COVID-19: City works to save services, cut spending

When the extraordinary threat and potential financial impact of COVID-19 became apparent in the spring of 2020, the City of Dayton took decisive actions to reduce spending while working to preserve services provided to the community.

Shortly after awareness of the pandemic first emerged, local employers began cutting payrolls and closing or reducing business operations, resulting in a $3.3 million loss of City of Dayton income tax revenues (April through July of 2019 when compared to the same period in 2020). The income tax is the primary generator of general fund dollars used to provide essential City services.

The Office of the City Manager, working with department directors/managers and professionals in the Department of Procurement, Management and Budget, identified short-term expense reductions that would save funds while not reducing the most essential services, such as police and fire protection, water operations and street maintenance.

Planned capital projects such as facility improvements and HVAC replacements, together with public safety and waste collections vehicles, were canceled. The City put in place a hiring freeze and offered a voluntary separation package to employees for their consideration. The offer was accepted by 99 employees, saving the City $2.8 million for the remainder of 2020 and an estimated $7.2 million in 2021, should all the positions remain vacant.

At Dayton International Airport, hit particularly hard by the pandemic, employment numbers and expenses were reduced through eliminating 21 unfilled positions, conversion of some jobs to part-time, voluntary separation, and reaching new worker agreements.

The budgeting process for 2021 is underway. As of publication time, City departments are identifying ways to further reduce costs. The proposed 2021 budget will be announced in December and, as is customary, approved in February.

Special community services

The City of Dayton is coordinating and distributing a number of special resources and services to assist the community during the COVID-19 pandemic.

See Covid-19 special services on page 2

Safe water is the top priority

Your City of Dayton Department of Water works continuously to ensure that you have clean, safe drinking water, in addition to providing waste water and storm water services. That commitment has become even more important during the COVID-19 pandemic.

Public health experts urge proper handwashing as one of the most effective tools against the spread of the virus. To provide continuous access to clean, safe water, we’ve taken these steps, which continue today:

- Dayton maintains robust treatment systems to process groundwater. Properly treated water can’t spread viruses.
- Your water is tested. Dayton’s water system is one of few in Ohio with its own water testing labs, which have continued to operate with no change throughout the pandemic. Dayton’s water quality remains excellent.
- Employees are protected. To keep your water safe, Dayton Water’s employees must be safe. Work schedules and work areas have been adjusted to ensure appropriate social distancing. Employees wear face masks and personal temperatures are checked before each shift.
- Works spaces are disinfected at the beginning and end of each shift, and visitor activities are restricted.
- Your water is affordable—Dayton’s rates are among the lowest in the area.

When a broken water main resulted...
COVID-19: Special community services

The City of Dayton was awarded $10,309,331 in federal funding dedicated to COVID-19 response through the following legislation and agencies: The CARES Coronavirus Relief Fund ($8,200,000) and FEMA Public Assistance funding ($2,109,331). Some of the expenditures indicated below represent completed projects, others are in progress (granting sources and funding amounts are subject to change in accordance with federal guidance).

<table>
<thead>
<tr>
<th>Service Categories</th>
<th>Cost Estimate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unplanned COVID-19 Costs</td>
<td>2,522,858</td>
</tr>
<tr>
<td>The City's unplanned costs associated with the unprecedented response to COVID-19.</td>
<td></td>
</tr>
<tr>
<td>PPE &amp; Sanitization</td>
<td>1,770,087</td>
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<tr>
<td>Personal Protective Equipment for first responders and essential workers; sanitization protocols to ensure prevention of COVID-19 spread at public facilities.</td>
<td></td>
</tr>
<tr>
<td>Facilities Improvements</td>
<td>1,518,970</td>
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<tr>
<td>Necessary facility improvements for public use buildings to slow the spread of COVID-19.</td>
<td></td>
</tr>
<tr>
<td>Broadband Expansion</td>
<td>1,400,000</td>
</tr>
<tr>
<td>Expand internet access in under-served communities, for tele-education, tele-health and tele-work opportunities.</td>
<td></td>
</tr>
<tr>
<td>Public Safety &amp; First Responders</td>
<td>1,364,497</td>
</tr>
<tr>
<td>Equipment and supplies necessary for police, fire and other frontline staff responding to COVID-19.</td>
<td></td>
</tr>
<tr>
<td>Technology Enhancements</td>
<td>1,387,919</td>
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<tr>
<td>Technology enabling social distancing for the public and staff, technology enhancing network security, and technology needed for emergency response operations.</td>
<td></td>
</tr>
<tr>
<td>Other Community Assistance</td>
<td>345,000</td>
</tr>
<tr>
<td>Procurement of fabric and disposable face masks for community use (134,000 masks distributed through Dayton fire stations and 45,500 through community partners). Expansion of the Pop-Up Patio program for small businesses to enable social distancing.</td>
<td></td>
</tr>
</tbody>
</table>

| Sub-Total CARES CRF Grant              | 8,200,000     |
| Sub-Total FEMA Public Assistance       | 2,109,331     |
| Grand Total                            | $10,309,331   |

