City of Dayton Public Opinion Survey Results Available

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From May 21 to July 2, 2016, the City of Dayton conducted the "Dayton Survey" to measure resident satisfaction with City of Dayton services and living in the city of Dayton.

An independent research firm, OpinionWorks LLC of Annapolis, MD, developed the 75-question survey in consultation with City staff to identify and understand a wide range of issues affecting life in Dayton. A total of 1,291 responses were collected through the mail and online, in both English and Spanish.

The survey posed questions about the quality of life in Dayton, the effectiveness of local government, the City's customer service, the relative importance and satisfaction of selected City-provided services, and how residents get information from the City.

Survey results showed that nearly half of the respondents are generally happy with the direction the city is taking, and indicated they are satisfied or very satisfied with Dayton as a place to live. Respondents also gave the Dayton Police Department high scores for respectfulness and expressed strong confidence in the city's water quality.

Regarding downtown Dayton, more than three-quarters of respondents indicated they attend downtown events or festivals at least once annually, and more than two-thirds indicated they eat lunch or dinner at downtown restaurants once or more yearly (37 percent at least monthly).

However, the results also reflect some areas that need improvement. Six out of ten indicated they are dissatisfied with the condition of Dayton's streets, and more than eight out of ten indicated they want the pace of vacant property demolition to increase.

"The survey allows us to hear what residents identify as City priorities, and gives us another tool to measure the level of importance and satisfaction in our delivery of City services," said Mayor Nan Whaley. "As we start our budgeting process, the survey results will help to ensure that the City Commission is setting goals that directly align
with residents' feedback."

For the results of the survey click here or go to daytonohio.gov.

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