



Dayton Police East Patrol to Launch Citizen Survey

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The Dayton Police Department East Patrol Operations Division (EPOD) is pleased to announce the 2016 Customer Service Citizen Survey Initiative, a new approach to better serving Dayton citizens and visitors.

On February 1, all EPOD officers and detectives will begin carrying citizen survey cards while on duty. The cards include spaces for writing an officer's name and a police report number, as well as directions for accessing an online customer service survey where feedback can be provided on interaction with the Dayton Police Department.

EPOD supervisors will follow up on these surveys and address both positive and negative feedback. If a citizen had a negative experience or issue that cannot be resolved with the help of a police supervisor, the Dayton Police Department will utilize the Dayton Mediation Center's Community Police Conversations program.

"If we exhaust all options, including mediation, and still can't resolve the issue or find common ground, we can at least agree to disagree and hopefully move forward without animosity that may have existed between the two parties," said Major Brian Johns, Commander of East Patrol Operations Division. "I feel that citizens need and have the right to be heard, as do the officers who protect our community."

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EPD CITIZEN SURVEY

East Patrol Operations Division

The Dayton Police Department would like to know how well we are serving our citizens. Please follow the link on the back of this card and complete our survey.

Officer _____ Officer _____