Safe water, continued from page 1

in a service disruption in limited areas on August 3, Dayton Water crews got to work immediately to identify the problem, make repairs and restore water pressure. Employees worked 24/7 to safely restore water services as quickly as possible. Importantly, your water supplier follows safety practices including working with the Ohio EPA and issuing a precautionary boil advisory when necessary. All of this helps maintain the safety of Dayton’s water customers and ensures that water service is restored safely when rare interruptions occur.
Working groups charged with recommending steps to bring about police reform in Dayton have met since the City Commission initiated and defined the reform process in June.

The groups meet bi-weekly and will purpose specific changes in policing policy and practices to the City Commission.

An overview, a library of current policing policies, and updated meeting schedules may be found at daytonohio.gov/policereform.

Each working group is co-led by a City Commissioner and a community leader/volunteer. Because of COVID-19 concerns, the groups have been meeting virtually (via the Zoom app), but the meetings are viewable to the community at daytonohio.gov/govtv or at youtube.com/cityofdaytonohio.

The working groups, their purposes, and co-leads are:

**Oversight:**
Increase transparency in the process to report suspected police misconduct and strengthen the Citizen Appeal Board made up of community members. Co-leads: Commissioner Matt Joseph and Montgomery County Recorder Brandon McClain.

**Use of force:**
Assess all recent incidences in which force was used by Dayton police to look for patterns and biases, which will inform a review of use of force policies. Co-leads: Commissioner Jeffrey J. Mims, Jr., and Willis Blackshear, Jr.

**Training:**
Strengthen implicit bias and de-escalation trainings for all Dayton police officers. Co-leads: Commissioner Darryl Fairchild and Stacy Benson-Taylor.

**Recruitment and promotion:**
Review police recruitment, oversight, and selection processes to better identify any potential issues in new officers and increase diversity in the police ranks. Co-leads: Mayor Nan Whaley and Montgomery County Common Pleas Court Judge Gerald Parker.

**Engagement:**
Continue to deepen community engagement by rank and file officers to strengthen relationships with the people they serve and protect. Co-leads: Commissioner Chris Shaw and Shannon Isom.

In the midst of the COVID-19 pandemic, Preschool Promise continues its work to make high-quality preschool accessible, with a mission of ensuring that all Dayton children are kindergarten-ready. While it is difficult to know how the learning environment will change in the months ahead, Preschool Promise has moved more preschool resources and trainings online. Nearly 400 early learning professionals took part in a virtual kick-off meeting for the school year.

In addition to tuition assistance to make high-quality preschool affordable, participating families receive a free book-of-the-month throughout the school year, postcards and text messages with helpful information, and a birthday gift of six free passes to the Boonshoft Museum of Discovery. For more information on benefits and enrollment, go to preschoolpromise.org or call 937-329-2700.

In 2016, Dayton voters approved funding (via Issue 9) to support preschool access for city families.
Dayton is sustainable—and prepping for climate change

Many Americans are acutely aware that the negative effects of climate change have already begun and are likely to get much worse over the coming decade.

In an effort to get ahead of this looming crisis, the Dayton City Commission today approved the City of Dayton’s first comprehensive Sustainability Strategy.

The strategy sets out 115 projects and initiatives aimed at positioning the City of Dayton to:

- Be efficient in consumption of energy and natural resources;
- Transition to renewable energy as quickly as feasible and affordable;
- Foster transportation options that diversify the methods people use move about the city;
- Encourage “right” recycling.

Dayton’s Sustainability Office will track progress on these projects and will periodically report to the Commission, City Manager and the community. The City will seek federal and state funding for implementing these sustainability solutions.

The strategy also ensures that City staff will keep economic development, community engagement, and equity as top-of-mind considerations when implementing projects and fashioning other climate change solutions.

To see the strategy in its entirety, go to daytonohio.gov/sustainability.

