in NW Dayton? Walmart, superstores such as Meijer or Super Kroger which have things other than groceries.
when are you going to make a beach space on the River, so everyone can benefit?
When I called 911 to report children being hurt by their parents the 911 operator asked, "are they black?"
when mowing the lots. they need to do a better job at removing trash, debris, and shrubs. Cut down the weeds, they eventually turn into large trees.
Where are the new street lights we have been paying for for at least 3 years?
Why did curb service stop for leaf pickup? Hard for retired people with many trees in yard and surrounding homes. Also Triangle Park cleanup. Replace play equip.
Why is it that only certain areas of Dayton get all of the improvements? Personally, I think more should come to

the Old North Dayton areas as we have the Turkish people are moving in and fixing up the properties so we need to do more to keep them here. Get rid of the rubbish and druggies in this area the Troy Street, Hart, Maryland and Deeds Ave. area need much more improvement to keep the riffraff out of here. Some of us really try but can get nowhere.
Wish police could patrol more. Tired of watching drug transportation on Lindenwood Road.
Wish something could be done regarding the epidemic of heroin use.
Would be curious to find about neighborhood streets at sidewalks and our local schools.
would like disclosure of how-when-where monies from casinos being used
Would like to have house on 257Air St cleaned up dumping house been on tear down for years now but can't get it down I've called Mr. Zimmerman he came out had to call police to get homeless man out and re boarded house back up he said he has done all he can, I have to pay extra insurance on my house because the vacant house is to close if it catch fire please help me I'm 65 years old and disable person, I have put a lot of money in this home to update it to have a dump next to me please tell me what I can do to get this house down thanks Mrs. Peggy Wilson 937640-3483 on my last leg help!
would like to see a small casino in the arcade, would like for Dayton to have a sky ride tower dedicated to the wright brothers
Would like to see attention to Northwest Dayton/Salem Ave area. Streets need repaired, need to get businesses back in area.
Would like to see major shopping downtown.
Would like to see more street maintenance in the area I live in.
Would like to see police patrol twice daily. Maybe that would stop the selling of drugs on the street.
Would love for the City of Dayton to become one of the best to live and work in.
Would very much like to receive an electronic newsletter
Yes, get police more watching drug interactions on 4900 block of Queens Ave. Stop this foolishness.
Yes I do. Please check Questions 32 & 33. Very concerned. Did not get any response about the large tree that's causing sidewalk which needs the City to look into and remove.
yes plz offer to Group Boys & Girls to clean the Alleys, and to help assist older homeowners with Free Repairs & Up Keeps of their properties, or better yet why not have the people in the Jails to help to clean the Alleys, and please place more lighting in the Alleys. It helps to deter the drug people.
Yes, we call this City of Dayton but it appears all you're concern with is downtown area. We should be working on improving the overall appearance of our city and not just one area, if we are to grow. Streets need repair, vacant building need to be torn down and homeowners need to be held responsible for the conditions of their property. Housing inspectors should be doing a better job on exterior appears of property in this city. If we want the City to grow then we must improve the entire area not focus on one area.
yes we need to get paid for did this survey like a 10 to 25 dollar gift card
Yes, I do. But, it would take too long and just would make me angry all over again. Suffice as to say.... I do not trust the Police department. From my experience over the years, they just do not care about people who they deem lesser than themselves.
Yes, I'm disappointed about abandoned homes where grass and bushes are growing out of control. Neighbor have (me) cut bushes.
Yes, the fire department needs more man power. The City of Dayton has cut back so far that during a recent fire at the Park Lane Apartments that Mutual Aid was required from Harrison Twp. Off duty fire fighters had to be called in to cover for the units summoned to Park Lane. This is not acceptable for a city the physical size of Dayton.
Yes, there needs to be another job center. Several counties go to one job center. In Columbus, Cleveland, they have 2 or 3.
Yes, they sat Dayton City Beautiful on my Street. Gunther Rd. there is trash on both sides that is beaver picked up.
Yes, when calling the City about concerns, the people could be more pleasant and professional on the phone. Need to enforce City ordinance. Enforce slum lords to take care of property, neighbors partying on their front lawn, and grilling. Cars parked in people's yards.
Yes. We have a large field in the back of our home. My neighbors and I have taken the responsibility to cut because the City refused to cut.
Yes. What can be done about the City (called Beautiful) when nothing much being done to help low fixed income property owners. A senior citizen with property needs on fixed income. My land taxes have always been paid on time. Help me! 937-2764706

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Young people need help and directions - and very concerned about seniors.
Your auto voicemail system for tax info allowed me to "schedule" an appointment but when I later spoke with someone from the department they said they did not have auto-scheduling. Clean up your phone system. Enforce housing code violations. Neighborhood houses and detached garages are in disrepair