Like many other American cities, Dayton’s goal is to remake itself into a community as sustainable and resilient as possible. Dayton’s ultimate aim is to become a regional center for green jobs and a green economy.

There are many things local residents can do to practice sustainability at home. These include recycling all eligible waste items, controlling the use of cooling, heating and electricity consumption, engaging in backyard composting of food and green wastes, and minimizing stormwater runoff.

For more information on the sustainability strategy and any of its initiatives, contact Mark Charles at 937-333-3612 or mark.charles@daytonohio.gov.

— Mark Charles is the City of Dayton Sustainability Manager

“Leaf” pollution out of storm drains

As leaves fall from above, you might not be thinking about what is happening underground. There is a network of pipes designed to carry rainwater from yards, sidewalks and streets to the rivers. This network of pipes, also known as the storm sewer system, drains water from streets and prevents flooding.

As this runoff travels, it picks up materials along the way. These may include pesticides or fertilizers, pet waste, litter, oil and grease, grass clippings and, in the fall, leaves. While it is obvious why some these (the chemicals) shouldn’t end up in our rivers, it may seem that other, more natural materials might not do harm.

The truth is, grass clippings, dog waste and leaves add nutrients to rivers that can lead to algae blooms.

If the blooms are severe enough, they can lead to fish kills. Leaves can clog storm drains, which can contribute to local street flooding or even hazardous ice patches when the weather turns colder.

Many waterways in the Midwest struggle with nutrient enrichment problems when too many natural material enter rivers and streams. Fortunately, we can all have a positive impact in reducing the amount of nutrients running from yards and streets. Dayton’s storm water ordinance allows only clean rainwater to enter the storm drain, so if you notice anything other than clean rainwater entering the storm drain, please report it to 937-333-3725.

Remember: When it rains, Dayton drains.

For more information on protecting our waterways through storm water management, go to daytonohio.gov/stormwater (scroll to the bottom of the page for downloadable fliers about how you can help).
Safe, affordable fitness and fun

Dayton’s Department of Recreation and Youth Services continues to offer a variety of fitness classes and opportunities, all presented with safety in mind. Recreation centers are operated with health and distancing guidelines in place. For updated information, drop by a center, go to daytonohio.gov/rys, or call 937-333-8400.

Recreation Centers
Monday–Friday, 8 a.m.-8 p.m.
Greater Dayton Recreation Center, 2021 W. Third St., 937-333-4732
Northwest Recreation Center, 1600 Princeton Dr., 937-333-3322
Lohrey Recreation Center, 2366 Glenarm Ave., 937-333-3131
Jim Nichols Tennis Complex, Monday–Friday, 9 a.m.-2 p.m. and 4 p.m.-9 p.m. (2-4 p.m. closed for court maintenance). 2424 Ridge Ave., 937-333-3085

Renew Active has come to Dayton recreation centers. If you are enrolled in a United Healthcare Medicare plan, you can sign up for many free benefits at any of Dayton’s three recreation centers. Renew Active is an innovative, fun program designed to help seniors be fit and mentally sharp. Learn about it at uhcrenewactive.com, or visit a Dayton recreation center.

We asked to see photos of you wearing your masks and your delivered. Here are a few.
Your Dollars, Your Neighborhood: Pledges kept

Despite the pandemic’s extraordinarily negative impact on revenues, the City of Dayton has maintained the service pledges made during the Your Dollars Your Neighborhood (Issue 9) campaign of 2016, including street and park improvements. (Issue 9 was an 8-year, 0.25% earned income tax supporting efforts to enhance the quality of life for residents, approved by Dayton voters).

**Street resurfacing:** The City resurfaced 60 lane-miles of residential streets, a significant step toward meeting the pledge to have all residential streets in good condition by the end of the 8-year Your Dollars, Your Neighborhood program.

**Park improvements:** New playground equipment will be installed at Belmont, Princeton, Highview Hills and Stuart Patterson Parks in October. This new generation of playground equipment is designed to be more interactive and challenging for users, while keeping safety standards.

### Ready to Fly?

**HERE’S WHAT YOU CAN EXPECT.**

- **Wear your face masks**
- **Wash your hands**
- **Hand sanitizer stations available**
- **Practice social distancing**
- **Increased TSA area**
- **Additional cleaning protocols**
- **Allow for more time**
- **Helpful floor decals**

#MINDYOURWINGSPAN

**TO ENSURE YOUR INFORMATION IS RECEIVED, PLEASE DO THE FOLLOWING:**

1. Cut along dotted line to detach form.
2. Make sure all required fields are complete.
3. Sign and date your form.
4. Fold and insert your form into an envelope.
5. Mail your form to your county board of elections.

For your county board’s address please visit [www.OhioSecretaryofState.gov/boards.htm](http://www.OhioSecretaryofState.gov/boards.htm)

If you have additional questions, please call the office of the Ohio Secretary of State at (877) S-O-S-O-H-I-O (877-767-6446).

### HOW TO OBTAIN AN OHIO ABSENTEE BALLOT

You are entitled to vote by absentee ballot in Ohio without providing a reason. Absentee ballot applications may be obtained from your county board of elections or from the Secretary of State at:

- or by calling (877) 767-6446.

### OHIO VOTER IDENTIFICATION REQUIREMENTS

Voters must bring identification to the polls in order to verify identity. Identification may include current and valid photo identification, a military identification, or a copy of a current (within the last 12 months) utility bill, bank statement, government check, paycheck, or other government document (other than a notice of voter registration mailed by a board of elections) that shows the voter’s name and current address. Voters who do not provide one of these documents will still be able to vote by providing the last four digits of the voter’s Social Security number and by casting a provisional ballot pursuant to R.C. 3505.181.

For more information on voter identification requirements, please consult the Secretary of State’s website at:

- or call (877) 767-6446.

WHOEVER COMMITS ELECTION FALSIFICATION IS GUILTY OF A FELONY OF THE FIFTH DEGREE.
Voter Registration and Information Update Form

Please read instructions carefully. Please type or print clearly with blue or black ink.

For further information, you may consult the Secretary of State’s website at: www.OhioSecretaryofState.gov or call (877) 767-6446.

Eligibility

You are qualified to register to vote in Ohio if you meet all the following requirements:

1. You are a citizen of the United States.
2. You will be at least 18 years old on or before the day of the general election.
3. You will be a resident of Ohio for at least 30 days immediately before the election in which you want to vote.
4. You are not incarcerated (in jail or in prison) for a felony conviction.
5. You have not been declared incompetent for voting purposes by a probate court.
6. You have not been permanently disenfranchised for violations of election laws.

Use this form to register to vote or to update your current Ohio registration if you have changed your address or name.

NOTICE: This form must be received or postmarked by the 30th day before an election at which you intend to vote. You will be notified by your county board of elections of the location where you vote. If you do not receive a notice following timely submission of this form, please contact your county board of elections.

Numbers 1 and 2 below are required by law. You must answer both of the questions for your registration to be processed.

Registering in Person

If you have a current valid Ohio driver’s license, you must provide that number on line 10. If you do not have an Ohio driver’s license, you must provide the last four digits of your Social Security number on line 10. If you have neither, please write “None.”

Please see information on back of this form to learn how to obtain an absentee ballot.

WHOEVER COMMITS ELECTION FALSIFICATION IS GUILTY OF A FELONY OF THE FIFTH DEGREE

Registering by Mail

If you register by mail and do not provide either an Ohio driver’s license number or the last four digits of your Social Security number, you must enclose with your application a copy of one of the following forms of identification:

Current and valid photo identification, a military identification, or a current (within the last 12 months) utility bill, bank statement, government check, paycheck, or government document (other than a notice of voter registration mailed by a board of elections) that shows the voter’s name and current address.

Residency Requirements

Your voting residence is the location that you consider to be a permanent, not a temporary, residence. Your voting residence is the place in which your habitation is fixed and to which, whenever you are absent, you intend to return. If you do not have a fixed place of habitation, but you are a consistent or regular inhabitant of a shelter or other location to which you intend to return, you may use that shelter or other location as your residence for purposes of registering to vote. If you have questions about your specific residency circumstances, you may contact your local board of elections for further information.

Your Signature

In the area below the arrow in Box 14, please write your cursive, hand-written signature or make your legal mark, taking care that it does not touch the surrounding lines so when it is digitally imaged by your county board of elections it can effectively be used to identify your signature.

I am: ☐ Registering as an Ohio voter ☐ Updating my address ☐ Updating my name

1. Are you a U.S. citizen? ☐ Yes ☐ No
2. Will you be at least 18 years of age on or before the next general election? ☐ Yes ☐ No

If you answered NO to either of the questions, do not complete this form.

3. Last Name
   First Name
   Middle Name or Initial
   Jr., II, etc.

4. House Number and Street (Enter new address if changed)
   Apt. or Lot #

5. City or Post Office

6. ZIP Code

7. Additional Mailing Address (if necessary)

8. County (where you live)

9. Birthdate (MM/DD/YYYY) (required)

10. Ohio Driver’s License number OR Last Four Digits of Social Security number (one form of ID required to be listed or provided)

11. Phone Number (voluntary)

12. PREVIOUS ADDRESS IF UPDATING CURRENT REGISTRATION - Previous House Number and Street

   Previous City or Post Office
   Previous County
   Previous State
   Previous Ohio

13. CHANGE OF NAME ONLY Former Legal Name
   Former Signature

14. I declare under penalty of election falsification I am a citizen of the United States, will have lived in this state for 30 days immediately preceding the next election, and will be at least 18 years of age at the time of the general election.

   Your Signature
   Date (MM/DD/YYYY)

FOR BOARD USE ONLY

SEC4010 (rev. 4/15)

City, Village, Twp.

Ward

Precinct

School Dist.

Cong. Dist.

Senate Dist.

House Dist.

Ohio
### About curbside leaf collection

Leaf collection will begin the week of Oct. 26, 2020, and will continue through the week of Jan. 11, 2021, with a minimum of two collections per neighborhood. The neighborhood rotation will follow the order listed below. The schedule is subject to change depending on weather conditions. Residents are also encouraged to use the Dayton Collects app for updated scheduling notices, in addition to visiting daytonohio.gov/leafcollection or calling 937-333-4800.

- Please do not rake ANYTHING except loose leaves to the curb for pickup.
- **No bagged leaves will be accepted.** Branches, sticks, grass, and other yard waste may damage machinery and delay leaf pick-up. Leaf piles containing tree branches or grass will not be collected.
- Keep leaves away from catch basin openings to avoid clogging the storm drainage system.

### Please have all leaves raked or blown to the curb by 8 a.m. Monday of your scheduled pickup week.

### 2020-2021 Leaf Pick-up Schedule

Schedule is subject to change depending on weather conditions.

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Pick-up Week #1</th>
<th>Pick-up Week #2</th>
<th>Neighborhood</th>
<th>Pick-up Week #1</th>
<th>Pick-up Week #2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carillon</td>
<td>10/26/20</td>
<td>12/7/20</td>
<td>Mt Vernon</td>
<td>11/9/20</td>
<td>12/21/20</td>
</tr>
<tr>
<td>Edgemont</td>
<td>10/26/20</td>
<td>12/7/20</td>
<td>Five Oaks</td>
<td>11/9/20</td>
<td>12/21/20</td>
</tr>
<tr>
<td>Miami Chapel</td>
<td>10/26/20</td>
<td>12/7/20</td>
<td>McPherson/Grafton Hill</td>
<td>11/9/20</td>
<td>12/21/20</td>
</tr>
<tr>
<td>Madden Hills</td>
<td>10/26/20</td>
<td>12/7/20</td>
<td>Riverdale</td>
<td>11/9/20</td>
<td>12/21/20</td>
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<td>Highview Hills</td>
<td>10/26/20</td>
<td>12/7/20</td>
<td>North Riverdale</td>
<td>11/9/20</td>
<td>12/21/20</td>
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<td>Stoney Ridge</td>
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<td>12/7/20</td>
<td>Deweese</td>
<td>11/9/20</td>
<td>12/21/20</td>
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<tr>
<td>Germantown Meadows</td>
<td>10/26/20</td>
<td>12/7/20</td>
<td>Northridge Estates</td>
<td>11/9/20</td>
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<td>12/7/20</td>
<td>Kitty Hawk</td>
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<td>12/7/20</td>
<td>McCook Field</td>
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<td>12/21/20</td>
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<tr>
<td>Arlington Heights</td>
<td>10/26/20</td>
<td>12/7/20</td>
<td>Old North Dayton</td>
<td>11/9/20</td>
<td>12/21/20</td>
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<td>Fairlane</td>
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<td>12/7/20</td>
<td>Gateway</td>
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<td>12/7/20</td>
<td>Forest Ridge/Quail Hollow</td>
<td>11/9/20</td>
<td>12/21/20</td>
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<td>Oregon</td>
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<td>12/14/20</td>
<td>Historic Inner East</td>
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<td>1/4/21</td>
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<tr>
<td>Old Dayton View</td>
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<td>Burkhardt</td>
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<td>1/4/21</td>
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<td>Wright View</td>
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<td>1/4/21</td>
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<td>1/4/21</td>
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<td>Princeton Heights</td>
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<td>12/14/20</td>
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<td>11/16/20</td>
<td>1/4/21</td>
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<td>Dayton View Triangle</td>
<td>11/2/20</td>
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<td>Belmont</td>
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<td>1/11/21</td>
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<td>Patterson Park</td>
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<td>Wesleyan Hill</td>
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<td>Hillcrest</td>
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<td>12/21/20</td>
<td>University Park</td>
<td>11/23/20</td>
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</tbody>
</table>
Bulk waste items are to be set out after 3:00 p.m. of the day before the scheduled pick-up. City crews begin pick-ups at 6:30 a.m.

- You must separate your metal items (stoves, refrigerators, etc.) and tires from other bulk items. Remember to remove refrigerator doors.
- All loose and small items must be securely contained, bundled or bagged for easy pick-up.
- We do not pick up concrete, rocks, brick blocks, sand, gravel, or hazardous waste.
- Yard waste (brush, hedges, tree limbs, etc.) must be tied into bundles not larger than 4 feet long and 18 inches in diameter and must be less than 25 pounds.
- We do not pick up grass clippings.

Items not accepted by Dayton waste collection:
- 55-gallon drums
- Household garbage
- Asbestos material
- Swimming pool chemicals
- Pesticides
- Herbicides
- Fertilizers
- Photographic chemicals
- Propane tanks
- Fuel, oil, gas or oxygen tanks
- Compressed cylinders

To schedule/request a bulk waste pick-up:

Contact the Customer Call Center: 333-4800

Use the Dayton Delivers Mobile App

Use the desktop version of Dayton Delivers App

daytonohio.gov/daytondelivers
Changes in Recycling Collection
Everyone can help Dayton’s recycling program work as it should! Recycling the right way reduces contamination and costs that occur when trash has to be processed multiple times.

When non-recyclable items are found in a recycling container, the recycling truck leaves the container and a waste collection truck is dispatched to empty it. Unfortunately, recyclable items in that same container will end up in the landfill rather than being recycled and reused.

The following steps are being taken to help Dayton Recycle Right:

First Violation
The first time a container is contaminated, the crew will leave the container to be emptied by a waste truck. The address will receive a letter and education materials in an effort to get it corrected. The letter will outline the violation and steps to correct contamination and to recycle right.

Second Violation
The second time the same recycling container is contaminated, the crew will not empty the container, and they will put an OOPS sticker on it. The address will receive a 2nd OOPS postcard in the mail. The recycling container will be emptied by a waste truck as a contaminated recycling container.

Third Violation
The recycling container will be removed from the address and recycling service will be suspended for one year.

After One Year
After the one-year time period, a request can be made to resume recycling service by contacting the Call Center at 937-333-4800.

Acceptable recyclable items
- Glass Bottles & Jars (all colors)
- Metal Cans: Aluminum cans, steel cans and lids, empty aerosol cans with the lids and tips removed
- Plastic Bottles (empty, crush, remove caps/lids): Bottles and jugs that have a small mouth and wider base, such as milk jugs, soda bottles, laundry detergent bottles, water bottles, shampoo bottles and contact solution bottles
- Paper: newspaper, magazines, cardboard, mixed office paper and envelopes, paperback (cereal boxes), pizza boxes free of food debris and grease, telephone books and catalogs
- Cartons: food and beverage cartons, such as milk, juice, soup, wine, broth and other cartons
Make bill paying easy
Are you looking for an easier, faster way to pay Dayton water/waste collection bills? The City Hall customer service center remains open for in-person payments (Monday-Friday, 8 a.m. to 5 p.m.), but there are other ways to pay:

PayDaytonWater.com. Dayton's online billing center allows you to pay with a credit/debit card or a bank account. You can set up an account for ongoing use or make a quick, one-time payment. You may also pay via the Pay Dayton Water app, downloadable from your app source.

CVS and Family Dollar stores. Bring the barcode from your billing statement to one of these retail outlets. There is a $1.99 fee for the transaction.

Pay by phone. Call 937-333-3550 to make an automated payment or to speak with a customer service representative (also available to discuss account or payment issues).

Multiple accounts? If you are responsible for paying more than one account, you can pay them all in one transaction by going to paydaytonwater.com and choosing the “consolidated payment” option.